



RICH WITH PROGRESS
BEAUMONT
FIRE-RESCUE

MONTHLY REPORT

SEPTEMBER 2010

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Beaumont Fire/Rescue Services
 City of Beaumont

Anne Huff, Fire Chief

Charles Mullins, Assistant Fire Chief

Danny Cross, Fire Administrator

Jack Maddox, Chief Fire Marshal

Jared Smith, Chief Training Officer

Keith Stewart, Chief Communications Officer

*Carol Gary, Executive Director-
 Fire Museum of Texas*

Chief's Message

Viktor Frankel was a physician imprisoned at Auschwitz and other concentration camps during the Nazi holocaust. He struggled bravely, ceaselessly and often unsuccessfully to save lives lost to terror, disease, squalor and despair. Through his experiences, Frankel discovered a very odd thing—some people who should have lived in those awful circumstances died; some who should have died lived. How could this be?

The philosopher Nietzsche answered Frankel's question when wrote, "He who has a Why to life can bear almost any How." Frankel realized this universal truth through his experiences in Nazi Germany. He found that people with real, deep meaning in their lives were able to survive the most horrific circumstances (*and people*). He found that the shared meanings that were most common to these people included: work that was meaningful to someone else, devotion and caring for a person or group of people, and summoning the ongoing courage to face horror. **Selflessness** was the key to true meaning in life.

Selflessness means sacrificing ones own interest for the greater good. Firefighters do this every day when responding to emergencies. It implies thinking of others first, and considering the impact that one's actions will have on **both** the affected individuals and the community as a

whole. This requires conscious decision-making and balanced actions.

As in all things, there must be balance so that selflessness does not morph into recklessness. In the fire service, balanced selflessness is needed both on the fire ground and in our daily interactions with others. People who are selfless and contribute to the greater good are generally solutions-oriented. They act because it's the "right" thing to do within their positive system of internalized values.

On the other hand, those who manipulate situations or people and create drama are generally selfish and ego-centered. They aren't particularly interested in the greater good and act because there's something in it for them. They seem to take joy in creating division, and build themselves up by trying to tear others down. (Needless to say, people with these characteristics would probably not be selected as public service role models.)

As public safety professionals, our community, department, and each of us an individuals deserve the very best that we have to give. Who would you rather have respond to your home in a crisis? Who would you rather work with every day? Who is the person that you aspire to be?

Administrative & Support Services

Personnel Updates:

A pinning ceremony was held at Fire Headquarters on September 15. Recognized at the ceremony were the recent promotions of Jared Smith to District Chief, Chris Jagoe to Captain, and Matt Kiser, Cody Hendon and Paul Hunt to Driver/Operator. Welcomed into the department as probationary Firefighter/EMTs were Jared Sampson and Kyle Fretz. Good luck to all in your new positions!

Progress-to-date on the current hiring process -

Written test:

- 199 Signed up
- 92 Took the test
- 67 Passed

Screening Packets:

51 Submitted

Oral Boards:

- 38 Interviewed
- 35 Passed

Advisory Group/Committee Updates:

All advisory group/committee meeting minutes are available on the G: drive. Please access [G:\Shared Folder\Meeting Minutes](#) to access detailed meeting minutes.

The HMRT Advisory Group met on September 27. The group continued making preparations for the in-house Haz Mat Technician class that will be held in November. They discussed equipment replacement, reviewed the I-10 incident, created an outline for the development of tactical operating guidelines and made

assignments for these.

The Medical Services Advisory Group met on September 7. BEMS Supervisor Jim Jones sat in on the meeting. Items discussed included SOG 206.02, ALS benchmarks, and joint training with BEMS. Work continues on the HIPAA and infection control policies. The monthly QA/QI reviewed five calls for service. Improvement on report narratives is needed. Officers should append narratives to insure that pertinent incident details are included in the report.

The Safety Committee met on September 14. There was no discussion on safety-related issues. There were two (2) on-duty lost-time injuries and four (4) on-duty no lost-time injuries reviewed. There was no vehicle accidents reviewed. There were no exposure reports reviewed. Members are reminded to provide complete and detailed information on all accident and injury reports so that the committee can properly assess the preventability of the occurrence and provide appropriate feedback and follow-up relative to the circumstances. The Safety Committee will begin applying the revised SOGs 108.01 and 108.01A-C related to the review of accidents, injuries and exposures when these guidelines become effective on October 5. Please review these so that you understand the processes being utilized.

The Tactical Advisory Group met on September 2. The group continued work on the High Rise Firefighting SOG. Also discussed was firefighter rehab and the potential need for a formal policy. Chief Nolen will follow up with other departments.

The Technical Rescue Advisory Group had twenty (20) persons answer the call for service. The names have been forwarded to Chief Singler. The group's objectives will be discussed and members chosen at the next Tactical Operations Group meeting. Thanks to all who responded and are willing to help improve our response capabilities!

