



**RICH WITH PROGRESS**  
**BEAUMONT**  
**FIRE-RESCUE**



**MONTHLY REPORT**

**JUNE 2010**

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*Beaumont Fire/Rescue Services*  
 City of Beaumont

*Anne Huff, Fire Chief*

*Charles Mullins, Assistant Fire Chief*

*Danny Cross, Fire Administrator*

*Jack Maddox, Chief Fire Marshal*

*Keith Nolen, Chief Training Officer*

*Keith Stewart, Chief Communications Officer*

*Carol Gary, Executive Director-  
 Fire Museum of Texas*

**Chief's Message**

In optics, transparency is the physical property allowing light to pass through a material. Transparency in government includes practices like open meetings, freedom of information requests or financial disclosure statements. An activity is transparent to the extent that information about it is open and freely available.

Both literally and figuratively, transparency helps to shed light in areas where there has been darkness, fear or ignorance. In a social context, transparency implies openness, communication and accountability. When we are honest and up-front in our interactions, do our best to listen to others and create understanding, and take responsibility for our actions, we are practicing transparency. Especially in areas where we may disagree, transparency can help us to be better able to see the situation from the other person's perspective.

As a management and leadership development tool, Radical Transparency is a system where nearly all decision making is carried out publicly. All draft documents, all arguments for and against a proposal, the decisions about the decision making process itself, and all final decisions, are made publicly and remain publicly archived. This is what we've been practicing in the department over the last couple of years. Whether it's emails or policies

through the Solutions Box, officer's meetings, advisory group and committee meetings, our budget process, the G: drive, or individual email boxes for everyone—we've been building a transparent system of managing the department that is, through it's design, meant to help develop leadership and management skills in our members.

It seems to me that most human suffering derives from abuse of power, ignorance, or fear. By its nature, transparency helps to diminish abuses of power, which are generally systems problems. Ignorance and fear, on the other hand, can be individual problems that have organizational consequences. Even within a transparent system, the extent to which any person overcomes the primary hazard associated with ignorance—a **narrow viewpoint**—is dependent on the individual. Seeing the world from someone else's shoes sometimes takes a whole lot of openness and effort. And individuals who choose to stay in the dark many times react with emotion and fear rather than logic, due to a tunnel-vision perspective.

So what does this mean for us? It means that it takes more than just functional systems to create a top-notch organization—it takes people. Transparency, with all of it's benefits, can't do it all. It takes people who give 100%, who are open to possibilities, and who are truly

dedicated to the mission. Every person who meets or exceeds this charge takes the department one step forward. Those who don't take us two steps back. Which person are you?

**Administrative & Support Services**

**Personnel Updates:**

The extended leave update report for June will be submitted to Human Resources on July 2.

Chief Huff worked with a number of personnel and related issues.

**Budget Updates:**

Chief Huff and the Division Chiefs met with Budget Officer Elizabeth Shakour on June 10 to discuss the department's FY2011 general fund budget requests. Each division manager had an opportunity to express their division's needs and justifications to Elizabeth in a more direct way. Items requested that may be eligible for grants were also identified. This marks the first time that the department has approached budget justifications in this way. Though resources will be tight, it was a productive meeting and established a solid foundation for future budget processes. A copy of the department's FY2011 budget submissions can be found at <G:\Shared Folder\Budgets\FY 2011>.

**Advisory Group/Committee Updates:**

All advisory

group/committee meeting minutes are available on the G: drive. Please access <G:\Shared Folder\Meeting Minutes> to access detailed meeting minutes.

On June 23, members from the department's Diversity & Inclusion Council attended a recruitment event for BISD students who are involved in ROTC. Chief Calvin Carrier coordinated the department's participation. Thanks to Chief Carrier, Captain John Butcher and Driver/Operators Ryan Aguirre and Chris Durio for their efforts.

The Medical Services Advisory Group met on June 14. The department received its First Responder Organization designation back from State of Texas. Metal clip boards have been requested for all front line first responder units. These will be for the BFR Patient Transfer Reports (carbonless form) that are required by the State. Inventory sheets for med bags will be laminated and distributed to all stations to facilitate checking the bag and inputting the information into the computer. Reminder on FireHouse medical reports: 1) No patient-specific medical information is to be in the NFIRS FireHouse report. This report is public record and as such should be very general in nature to comply with HIPPA. **All patient-specific information should only be in FH Patient Care Report.** Also discussed was mass casualty and motor vehicle collision incidents involving BEMS and BFRS units. Development of joint SOG's with BEM is being pursued for these incident types.

The Safety Committee met on June 4. The National Firefighter

Safety Stand-down was discussed. This year the stand-down focuses on the hazards posed during confined space rescue operations. Awareness-level training will be conducted in July. There were two (2) on-duty lost-time injuries and seven (7) on-duty no lost-time injuries reviewed. There were three (3) vehicle accidents reviewed. There were no exposure reports reviewed. Members are reminded to provide complete and detailed information on all accident and injury reports so that the committee can properly assess the preventability of the occurrence and provide appropriate feedback and follow-up relative to the circumstances.

The Hazardous Materials Advisory Group met on May 18. The group discussed upcoming haz mat team training for July 12 and the SHSP equipment audit. They also reviewed City Emergency Management Annex Q and SOG 104.05, and continued work on updating the HMRT's operating guidelines.