The Water Response Advisory Group met on September 14. Items discussed included development of team operating guidelines, NFPA 1604, and regional assets.

Policy Updates:

Continuing pilot policies included:

- R&R 103.01B - Sick & Off-Duty Injury Leave
(As a result of the recent arbitration award, this policy will come off of pilot status. It will be on the October Training Memo for review and signature, and become effective on November 5.)

Implemented/updated this month:

- R&R 103.01G - Holidays
- SOG 200.02 - Pre-Incident Planning
- SOG 202.02A - Hydrant Testing for Pre-Incident Planning
- SOG 202.03 - Use of Personal Protective Clothing & Equipment

Final drafts/revisions of SOGs/R&Rs/PBs distributed for review on the monthly training memo were:

- SOG 108.01 - Safety Committee Accident/Injury/Exposure Review
- SOG 108.01A - On-Duty Injury Reporting & Review

SOG 108.01B - Vehicular Accident Reporting & Review
SOG 108.01C - Exposure Reporting & Review

Member comments and the disposition from the Fire Chief that were distributed concerning SOGs/R&Rs/PBs included:

SOG 111.02 - TDSHS Certification & Renewal Process (*no comments received*)

SOG 206.02 - Assisting EMS Providers in Patient Transport (*no comments received*)

SOG 601.01 - Inspection & Maintenance of Structural Firefighting PPE (*no comments received*)

SOGs/R&Rs/PBs that were distributed for member review and comment during the month included:

PB 404.03A-S - Driver/Operator Aerial Apparatus Benchmarks

Policies in the rough draft stage of development during the month included:

R&R 103.01H - Compensatory Time (Executive Board/City Management agreement due to FLSA mandates)

SOG 108.02 - Post-Accident Alcohol & Drug Testing (Management Team/Human Resources)

SOG 111.08 - College Reimbursement Program (Chief Smith)

SOG 202.05 - High Rise Firefighting (Tactical Advisory Group)

SOG 203.04 - HIPAA Compliance (Medical Services Advisory Group)

SOG 203.05 - Firefighters Driving BEMS Units (Medical Services Advisory Group)

SOG 204.01 - Hazardous Materials Response & Operations (HMRT Advisory Group)

SOG 205.01 - Structured Alarm Deployment Matrix (Chief Mullins & Deputy Chiefs)

SOG 302.01 - Infection Control (was Bloodborne Pathogens- Medical Services Advisory Group)

PB 406.02-04 - Hazardous Materials Performance Benchmarks

SOG 601.02 - Inspection & Maintenance of SCBA/PASS (SCBA Coordination Group)

Development and revision of policies and benchmarks is ongoing.

Other Administration News and Updates:

The executive offices at Fire Headquarters have been undergoing a bit of a face-lift. A new coat of paint and carpeting has been going down. The work has been slowed down due to asbestos floor tiles being found, but should be on track to be completed during October. Thanks to Brenda Beadle and Building Services personnel for their help and hard work!

The Lamar Institute of Technology held its annual "Salute to Real American Heros" on September 9. The event recognizes the contributions of emergency services and military personnel and helps to raise scholarship money for persons pursuing careers in public safety. Thanks to our Supply Division who assisted with set up of the event. Thanks also to our administrative staff and those BFRS responders who supported the cause by attending the event.

Beaumont Fire-Rescue hosted a 9-11 memorial ceremony at Fire Station #1 on September 10. Special thanks to our Fire Department Chaplain and PIO, Captain Brad Penisson, who coordinated the event. Many thanks to all of the event sponsors, especially Life Share Blood Center and HEB.

Fire Administrator's Update:

Danny Cross, Fire Administrator

In the month of September, the Fire Administrator completed Powerpoint slide shows on how to enter inspections and work orders on Personal Protective Equipment (PPE) in Firehouse. These records are required to comply with NFPA 1851 and state regulations. Two Powerpoint shows were developed to illustrate how an individual PPE user should access the PPE record (Method 1) and how the Supply Officer or supervisor would access the PPE record (method 2). The slide shows are now located on the G: drive at **G:\Shared Folder\Firehouse Software Reference & Training\Training Apps\FIREHOUSE TRAINING II.**

On September 1, the Administrator applied for a Texas Forest Service grant to fund members to attend the Vincent Dunn Seminar that will be held on October 30. The grant was approved on September 9, to send 21 members, in the amount of \$1,470.00. Staff wishing to attend must complete their training request form as soon as possible. Subjects covered by Vincent Dunn, a well known author and Fire Chief, include flashovers, backdrafts, wood frame building collapse, building construction, and lightweight truss roof and floor construction.