**Policy Updates:**

Continuing pilot policies included:  
R&R 103.01B - Sick & Off-Duty Injury Leave

Implemented/updated this month:  
SOG 200.03 - After Action Reviews  
SOG 202.04 - Residential Structure Fires  
SOG 207.01 - Hurricane Preparedness & Response  
PB 402.01A-Q - PPE/SCBA Benchmarks  
PB 402.02A-G - Safety Benchmarks  
PB 402.03A-L - Ladder Benchmarks

PB 402.04A-C - Forcible Entry Benchmarks  
PB 402.05A-B - Search & Rescue Benchmarks  
PB 402.06A - Ventilation Benchmark  
PB 402.07A-G - Salvage Benchmarks  
PB 402.08A - Overhaul Benchmark  
PB 402.09A-O - Hose Benchmarks  
PB 402.10A-G - Forcible Entry Benchmarks  
PB 402.11A-E - Water Supplies Benchmarks  
PB 402.12A-C - Pre-Planning Benchmarks  
PB 406.01A-J - Operations-Level Haz Mat Benchmarks  
PB 407.01A-F - Operations-Level Rope Rescue Benchmarks

Final drafts/revisions of SOGs/R&Rs/PBs distributed for review on the monthly training memo were:  
SOG 105.02 - Member Medical Records  
SOG 603.02 - Medical Equipment Inventory & Maintenance

Member comments and the disposition from the Fire Chief that were distributed concerning SOGs/R&Rs/PBs included:  
R&R 103.01C - On-Duty Injury & Worker's Compensation  
R&R 103.01D - Emergency & Funeral Leave (no comments received)  
R&R 103.01E - Vacation (no comments received)  
R&R 103.01F - Personal Leave  
SOG 603.02 - Medical Equipment Inventory &

Maintenance (no comments received)  
 SOGs/R&Rs/PBs that were distributed for member review and comment during the month included:  
R&R 103.01G - Holidays  
SOG 200.02 - Pre-Incident Planning  
SOG 202.02A - Hydrant Testing for Pre-Incident Planning  
SOG 202.03 - Use of Personal Protective Clothing & Equipment

Policies in the rough draft stage of development during the month included:  
R&R 103.01H - Compensatory Time  
SOG 202.05 - High Rise Firefighting  
SOG 204.01 - Hazardous Materials Response & Operations  
SOG 205.01 - Structured Alarm Deployment Matrix  
SOG 601.01 - Inspection & Maintenance of Structural Firefighting PPE

Development and revision of policies and benchmarks is ongoing.

**Other Administration News and Updates:**

Chief Huff was invited to speak at the "Women as Leaders" event sponsored by the Port Arthur Chamber of Commerce on June 10 at Central Mall.

Edward Russell, with the Texas Commission on Fire Protection (TCFP) arrived to audit the department relative to our statutory compliance. The TCFP completes and unscheduled audit of all Texas fire departments bi-annually. Violations cited included: excessively worn/torn/frayed bunker pants, coats or gloves; dirty gear; missing tags or labels; damaged reflective trim; inoperable heads-up display on SCBAs. Many issues were

immediately corrected. Policy-related issues include updating the SCBA guideline to reflect logging the refill of air bottles each time they are used, and added wording to include the annual PPE testing procedures. The department has thirty (30) days to resolve the outstanding issues or be subject to administrative review in Austin and possible fines. We are confident that we will have the issues resolved and the proper documentation submitted within the stated time period.

The department now has a statutory obligation to report all on-duty injuries through an internet-based TCFP database. Some additional information will be added to the on-duty injury forms to capture what is required by the State. The information will be entered by staff at HQ, and it is **essential** that injury documentation be routed to HQ as soon as possible, since the regulations require reporting within stated time limits. Accounts were also established for all Chief Officers so they may view injury reporting data.

The following week, Mike Pietsch, the department's consultant for the community's Insurance Services Office (ISO) grading, assisted us when Mr. Mike Marks arrived for the grading survey. Thanks go out to all who helped to make the process run as smoothly and efficiently as possible. Captain Lambert served as the staff liaison to the two representatives, fire department and other City personnel. Special thanks to him for the important role he played in coordinating the site visits and information gathering. The grading report is expected to be finalized in February 2011.

Administrative Update:

*Danny Cross, Fire Administrator*

In the month of June, Administrative staff completed the following projects:

- Assisted the Training Division with developing guidelines for documenting daily inventory checks of the department's medical bags
- Assisted with reports needed for the ISO evaluation that was conducted in June
- Prepared the monthly operations staffing table and graphs for this report
- Reported daily staffing levels to the City Manager
- Documented receipt of \$2,719.05 for Hazmat Incident on 02/25/2010 at M.L. King and I-10 East

Facilities & Equipment Maintenance & Purchasing Update:

*Captain Bill Lambert, Program Manager*

Two accident reports were reviewed for the month of June. All information had been entered into Firehouse appropriately. Please remember that information entered into Firehouse is ultimately forwarded to the State and Federal government where it is used to identify problem areas. These areas are then studied to identify methods for change that can improve public safety. Because of the large-scale impact associated with this data, every effort should be made to ensure

that it is as accurate as possible.