On September 28-30, the

Administrator assisted with oral interviews for Firefighter applicants by timing applicant answers and by tabulating and sorting candidate scores. There were a total of 38 candidates interviewed. The Administrator has also been busy reviewing over 35 applications for the vacant part-time Assistant Supply Officer position. The plans are to narrow the applicant list down to 8-10 and schedule interviews for the position.

To date, staff has entered over 5,500 items into inventory. Goals for October include site visits to fire stations to begin linking inventory by apparatus and entering items not yet in inventory. Staff will designate compartments by apparatus location (**D**river's side, **P**assenger side, **R**ear, and **C**ab, and link generic and unique inventory items to those locations. Once complete, fire crews will be able to complete work orders on inventory items in Firehouse and will be able to print a workable inventory sheet for weekly inventory checks.

The Administrator also attended a regional meeting with the new director for the State Administrative Agency (SAA), Management Team meetings, festival planning meetings, and assisted the Training division and Communications division with the development of Firehouse queries and reports as well as gathering and submitting hazardous material response invoices for 3295 College, 8391 College, Ave C at West Cardinal Dr., 605 E. Virginia, and Union Pacific RR tracks at Ave C.

Logistics Update:

Captain Bill Lambert, Program Manager

Four accident reports were reviewed for the month of September. All of the required information had been entered into Firehouse. One area where a problem was encountered was an after-hours exposure of a firefighter while operating at a medical emergency. While treating a combative seizure patient with a head injury, an employee had some of the patient's blood splash on his arm. For a number of reasons, the appropriate documents weren't completed and additional effort was expended by the employee, his supervisor, Administration staff, and Public Health to correct the problem. Please take a few minutes to review Standard Operating Guidelines 108.01 through 108.01C for the proper procedures to follow involving accidents, injuries, or exposures. Additionally, reference material for completion of NFIRS Casualty Reports can be found in the Help section of Firehouse. Also, please feel free to contact Captain Lambert, Captain Penisson, or Debra Smith at Fire Headquarters if you have any questions regarding the completion of proper documentation.

Efforts are currently underway to improve communication between representatives of the various City departments involved in applying for and administering homeland security grants. It is hoped that improved communications will lead to more diverse equipment purchases that can be utilized across all City departments rather than within a single City department. Over the past ten years, homeland security grants have provided funding for the Hazmat unit, hazmat equipment, communications equipment, station generators, SCBA, laptop computers and printers, security

systems, and a web based e-mail system.

Brenda Beadle, Capital Projects Manager for the City, has been very beneficial in obtaining much needed furniture for some of the stations. In addition to the mattress sets, stackable chairs, and folding tables provided last month, recliners, lounge chairs, and dining tables with chairs and benches arrived this month. Although four stations received several pieces of furniture, the most notable change occurred at Station 10 with a total replacement of furniture in the day room. Captain Lambert forwarded a few pictures and note of thanks to Brenda from District Chief Carrier who was quite pleased with the new furnishings. Additionally, District Chief Chesser stated that the new lounge chairs are the most comfortable that he has ever sat in at a fire station. Given that he has been here for over thirty five years, this is quite a compliment! Hopefully, replacement of the station furnishings will continue into future fiscal years.

Brenda Beadle has also been involved with renovation of the Administrative Offices at Fire Headquarters. Following her station tour with Chief Huff, she took the repair list compiled by the "C" Shift officers and began working with John Morgan, Building Services Superintendent, to get the repairs completed. Some of the current office renovations had been submitted as part of the annual Building Services repair and improvement request since 1998. Personnel should continue to notify Supply and Captain Lambert when Building Services has completed repairs at your station so that they can be removed from the submitted list.

Fire Purchasing entered 15

requisitions into the purchasing system in September. The requisitions were for on-line advanced EMS training, gear bags, Compressed Air Foam System (CAFS) hand lines, Class A foam, portable radio batteries, chain saw blades, flow test equipment calibration, training materials, and fire prevention materials. Additional requisitions included repair and preventive maintenance of all Department AEDs, lanyards for all thermal imaging cameras, and payment to an employee of the BEST Complex for oversight of night fire training.

Fire Purchasing also completed Travel Authorizations and Check Requests for three Operations Division officers to attend a Hazmat IC course, four Firefighter/Paramedics to attend an ACLS Instructor course, and nine Staff officers and clerical personnel to attend Microsoft Excel training. Additional Travel Authorizations and Check Requests were also completed for Chief Huff and Carol Gary to attend a Texas Meeting Magazine award ceremony and Chief Huff to attend a Grievance and Arbitration seminar.

Additional check requests were completed for purchase of CPR cards, tuition reimbursement for one Operations Division personnel, International Fire Service Training Council (IFSAC) seals for two Operations personnel, and the NFPA for renewal of annual subscription to the National Fire Codes. Several deposits were made for reimbursement of firefighter upgrades and time trades, per diem, stamps, and the Fire

Museum. Additionally, 13 credit card statements were reconciled and prepared for review and approval by Chief Huff.

Supply personnel received and processed 12 work requests for the month of September for submission to Building Services. They also repaired two combustible gas indicators and three portable suction units. Thirty-one pieces of protective clothing were sent out for cleaning, annual inspection, and repair by Lion Total Care. Supply personnel set up and took down tables and chairs for the 9/11 event at Station 1 and the Pinning Ceremony at Fire Headquarters. Additionally, they picked up and delivered 1,000 pounds of ice for the Salute to Real American Heroes dinner at Wesley United Methodist Church and coordinated the delivery of furniture to Stations 1, 2, 5, and 10.

Community Service workers from the Federal Corrections Complex (FCC) developed the list of materials and assisted Supply in the acquisition of same for replacement of the floor in the downstairs restroom at Fire Headquarters and remodel of the kitchen at the Training offices. They later removed and replaced the existing floor at Headquarters and began work on renovation of the kitchen at Training. They also began work on preparing several iron beds for painting and later replacement of the existing beds at Fire Station 10. New mattresses and box springs were recently purchased for this station but the existing bed design prohibits replacement of the spring sets. The Community Service workers also assisted Supply and Building Services personnel with furniture and office supply movement and storage in anticipation of remodel of Fire Administration offices.

Emergency Operations

Emergency Response:

Emergency Operations personnel responded to 1,230 calls for service in September. The calls for service are broken down in the following **National Fire Incident Reporting System (NFIRS) categories:**

Fires: 36 calls for fire response services, 12 of which were structure fires. Fire responses accounted for 2.92% of the total calls for service, with losses estimated at \$308,500.

Overpressure Rupture, Explosion, Overheat (no fire): 11 calls for overpressure rupture, explosion, no fire. This accounted for .08% of the total calls for service.

Rescue and Emergency Medical Services Incidents: 706 calls for rescue and EMS services response. This accounted for 57.39% of total calls for service.

Hazardous Conditions (no fire): 73 calls for response to hazardous conditions. This accounted for 5.93% of the total calls for service.

Service Calls: 133 responses for service calls. This accounted for 10.81% of the total calls for service.

Good Intent Calls: 84 responses for good intent calls. This accounted for 6.82% of the total calls for service.

False Alarm & False Calls: 194 responses for false alarms or false calls. This accounted for 15.77% of the total calls for service.

Severe Weather & Natural Disaster Calls: 0 responses for severe weather

calls. This accounted for 0% of the total calls for service.

Special Incident Type: 3 responses on special incident type calls for service. This accounted for .24% of the total calls for service.

NFPA 1710 Fire Response Statistics:
Structure Fire Response

The targeted response time benchmark for the first fire suppression unit to arrive on the scene of structure fire is five (5) minutes or less, 90% of the time. For the 12 structure fires occurring in September, fire suppression forces achieved the benchmark 100% of the time, exceeding the target for the first suppression unit on scene for the month.

The targeted response time benchmark for ALL first-alarm fire suppression apparatus to arrive on the scene of a structure fire is 9 minutes or less, 90% of the time. Of the 12 structure fires occurring in September, fire suppression forces achieved the benchmark 72.72% of the time, missing the target for the first alarm response by 17.28% for the month.

NOTE: NFPA 1710 EMS response statistics are not refined sufficiently to report at this writing.

Public Relations and Education:

During the month of September, Operations Division personnel conducted five fire safety and public education programs and Fire Station tours.

Quint 5, Hazmat 68, and Engine 8 provided a display at the Salute to American Heroes event, on September 9, at Wesley United Methodist Church, on Major Drive. The annual 9/11 Memorial was conducted at Fire Station 1 on September 10.

Fire Hydrant Maintenance:

Fire hydrant maintenance consisted of testing of new installations. Maintenance for the Fall round was completed in September.

Preplanning Program:

The target to begin the preplanning program has been set for November 2010.

Response Operations, Tours, Training and Drills:

Incident Command training was conducted at the City EOC on September 8 and attended by the Operations Division personnel responsible for management that are assigned to the EOC, evacuation divisions, and re-entry operations as part of the Fire Department hurricane response plan.

Cars 53 and 54, Engine 10, and Quint 5 attended a pre-incident planning tour of the Goodyear Chemical facility on September 9.

Operations Division personnel participated in multi-company drills facilitated by the Training Division on September 21-23.