Captain Lambert compiled and submitted four weekly call-out reports for the Streets and Drainage and Traffic Departments. He also assisted Tim Ocnashek in preparing records for a meeting with State monitors, on June 9, to review equipment purchased with 2004 through 2008 Homeland Security Grants. Additionally, on June 22 through 24, Captain Lambert worked with Mike Pietsch of ISO Consulting and Mike Marks of ISO reviewing records and data compiled for grading of the City's fire protection capabilities. Hopefully, the efforts of Department personnel, from testing hose and hydrants to placing stations and apparatus, will result in an improved Public Protection Classification (PPC) for the City. An improved PPC will result in a reduction in property insurance premiums for the citizens and business community.

On June 15, a compliance officer from the Texas Commission on Fire Protection arrived for an unannounced inspection of firefighter protective clothing, maintenance records, and policies to ensure compliance with State law. Captain Lambert assisted the compliance officer by directing corrective action, when possible, of all equipment violations. Of approximately 35 sets of protective equipment and SCBA inspected, there were 21 minor clothing infractions and 5 minor SCBA infractions. Most of the clothing issues dealt with missing or worn tags on firefighter gloves and hoods and a few minor tears in bunker gear. The gloves and hoods were immediately replaced by Supply personnel while bunker gear was exchanged for replacement so that the damaged gear could be sent out for repair. All of the SCBA issues were

also immediately resolved in the SCBA shop at Station 1 with the assistance of on-duty SCBA technicians.

Fire Purchasing entered nine requisitions into the purchasing system in June. The requisitions were for Nomex uniforms, bunker gear, firefighter gloves, medical gloves, helmet lights, and Emergency Medical Dispatch (EMD) recertification for Captain Holden. Travel authorization was completed and a requisition was entered for airfare for Chief McNeel to attend the National Fire Academy. Additionally, requisitions were entered for grant-purchased equipment that included 7 extractor washers and 11 thermal imaging cameras. Four check requests were completed and submitted for consulting fees, mileage reimbursement, petty cash reimbursement, and advertisement for the Fire Museum. Deposits were made for a rebate on paint, reimbursement for a name tag, firefighter upgrade pay, and several cash deposits for the Fire Museum. Staff also reconciled 12 credit card statements for review and approval by Chief Huff.

Supply personnel received and processed 12 work requests for the month of June for submission to Building Services. Seventeen pieces of protective clothing were sent out for cleaning, annual inspection, and repair by Lion Total Care. Supply personnel also dropped off one combustible gas detector for repair and three thermal imaging camera batteries for rebuild. One lawnmower was repaired by Supply personnel and placed back in service. Six pair of firefighter gloves, five firefighter hoods, one pair of boots, one helmet, and seven pair of bunker pants were removed from service and replaced or

repaired during the June 15, unannounced inspection by the compliance officer from the Texas Commission on Fire Protection.

The community services workers from the Federal Corrections Complex (FCC) were involved in tearing out and remodeling the kitchen at Fire Station 7 during the month of June. The old cabinets and sink were removed and sheet rock installed over the wood-paneled wall. This was followed by the installation of a stainless steel sink and modern design cabinets and counters. Additionally, the firefighter-resistant kitchen table received a facelift with new Formica on the table top and foam rubber and vinyl on the bench seats.

**Emergency Operations**

**Emergency Response:**

Emergency Operations personnel responded to 1,394 calls for service in June. The calls for service are broken down in the following **National Fire Incident Reporting System (NFIRS) categories:**

**Fires:** 43 calls for fire response services, 17 of which were structure fires. Fire responses accounted for 3.08% of the total calls for service, with losses estimated at \$43,360.

**Overpressure Rupture, Explosion, Overheat (no fire):** 1 call for overpressure rupture, explosion, no fire. This accounted for .07% of the total calls for service.

**Rescue and Emergency Medical**

**Services Incidents:** 789 calls for rescue and EMS services response. This accounted for 56.59% of total calls for service.

**Hazardous Conditions (no fire):** 89 calls for response to hazardous conditions. This accounted for 6.38% of the total calls for service.

**Service Calls:** 149 responses for service calls. This accounted for 10.68% of the total calls for service.

**Good Intent Calls:** 83 responses for good intent calls. This accounted for 5.95 % of the total calls for service.

**False Alarm & False Calls:** 236 responses for false alarms or false calls. This accounted for 16.92% of the total calls for service.

**Severe Weather & Natural Disaster Calls:** 2 responses to lightning strike for severe weather calls. This accounted for .14% of the total calls for service.

**Special Incident Type:** 2 responses on special incident type calls for service. This accounted for .14% of the total calls for service.

**Public Relations and Education:**

During the month of June, Operations Division personnel conducted 14 fire safety and public education programs and Fire Station tours.

Diversity Council members Carrier, Aguirre, Durio, Butcher, and Dilbeck conducted a program at the BISD retreat facility in Lumberton for the BISD ROTC Cadets on June 9 and 23.

On June 25, Station 1 personnel on C-Shift worked with the Fire Museum to provide a program at

Station 1 for the Fire Safety Camp kids.

**Fire Hydrant Maintenance:**

Fire hydrant maintenance in June consisted of testing of new installations. Hydrants were flow tested in geographical areas around the City to provide information to generate a computer model of available fire flows for ISO. Responsibility oversight of the hydrant maintenance program, formerly managed by Chief Ivan Bertrand, has been assigned to B-Shift Chief McNeel.