Community Risk Reduction (Fire Marshal's Office)

Code Enforcement Update:

Captain Brad Penisson, Program Manager

During the month of September, fire inspectors conducted 307 inspections consisting of 252

general inspections and 55 inspections for certificate of occupancy. There were 473 code violations identified during these inspections. Twenty-one of the inspections generated \$1,050 in inspection fees. In addition, there were 16 fire-alarm systems tested, 3 sprinkler systems tested, and 1 fixed fire extinguishing system tested. Permits issued included 11 tent permits, 2 tank permits, and 4 firework permits.

Community Risk Reduction personnel were involved in 162 consultations by phone, 74 office consultations, and 138 consultations in the field.

Plan reviews for September included 3 fire alarm systems, 1 fixed fire extinguishing system, 6 sprinkler systems, and 22 building plans.

Investigations Update:

Captain Earl White, Program Manager

Fire investigators were involved in 40 fire and safety investigations during the month. Five of the fires investigated were determined to be arson.

There were 18 complaints investigated concerning possible fire code violations.

Significant Investigations:

9/04/2010- 1410 Harrison- Structure Fire- Accidental

9/06/2010- 5425 Combs- Structure Fire- Accidental

9/06/2010- 4010 Magnolia- Structure Fire- Deliberate

9/07/2010- 4019 Dowlen Rd - Bomb Threat

9/08/2010- 4010 Magnolia- Structure Fire- Deliberate

9/11/2010- 3255 Elmira- Structure Fire- Accidental

9/13/2010- Delaware & Astor-

Vehicle Fire- Accidental
 9/14/2010- 2605 Goliad-
 Structure Fire- Arson
 9/15/2010- 3255 Elmira- Cooking
 Fire, Burn Victim
 9/16/2010- 2305 Forrest- Burn
 Victim
 9/22/2010- 2340 Long --
 Structure Fire- Arson
 9/22/2010- 1091 Cartwright-
 Electrical Fire
 9/28/2010- 4670 IH 10 S-
 Vehicle Fire- Accidental
 9/29/2010- 2960 Blanchette-
 Motor Home Fire- Accidental
 9/29/2010- 2298 Linson-
 Structure Fire- Accidental
 9/29/2010- 455 Keith Rd-
 Vehicle Fire- Accidental
 9/30/2010- 3380 Dickinson-
 Structure Fire- Accidental
 9/30/2010- 1385 Simmons-
 Unauthorized Burning

Public Education & Information Update:

Captain Brad Penisson, Program Manager

During this month, there were 10 fire and safety programs conducted with an attendance of 320 persons. Also, there were 29 fire drills conducted at local schools.

Captain Penisson attended a web communication seminar conducted by the Beaumont Convention and Visitor's Bureau. He also attended two days of training on Microsoft Excel.

Division personnel were involved in meetings concerning Boys Haven, Red Cross, and Salvation Army activities.

Operations personnel need to remember -- if they find that their unit was assigned a report in Firehouse that they did not respond to (cancelled before

they left the station), they need to send an e-mail to Captain Penisson to have the report deleted.

Attached to this report is a record of the responses received through the citizen surveys from September 2010.

Fire Museum of Texas Update:

During the month of September, the Fire Museum of Texas had a total of 546 visitors. Of those, 143 were from Beaumont, 154 from the Golden Triangle, 196 from the State of Texas, and 53 from across the United States. Seven guided tours were given and three birthday party were hosted.

Invitations were mailed to all BISD Elementary Schools asking them to book tours for Fire Prevention Month in October. The results were amazing! We are booked up until the end of October. The 2011 Golf Tournament sponsorship packets were prepared for major sponsors in new designed, color folders. In addition to continuing to meet and plan and get donors for the Festival, a partnership with the Beaumont Art League was formed to paint antique helmets for the auction. Carol attended the LIT Salute to American Heroes and the 9/11 Helping Heroes Event, sponsored by community partner HEB.

The museum collection received an antique hose reel this month, donated by Thomas Welch. Carol also attended Main Street Meets at Hotel Beaumont, with Chief Huff, to show our support for downtown revitalization. A slide show for our education program has been prepared for presentation at the Fire Museum Network Conference, in Baltimore, in late October. Carol attended a Social Media workshop, presented by Beaumont Convention & Visitor's Bureau, and restocked the Jefferson

County Visitor's Center with museum brochures.

The Festival plans are well underway, with Beaumont Main Street presenting DOGTOBERFEST at the same time on our grounds. Publicity is in place, including 10,000 flyers to local schools, billboard, public service announcements and more. Thanks to all on the committee who have helped. Jack Maddox, Brad Penisson, Ted Hillin, Charlie Cox, Danny Cross, Roy Wood, Debra Smith and Glenda Tristan have contributed to the success of the event by taking the lead in the Department by volunteering and contributing to this community event. The committee has been very successful preparing every detail in anticipation of a profitable and educational experience that remains mission focused.