**Hose Maintenance:**

A-Shift personnel began the testing of all attack hose

**Preplanning Program:**

Chief Ivan Bertrand has transferred to A-Shift and has assumed the responsibility for managing the pre-incident planning program. A change in plans has pushed the beginning of the preplanning process to the fall of 2010 to provide more time for proper implementation.

**Response Operations, Tours, Training and Drills:**

Dive Team personnel on A, B, and C-Shifts participated in training on June 1, 2, and 3 at Smith Lake in Vidor.

On June 8, 9, and 10, Operations personnel assigned to Cars 53, 54, Engines 3, 10 and Rescue 56 attended a familiarization tour of the Valero Tank farm and pipeline facility at 9405 W. Port Arthur Road. An operational exercise at this facility is planned for later this fall.

On June 10, personnel assigned to Car 53 and Engine 3

participated in a table top exercise with the PB Energy personnel at their facility at 6950 Sulphur. This facility stores large quantities of natural gas under high pressure in underground salt domes.

**Community Risk Reduction (Fire Marshal’s Office)**

**Code Enforcement Update:**

*Captain Brad Penisson, Program Manager*

During the month of June, Fire inspectors conducted 379 inspections consisting of 314 general inspections and 65 inspections for certificate of occupancy. There were 490 code violations identified during these inspections. Sixteen of the inspections generated \$1,250 in inspection fees. In addition, there were nine fire-alarm systems tested, eight sprinkler systems tested, and two fixed fire extinguishing systems tested. Permits issued included 10 tent permits, 1 tank permit and 1 burn permit.

Community Risk Reduction personnel were involved in 283 consultations by phone, 136 office consultations, and 132 consultations in the field.

Plan reviews for June included 15 fire alarm systems, 2 fixed fire extinguishing systems, 2 sprinkler systems, and 47 building plans.

**Investigations Update:**

*Captain Earl White, Program Manager*

Fire investigators were involved in 41 fire and safety investigations during the month. Three of the fires investigated

were determined to be arson.

There were 18 complaints investigated concerning possible fire code violations.

**Significant Investigations:**

- 6/01/10- 5250 College- Outside Equipment Fire
- 6/02/10- 1795 Laurel- Bomb Threat
- 6/02/10- 4964 Highland Ave- Outside Fire- Attempted Arson
- 6/03/10- 3925 Concord- Structure Fire- Accidental
- 6/05/10- 3250 Fannin- Commercial Structure Fire- Mental Patient
- 6/05/10- 2830 Calder- Burn Victim- Child
- 6/08/10- 4305 Osborn- Structure Fire- Arson
- 6/09/10- 1895 Roberts- Structure Fire- Arson
- 6/10/10- 4435 Glen Oaks- Unauthorized Burning
- 6/10/10- 4410 El Paso- Outside Fire- Criminal Mischief
- 6/11/10- 3970 Dowlen Rd- Outside Storage Fire- Accidental
- 6/12/10- 6170 Westgate- Structure Fire- Accidental
- 6/13/10- 2640 IH 10 E- Commercial Structure Fire- Accidental
- 6/14/10- 3950 IH 10 S- Commercial Structure Fire- Accidental
- 6/17/10- 3890 Eloise- Structure Fire- Accidental
- 6/25/10- 1160 Monterrey- Structure Fire- Accidental
- 6/28/10- 1730 Fairway- Unauthorized Burning
- 6/28/10- 1557 Evalon- Structure Fire- Accidental
- 6/28/10- 2710 Atlanta- Structure Fire- Accidental

- 6/28/10- 4455 Dowlen Rd- Criminal Mischief
- 6/29/10- 1075 Eastex Frwy- Recreational Vehicle Fire in building- Accidental
- 6/29/10- 6115 Eastex Frwy- Bomb Threat
- 6/29/10- 4155 Maida- Structure Fire- Accidental

**Public Education & Information Update:**

*Captain Brad Penisson, Program Manager*

During this month, there were 3 fire and safety programs conducted with an attendance of 50 persons.

During the month of June, there were 3 fire and safety programs conducted with an attendance of 50 persons.

Captain Penisson met with other Public Information Officers for the City in an effort to coordinate the release of news alerts and press releases.

The customer survey report was added to the Fire Department website during June but no surveys were completed on the website before the end of the month. Attached to this report is a record of the hard copy responses received through the citizen surveys from June 2010.

Division personnel were involved in meetings concerning Boys Haven, Red Cross, and Salvation Army activities.

The recent upgrade to the Firehouse software caused an error to show concerning the NEMSIS Configuration which deals with the NEMSIS codes in the EMS treatment report. We are working with Technology Services to resolve the error. In the meantime, even though you may get an error message, you can still save the EMS treatment report.

Operations personnel need to remember; if they find that their unit was assigned a report in Firehouse that they did not respond to (cancelled before they left the station), they need to send an e-mail to Captain Penisson to have the report deleted.

**Fire Museum of Texas Update:**

During the month of June, the Fire Museum of Texas had a total of 916 visitors. Of those, 383 were from Beaumont, 68 from the Golden Triangle, 285 from the State of Texas, and 162 from across the United States. There were also 18 international visitors from France, New Zealand, Australia, Switzerland, and Canada. Six guided tours were given.