Certification & Training

With all front line apparatus now carrying Bullard Thermal Imaging Devices (TICs), several classes online and at the Training Center were held for familiarization. For hands on training, multi company night fire drills were conducted on October 21-23 at the Training Grounds. Much was learned about the devices' capabilities and applications, and we have received a lot of positive feedback. Thanks to all who attended for your support and participation.

Officer Development & Occupational Safety Training Update:

Chief Jared Smith, Programs Manager

For Officer Development, B. Penisson, J. Smith, K. Stewart, and P. Grimes and the department's administrative support staff attended

an MS Excel class on September 21-22.

The monthly review consisted of SOGs 108.01, 108.01A, 108.01B, and 108.01C.

For continuing occupational safety and self development, the Training Division assigned and documented the following FETN (Fire and Emergency Training Network) class: Managing the Fire ground "Collapse pt 1 & 2."

Requests for officer development training for the month included: T. Barnes, C. Carrier, J. Fowler, P. Hunt, G. Henderson, T. Dixon, M. Croaker, J. Herrera, J. Butcher, G. Godwin, and R. Land to attend a Vincent Dunn Firefighting Strategies and Tactics seminar on October 30; B. Penisson to attend an All Hazard Incident Management Team Training course on October 18-23 and a Firehouse Education Training seminar on November 2-5, and J. Smith, K. Nolen, C. Carrier, T. Hillin, J. Butcher, and S. Wheat to attend an NFPA 472 Hazmat Incident Command class on October 25-26.

Emergency Medical Training Update:

Captain Christopher Jagoe, Program Manager

We received a CE approval letter from TDSHS this month, which allows credit for BFRS-taught EMS classes toward re-certification hours. Thirty-six advanced EMS personnel are now enrolled in CE Solutions for additional required hours of training. The Training Division hosted an L-VAD class, presented by Methodist Hospital

of Houston, on September 6-7, with 56 attendees. Nine personnel attended joint training on Trauma at EMS HQ on September 14-16. CPR refresher courses began this month and Brandon Lee completed the Firehouse training on run documentation and medical bag inventory. There were 13 EMS recertifications received this month.

For continuing EMS certification and self development, the Training Division assigned and documented the following class: Pregnancy Complications, Body Mechanics, and Caring for the Elderly.

Requests for EMS training included: Dixon, Guynes, Hilton, and Parsons to attend an ACLS Instructor course on October 4-5.

Firefighter Training Update:

Captain Randy Arrington, Program Manager

For continuing firefighter education and self development, the Training Division assigned and documented the following FETN (Fire and Emergency Training Network) class: "750 Adams, The Last Alarm."

The hands-on benchmark training for the month consisted of Firefighter Benchmarks PB 407.06C and 407.06D.

Driver/Operator Training Update:

Captain Randy Arrington, Program Manager

This month, there were several dates where driver training was conducted. The hands-on portion consisted of closed obstacle course training. Congratulations go out this month to Reagan Crawford for completing the pumper portion of the training. He is now certified to drive Department pumpers under emergency conditions. Two firefighters were enrolled in the aerial portion of the Driver Certification Program, with 11

more set to enter the program in October.

The hands-on benchmark training for the month consisted of Driver/Operator Benchmarks 404.01H and 404.02L.

Hazardous Materials Training Update:

Captain Randy Arrington, Program Manager

D. Stacey attended a Bomb Making Materials Awareness program on September 2.

Communications & Preparedness Planning

Lately, there has been a demand on everyone to adapt to new technology and modify the traditional way of doing things. Although tradition deserves respect, we must also recognize and use technology, whenever possible, to benefit the mission of Beaumont Fire and Rescue Services.

On September 1, the programming of the noise-shield software (this enhances the voice tone and reduces background noises) into the portable radios was a success, thanks to your support. From the Communication Division perspective, the Epic Voice Amplifier, Remote Microphone Speaker and Noise Shield software appear to be working well. There has not been any significant interference with background noises, and the voice amplifier has provided a stronger and clearer voice tone the majority of the time, when used with a normal speaking voice...yelling or speaking too loudly has resulted in unintelligible voice transmission. Overall, the new equipment has had a positive effect on communicating and subsequently improving operational

safety. Based on the last couple of months, the only issue has been with determining a better way to position and secure the remote speaker on the bunker gear, of which is being pursued. Remember: all equipment should be checked each morning, after each usage, and the equipment is in place to be used as required.

The Beaumont Fire/Rescue Communication Division managed a total of 669 calls and created 2,508 events for the month of September. The total fire incidents were 1,230 with 65% being dispatched as first responder calls and 16% being dispatched as private fire alarms. Fire/Rescue were dispatched to 20 one-alarm incidents and 117 motor vehicle accidents during the month. The average dispatch time was thirty seconds.

Total after hour calls were as follows:

Traffic	17
Streets	33
Bldg. Maint.	3
Health Dept./Vaccine	3

The Net-Motion system, being installed to reduce the MATS connectivity problems, is still ongoing. Technology Services has reported that AT&T has found the cause of the connectivity issues in the Lamar/MLK area. AT&T has discovered a third party interference problem caused by someone, either accidentally or intentionally, operating some sort of radio equipment that is in our 800 MHz licensed band. It caused issues with over 15 sectors in the

Lamar/MLK area. AT&T has reported that they have had the illegal connection turned off.

Emergency Management:

Captain Pat Grimes, Program Manager

September is typically the most active month for hurricane activity. September 2010 included eight tropical storms in the Atlantic basin. Three of the storms Igor, Julia, and Karl became major hurricanes and Lisa reached hurricane status. The formation of eight named storms ties 2002 for the record number of named storms forming in the month of September.

On September 2, Beaumont Emergency Management met with Phil Brooks, who replaced Terry Ingram at B.I.S.D. The focus of the meeting was hurricane evacuation and reentry.

On September 7, Tom Burger, with Golden Pass Pipeline, conducted a tour of the Golden Pass Pipeline. Tom provided maps and information about the Pipeline.

On September 9, Sue Landry called a Regional meeting to discuss the issues concerning the State Administrative Agency. The purpose of the meeting was to discuss changes at the SAA and to formulate plans to address these changes.

On September 23, Emergency Management Planning Advisory Chair, Chief Steve Curran, conducted an EMPAC/LEAP Committee meeting at South East Texas Regional Planning Commission, 2210 Eastex Freeway, in Beaumont. Colonel Janice Bruno, Manager for the State Administrative Agency Texas Department of Public Safety, was the guest. The committee made a fine presentation to Colonel Bruno and, later in the day, elected officials, Emergency Managers, and

local officials were invited to Rockin A Café for a presentation from Colonel Bruno about changes and goals of the Grant program.

**Beaumont Fire Department
Authorized Staffing and Vacancies
09/30/10**

Sworn Personnel

Grade	Classification	Allocated	Actual	Proposed
I	Firefighter/EMT	100	96	100
II	Driver/Operator	72	72	72
III	Captain	46	46	47
IV	District Chief	12	12	12
V	Deputy Chief	3	3	3
VI	Assistant Chief	1	1	1
	Fire Chief	1	1	1
Total		235	231	236

Vacancies 0

****4 Grade I Vacancies on Freeze**

Civilian Personnel

Division	Classification	Allocated	Actual	Proposed
Administration	Fire Administrator	1	1	1
	Administrative Assistant	1	1	1
	Secretary II	2	2	2
	Laborer (P/T)	3	2	3
Operations	Secretary I	1	0	1
Risk Reduction	Secretary I	1	1	1
	Fire Museum Director	1	1	1
Training	Secretary I	1	1	1
Total		11	9	11

Vacancies 2 (1 Sec I on hold)

Survey Responses: September 2010

Question

1. Was the 911 system prompt?
2. Was the 911 operator courteous and helpful?
3. Did the fire department respond promptly?
4. Were the fire department personnel courteous?
5. Were the fire department personnel helpful?
6. Did the fire department personnel take the time to explain their actions?
7. Were the firefighters professional in their appearance?
8. After the fire department left, did you feel you received the service that you expected?

Ratings 1=Excellent 6=Poor						
1	2	3	4	5	6	No Response
1						
1						
1						
1						
1						
1						
1						
1						

Total Surveys Received

1

Citizen Comments:

Report#-10-12253-“C ” Shift-The fire department went above & beyond their duty. We cannot thank them enough.