The Fire Prevention & Family Safety Festival Planning Committee met on June 3 to continue plans for the 3rd Annual Festival. The event will be held on October 9, 2010, from 8:00 a.m. until 3:00 p.m. The event will be held in conjunction with Beaumont Main Street's Semi-Annual Dogtoberfest. Additional committee members are invited to attend and help plan this event. We will meet again on July 12th at 11:30 in the Museum kitchen.

Exxon Mobil is providing the Museum with an intern again this summer. Welcome to Brooke Stinebrickner, daughter of Clem Stinebrickner. Brooke will be a senior at Westbrook in the fall. She is enjoying her time here at the museum and is contributing her many talents with ease. She will be working with us through the end of July.

Fire Safety & Prevention Summer Camp was a huge success with 34 attendees. Thanks to the YMBL for sponsoring it again this year. Volunteers helping out this year included Raven Hollis, Tiffany Whitman, Steve and Charice Hilton, Captain Pat and Cindy Grimes, Jessie Trevino, Texas Forest Ranger Morris Nelms, Haley Kiker, Jedd Skiles, Katlyn Dibeal, and interns Brooke Stinebrickner and Sarah Lambert. Each day included role play, music, crafts, fire snacks, games, and creative ways to teach fire safety and prevention. Session 1 of Camp ended with a pizza party at Station 1, hosted by C-Shift. Session 2 ended with a finale fire demonstration and pizza party at the BEST Complex. Captain Randy Arrington arranged the training fire demonstration with A-Shift. Thanks to all who helped out this year to make it a positive educational experience for the children. Thanks to Baskin Robbins, Chili's and Shell Oil for donating gift items to the children and firefighters. This Camp has earned the reputation as the "Hottest Camp in Town" thanks to all the efforts of everyone involved, including employees at the Central Fire Station who endured all the noise and fun! Photos from Camp are posted on the Fire Museum Facebook page.

Tasks accomplished this month in addition to two weeks of Camp, included mailing out our museum brochures to all 12 of the Texas Travel Centers, cleaning and organizing camp supplies, hanging the new posters from the SFFMA contest winners, cleaning the gift shop and working on the patch collection.

A grant received through Jefferson County Tourism allowed Captain Carol to attend the SFFMA conference in Corpus Christi June 11-16. A gift basket donated by the Beaumont

Convention & Visitors Bureau was used as a door prize and allowed us to collect over 150 e-mail addresses from attendees at the conference. The trip proved to be successful as an educational and networking opportunity. We sincerely hope the conference

The Board of Directors will meet on July 22 for their quarterly meeting. Anyone interested in attending or would like to add something to the agenda should contact Carol at the Museum, 409-880-3927. Happy Birthday to Board Member and Docent James Nobles!

The remainder of the summer is filled with several day-care tours and exciting projects. We are seeing many more families as the Museum has been recognized as one of Texas' best free places for families to visit. Visitors love the new theater, the dress up clothes and the additions to the upstairs. Our Facebook fans continue to grow...please become a fan today if you haven't already and post your museum photos to our page! ~ HAPPY SUMMER ALL!

**Certification & Training**

The hurricane policy review and the 214i review training went very well this month. I would like to thank everyone for their time, effort and participation in the class. The next step in the training is a practice shift working with the 214i forms to help solidify what we learned in the class. An email has been sent out with the dates and details for the training. We would also like to thank everyone this month for their continued support and participation in both the Firehouse classes and the Driver's training program. Captain Arrington and Captain Lee have been very busy working on the training for

those programs and they will need your continued support for future classes as well.

Officer Development & Occupational Safety Training Update:

Chief Keith Nolen, Programs Manager

For June Officer Development training, Marcus Rogers successfully completed the TCFP Fire Investigator Certification Test. The monthly SOG review consisted of 105.02 & 603.02.

For continuing occupational safety and self development, the Training Division assigned and documented the following FETN (Fire and Emergency Training Network) class: "Responder Safety."

Requests for Officer Development training for the month included: J. McNeel to attend "NFA: Exec. Fire Analysis" on Sept 20-30; M. Croaker to attend "NIMS 300, 400 and PIO Officer" on July 18-30; B. Penisson & E. White to attend "Fire Dept. Admin. Investigations" on Aug 17-18.

Emergency Medical Training Update:

Acting Captain Brandon Lee, Program Manager

Captain Lee continued the ongoing Firehouse training on run documentation and medical bag inventory checks. There were two EMS re-certifications received this month for Steven Haynes (ECA) and Derrick Landor (Paramedic).

For continuing EMS certification and self

development, the Training Division assigned and documented the following class: Pulse: "Patient Refusal."

The monthly EMS benchmark review consisted of 405.01F and 405.01M.

Firefighter Training Update:  
Captain Randy Arrington, Program Manager

For continuing firefighter education and self development, the Training Division assigned and documented the following FETN (Fire and Emergency Training Network) class: "Firefighter Life Safety Initiatives."

The hands-on benchmark training for the month consisted of Firefighter Benchmarks 1, 3, 23, 24, and 34.

Driver/Operator Training Update:  
Captain Randy Arrington, Program Manager

This month there were several dates where driver training was conducted. The hands-on training included Apparatus Pumping Skills Benchmarks 404.02F (Hand lines and Master streams), 404.02H (Producing effective streams at draft), and 404.02I (Relay pumping from a pressurized source). Congratulations go out this month to S. Burton, G. Henderson, and S. Hilton for completing the Pumper portion of the training. They are now certified to drive Department pumpers under emergency conditions. There will be four new members (C. Harvey, G. Hollaway, R. Land, and W. Roane) set to enter the program next month.

The hands-on benchmark training for the month consisted of Driver/Operator Benchmarks 404.01E and 404.02I.

Technical Rescue Training Update:  
Acting Captain Brandon Lee, Programs Manager

Requests for technical rescue training for the month included: G. Henderson and P. Hunt to attend Flood and Swift Water Rescue on Aug. 13-15.

**Communications & Preparedness Planning**

The Beaumont Fire/Rescue Communication Division managed a total of 7,525 calls and created 2,819 events for the month of June. The total fire incidents were 1,392, with 65% being first responder calls and 16% private fire alarms. Fire/Rescue responded to 30 one-alarm incidents and 230 motor vehicle accidents during the month. Data indicates an average response time for the first apparatus on the scene of a structure fire as being four minutes and twelve seconds. The average dispatch time was forty-six seconds.

Total after hour calls were 43 as follows:

Traffic	9
Streets	21
Bldg. Maint.	7
Water	1
Highway Dept.	1
Health/Vaccine	1
Parks	1
Radio Shop	1
Event Facility	1

On numerous occasions involving various types of calls, responders are wanting to know whether the Police Department has been notified or responding. There are certain calls requiring an automatic notification by the Communications operator to request a police unit. Unless it is an

emergency, the call will be prioritized by the 911 Center dispatchers based on the existing calls that are awaiting a P.D. unit.

The following call types involve P.D. notification/response: theft, relative to a fire station; structure fire; motor vehicle collisions and accidents involving fire apparatus; calls of a potential violent nature; hazmat incidents, when suitable for the conditions; biological hazard; bomb threat; dead on the scene declaration; fire death; child or an animal locked in a vehicle and left unattended; building lockouts; overdose and suicidal calls; calls involving juveniles of a suspicious nature; drowning; burning complaints after 18:00 hours; shootings and assaults, which will require P.D. to secure the area before Fire and BEMS enter the premise.

The Communications operator will normally notify P.D. to respond on the foregoing type calls and responders are informed during the radio report. If you are not told of P.D. responding during the radio report, then is the time to inquire about P.D. Give us time to give the radio report first before inquiring about P.D., which will also eliminate needless radio traffic.

The communication equipment that was mentioned in the May monthly report has arrived: Headsets, Commander II Remote Speaker Microphones, Scott Epic Voice Amps, and FlashPort Upgrades.

Within the next two weeks, we will start distributing the remote microphones. All of Operations will be required to use

the device to enhance safety by practically allowing hands-free operation and to help keep the portable secure. The Scott Epic Voice Amp will be issued once all the face pieces are equipped with the adaptable brackets. The lightweight headsets will be available to the Chief cars upon request.

Software on the FlashPort upgrade (noise shield filtering), will be installed probably during the last phase of the digital touch-up of the radios, which is tentatively scheduled to begin in October 2010.

**Emergency Management:**

*Captain Pat Grimes, Program Manager*

Sabine Neches Chief's Association Meeting was held June 2. The Southwest Louisiana Mutual Association gave an interesting and detailed report about their organization and the similarities that exist between them and the Sabine Neches Chief's Association.

At the June 9 LEPC meeting, Bob Stegall, with the Coast Guard, advised that the Coast Guard is using a proactive approach to the impending spill along the Texas coast. The Coast Guard, Texas General Land Office, and the United States Fish and Wildlife Service are working together to protect the west side of the jetties and the entrance to the Sabine-Neches Channel. If oil were to get into the channel, it could be worse than the Eagle Atome collision. An Incident Action Plan has been written and developed by the Coast Guard, Texas General Land Office, local Emergency's Management Coordinators, Police Department and land owners. Tar balls have been collected off the Texas coast and they have had them tested. The testing concluded that these tar balls were not

from the Deep Water Horizon spill. The Biggest threat to our region at this time is subsurface oil. Last week, the Marine Safety Unit Galveston and Port Arthur put together a Southeast Texas Response Plan to prevent oil from getting into marshes. NOAA has been providing USCG with subsurface currents. Booming strategies for the entire Sabine-Neches waterway are available online at <http://www.homeportmissions.com> (under Port Directory, select Port Arthur and Lake Charles Coast Guard Unit; under Safety and Security, select Port Arthur/Lake Charles ACP).

The Southeast Texas Regional Planning Commission sponsored the FEMA Animal Disease Response Training on June 10. This awareness training targets the vulnerabilities of our food and livestock system in the United States.

Jay Hall, the Regional Liaison officer for the State of Texas, called a meeting at Oaks Island, Texas, on June 24, to introduce the newly appointed Regional Commander L.C. Wilson (D.P.S. Region 2). Commander Wilson is from Jefferson County and spent most of his career as a Texas Ranger. We welcome Commander Wilson to his new position.

The State of Texas conducted several statewide conference calls in the last week of June to prepare the State for a potential strike. Nim Kidd is the interim Chief of the Division of Emergency Management who was assigned after the untimely death of Jack Colley. The State deployed 100 buses, 25 ambulances, and opened 20 shelters to support emergency operations to south Texas.

**Beaumont Fire Department  
Authorized Staffing and Vacancies  
06/30/10**

**Sworn Personnel**

Grade	Classification	Allocated	Actual	Proposed
I	Firefighter	100	96	100
II	Engineer	72	72	72
III	Captain	46	46	47
IV	District Chief	12	11	12
V	Deputy Chief	3	3	3
VI	Assistant Chief	1	1	1
	Fire Chief	1	1	1
Total		235	230	236

**Vacancies**                    1

**\*\*4 Grade I Vacancies on Freeze**

**Civilian Personnel**

Division	Classification	Allocated	Actual	Proposed
Administration	Fire Administrator	1	1	1
	Administrative Assistant	1	1	1
	Secretary II	2	2	2
	Laborer (P/T)	3	3	3
Operations	Secretary I	1	0	1
Risk Reduction	Secretary I	1	1	1
	Fire Museum Director	1	1	1
Training	Secretary I	1	1	1
Total		11	10	11

**Vacancies**                    1            (1 Sec I on hold)

Survey Responses: June 2010

Question

1. Was the 911 system prompt?
2. Was the 911 operator courteous and helpful?
3. Did the fire department respond promptly?
4. Were the fire department personnel courteous?
5. Were the fire department personnel helpful?
6. Did the fire department personnel take the time to explain their actions?
7. Were the firefighters professional in their appearance?
8. After the fire department left, did you feel you received the service that you expected?

Ratings 1=Excellent 6=Poor						
<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>No Response</u>
6	1					
7						
5	2					
7						
6	1					
5	2					
7						
7						

Total Surveys Received

7

Citizen Comments:

Report# 10-1007211-“B” Shift-Structure Fire-This service from the dept. was much better than 20 years ago-much more friendlier & supportive. Firemen Norris was fast and efficient and focused on his job. NOTE: This family experienced the death of a set of twins in a structure fire on 04/02/1991.

Report#10-1007233-“C” Shift-Grass Fire-I am very pleased and proud of all of you, you did an excellent job.

Report#10-1007482-“A” Shift-Water Evac-Would like to Thank the firemen for this help & for coming to our aide. Great neighbors! Many Thanks

Report#10-1007694-“B” Shift-Structure Fire-During this extremely difficult time. I feel very blessed by the support the BFD gave. The situation to my home could have been worse if they had not responded so quickly. I am very grateful for that. My only comment to #6 would be, my meter was removed due to this being an electrical fire. After thinking thru that day later and being summer. I was able to talk the 2 possible options than more thoroughly. With a pool system not being able to be operated, it being so hot. I am worried about air circulation and how people will be able to repair my home without electricity. Again God Bless all of you.

Report#10-1008282-“C” Shift-Structure Fire-This is the first time we needed your service since we moved here in 1978. We were very happy with the help and service you provided to us We thank you Very, Very much.

CODE							RR & *UP	FO	CF	
DATE	DAY	SHIFT	PERSONNEL ASSIGNED	KELLY DAY	DAILY ASSIGNED STAFFING	FULL TIME EQUIVALENT	REGULAR & UPGRADE	OVERTIME	COMP EARNED	OFF-DUTY
							HOURS	HOURS	HOURS	HOURS
1-Jun-10	Tuesday	C	65	10	55	47.00	1128.00	0.00	0.00	336.00
2-Jun-10	Wednesday	A	66	11	55	45.50	1092.00	0.00	0.00	276.00
3-Jun-10	Thursday	B	71	10	61	47.59	1141.50	0.75	0.00	250.50
4-Jun-10	Friday	C	65	8	57	44.00	1030.50	25.50	0.00	409.50
5-Jun-10	Saturday	A	66	10	56	44.04	1027.75	29.25	0.00	316.25
6-Jun-10	Sunday	B	71	10	61	45.02	1080.00	0.50	0.00	312.00
7-Jun-10	Monday	C	65	10	55	47.72	1145.25	0.00	0.00	294.75
8-Jun-10	Tuesday	A	66	10	56	44.00	1032.00	24.00	0.00	336.00
9-Jun-10	Wednesday	B	71	8	63	47.38	1137.00	0.00	0.00	303.00
10-Jun-10	Thursday	C	65	9	56	44.01	1032.00	24.25	0.00	408.00
11-Jun-10	Friday	A	66	10	56	44.00	972.00	84.00	0.00	372.00
12-Jun-10	Saturday	B	71	10	61	44.13	1035.00	24.00	0.00	360.00
13-Jun-10	Sunday	C	65	10	55	44.21	1061.00	0.00	0.00	403.00
14-Jun-10	Monday	A	66	9	57	44.00	975.00	81.00	0.00	393.00
15-Jun-10	Tuesday	B	71	9	62	47.50	1140.00	0.00	0.00	252.00
16-Jun-10	Wednesday	C	65	9	56	47.33	1136.00	0.00	0.00	288.00
17-Jun-10	Thursday	A	66	10	56	44.31	1060.75	2.75	0.00	307.25
18-Jun-10	Friday	B	71	8	63	45.58	1092.00	2.00	0.00	324.00
19-Jun-10	Saturday	C	65	10	55	44.00	1008.00	48.00	0.00	432.00
20-Jun-10	Sunday	A	66	10	56	44.02	993.50	63.00	0.00	350.50
21-Jun-10	Monday	B	71	10	61	46.50	1116.00	0.00	0.00	308.00
22-Jun-10	Tuesday	C	65	10	55	44.50	1068.00	0.00	0.00	396.00
23-Jun-10	Wednesday	A	66	11	55	45.00	1079.50	0.50	0.00	288.50
24-Jun-10	Thursday	B	71	10	61	44.00	1012.00	44.00	0.00	380.00
25-Jun-10	Friday	C	65	8	57	44.00	1056.00	0.00	0.00	384.00
26-Jun-10	Saturday	A	66	10	56	44.00	1008.00	48.00	0.00	336.00
27-Jun-10	Sunday	B	71	10	61	48.00	1152.00	0.00	0.00	288.00
28-Jun-10	Monday	C	65	10	55	45.00	1080.00	0.00	0.00	336.00
29-Jun-10	Tuesday	A	66	10	56	44.00	960.00	96.00	0.00	432.00
30-Jun-10	Wednesday	B	71	8	63	44.25	1062.00	0.00	0.00	358.00
TOTALS						1354.59	31912.75	597.50	0.00	10230.25
AVERAGE						45.15	1063.76	19.92	0.00	341.01

		VV & VF	SK & SF	RJ & FJ	RI & WF	WC	JP	EF & EL	FL	RA	CU	MF	PP
DATE	SHIFT	VACATION	SICK	OFF DUTY INJURY	ON-DUTY INJURY	WORKMAN'S COMP W/O PAY	JURY DUTY	EMERGENCY FAMILY LEAVE	FUNERAL LEAVE	OFF CITY BUSINESS	COMP TIME OFF	MILITARY LEAVE	PERSONAL LEAVE
		HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS
1-Jun-10	C	144.00	92.00	24.00	48.00	4.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
2-Jun-10	A	168.00	72.00	0.00	24.00	0.00	0.00	12.00	0.00	0.00	0.00	0.00	0.00
3-Jun-10	B	129.00	97.50	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
4-Jun-10	C	183.00	96.00	0.00	48.00	24.00	0.00	34.50	0.00	0.00	0.00	0.00	24.00
5-Jun-10	A	192.00	63.50	0.00	24.00	0.00	0.00	0.00	0.00	0.00	12.75	0.00	24.00
6-Jun-10	B	144.00	120.00	0.00	24.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00
7-Jun-10	C	144.00	0.00	24.00	48.00	24.00	0.00	24.00	24.00	0.00	6.75	0.00	0.00
8-Jun-10	A	216.00	72.00	0.00	24.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
9-Jun-10	B	180.00	51.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	48.00
10-Jun-10	C	144.00	120.00	24.00	48.00	24.00	0.00	24.00	24.00	0.00	0.00	0.00	0.00
11-Jun-10	A	240.00	72.00	0.00	24.00	0.00	0.00	24.00	0.00	0.00	12.00	0.00	0.00
12-Jun-10	B	213.00	96.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	27.00	0.00	0.00
13-Jun-10	C	216.00	96.00	24.00	24.00	24.00	0.00	19.00	0.00	0.00	0.00	0.00	0.00
14-Jun-10	A	240.00	96.00	0.00	33.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
15-Jun-10	B	192.00	24.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	12.00
16-Jun-10	C	120.00	44.00	24.00	48.00	4.00	0.00	48.00	0.00	0.00	0.00	0.00	0.00
17-Jun-10	A	204.00	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	7.25	0.00	0.00
18-Jun-10	B	228.00	48.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00
19-Jun-10	C	240.00	48.00	24.00	24.00	24.00	0.00	48.00	0.00	0.00	24.00	0.00	0.00
20-Jun-10	A	231.00	72.00	0.00	0.00	0.00	0.00	0.00	23.50	0.00	24.00	0.00	0.00
21-Jun-10	B	144.00	120.00	0.00	24.00	0.00	0.00	20.00	0.00	0.00	0.00	0.00	0.00
22-Jun-10	C	240.00	24.00	24.00	48.00	24.00	0.00	36.00	0.00	0.00	0.00	0.00	0.00
23-Jun-10	A	192.00	48.50	0.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	24.00
24-Jun-10	B	216.00	128.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	12.00	0.00	0.00
25-Jun-10	C	192.00	24.00	0.00	48.00	24.00	0.00	48.00	24.00	0.00	0.00	24.00	0.00
26-Jun-10	A	216.00	72.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	24.00	0.00	0.00
27-Jun-10	B	144.00	72.00	0.00	24.00	0.00	0.00	24.00	0.00	0.00	24.00	0.00	0.00
28-Jun-10	C	192.00	20.00	24.00	48.00	4.00	0.00	24.00	24.00	0.00	0.00	0.00	0.00
29-Jun-10	A	168.00	192.00	0.00	0.00	0.00	0.00	24.00	0.00	48.00	0.00	0.00	0.00
30-Jun-10	B	216.00	94.00	0.00	24.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00
TOTALS		5688.00	2270.50	192.00	777.00	180.00	0.00	529.50	191.50	48.00	197.75	24.00	132.00
AVERAGE		189.60	75.68	6.40	25.90	6.00	0.00	17.65	6.38	1.60	6.59	0.80	4.40



OFF DUTY- OVERTIME