CODE							RR & *UP	FO	CF	
DATE	DAY	SHIFT	PERSONNEL ASSIGNED	KELLY DAY	DAILY ASSIGNED STAFFING	FULL TIME EQUIVALENT	REGULAR & UPGRADE	OVERTIME	COMP EARNED	OFF-DUTY
							HOURS	HOURS	HOURS	HOURS
1-Sep-10	Wednesday	B	68	8	63	47.83	1148.00	0.00	0.00	245.00
2-Sep-10	Thursday	C	69	9	56	46.00	1104.00	0.00	0.00	312.00
3-Sep-10	Friday	A	68	10	56	46.58	1118.00	0.00	0.00	274.00
4-Sep-10	Saturday	B	68	10	61	44.05	1044.00	13.25	0.00	348.00
5-Sep-10	Sunday	C	69	10	55	50.00	1200.00	0.00	0.00	240.00
6-Sep-10	Monday	A	68	9	57	46.00	1104.00	0.00	0.00	312.00
7-Sep-10	Tuesday	B	68	9	62	46.33	1112.00	0.00	0.00	304.00
8-Sep-10	Wednesday	C	69	9	56	46.50	1092.00	24.00	0.00	324.00
9-Sep-10	Thursday	A	68	10	56	47.56	1141.50	0.00	0.00	274.50
10-Sep-10	Friday	B	68	8	63	46.51	1116.00	0.25	0.00	276.00
11-Sep-10	Saturday	C	69	10	55	47.00	1128.00	0.00	0.00	288.00
12-Sep-10	Sunday	A	68	10	56	49.13	1179.00	0.00	0.00	213.00
13-Sep-10	Monday	B	68	10	61	47.63	1143.00	0.00	0.00	249.00
14-Sep-10	Tuesday	C	69	10	55	44.00	1040.00	16.00	0.00	376.00
15-Sep-10	Wednesday	A	68	11	55	45.42	1090.00	0.00	0.00	302.00
16-Sep-10	Thursday	B	68	10	61	44.64	1071.33	0.00	0.00	345.00
17-Sep-10	Friday	C	69	8	57	45.00	1080.00	0.00	0.00	336.00
18-Sep-10	Saturday	A	68	10	56	44.38	1061.00	4.00	0.00	330.63
19-Sep-10	Sunday	B	68	10	61	45.88	1101.00	0.00	0.00	291.00
20-Sep-10	Monday	C	69	10	55	44.00	1056.00	0.00	0.00	360.00
21-Sep-10	Tuesday	A	68	10	56	44.01	1019.00	37.25	0.00	373.00
22-Sep-10	Wednesday	B	68	8	63	47.02	1128.00	0.50	0.00	264.00
23-Sep-10	Thursday	C	69	9	56	44.00	1020.00	36.00	0.00	420.00
24-Sep-10	Friday	A	68	10	56	46.00	1104.00	0.00	0.00	288.00
25-Sep-10	Saturday	B	68	10	61	45.00	1080.00	0.00	0.00	312.00
26-Sep-10	Sunday	C	69	10	55	49.00	1176.00	0.00	0.00	264.00
27-Sep-10	Monday	A	68	9	57	49.00	1176.00	0.00	0.00	240.00
28-Sep-10	Tuesday	B	68	9	62	49.00	1176.00	0.00	0.00	240.00
29-Sep-10	Wednesday	C	69	9	56	47.25	1134.00	0.00	0.00	282.00
30-Sep-10	Thursday	A	68	10	56	47.96	1150.50	0.50	0.00	257.50
TOTALS						1392.67	33292.33	131.75	0.00	8940.63
AVERAGE						46.42	1109.74	4.39	0.00	298.02

DATE	SHIFT	VV &VF VACATION	SK & SF SICK	RJ & FJ OFF DUTY INJURY	RI & WF ON-DUTY INJURY	WC WORKMAN'S COMP W/O PAY	JP JURY DUTY	EF & EL EMERGENCY FAMILY LEAVE	FL FUNERAL LEAVE	RA OFF CITY BUSINESS	CU COMP TIME OFF	MF MILITARY LEAVE	PP PERSONAL LEAVE
		HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS
1-Sep-10	B	144.00	48.00	0.00	0.00	0.00	5.00	48.00	0.00	0.00	0.00	0.00	0.00
2-Sep-10	C	144.00	72.00	0.00	72.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
3-Sep-10	A	144.00	96.00	0.00	0.00	0.00	0.00	0.00	24.00	0.00	10.00	0.00	0.00
4-Sep-10	B	216.00	120.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	12.00
5-Sep-10	C	144.00	24.00	0.00	48.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
6-Sep-10	A	168.00	120.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
7-Sep-10	B	216.00	76.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	12.00
8-Sep-10	C	108.00	92.00	0.00	72.00	4.00	0.00	36.00	0.00	0.00	0.00	0.00	12.00
9-Sep-10	A	144.00	96.00	0.00	0.00	0.00	0.00	29.50	0.00	0.00	5.00	0.00	0.00
10-Sep-10	B	180.00	72.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	24.00	0.00
11-Sep-10	C	144.00	48.00	0.00	24.00	24.00	0.00	24.00	0.00	0.00	0.00	24.00	0.00
12-Sep-10	A	141.00	48.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
13-Sep-10	B	105.00	144.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
14-Sep-10	C	168.00	48.00	0.00	72.00	24.00	0.00	40.00	0.00	24.00	0.00	0.00	0.00
15-Sep-10	A	168.00	96.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	14.00	0.00	0.00
16-Sep-10	B	177.00	156.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	12.00	0.00	0.00
17-Sep-10	C	168.00	48.00	0.00	72.00	24.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
18-Sep-10	A	195.00	96.00	0.00	0.00	0.00	0.00	33.00	0.00	6.00	0.63	0.00	0.00
19-Sep-10	B	168.00	72.00	0.00	0.00	0.00	0.00	24.00	0.00	24.00	3.00	0.00	0.00
20-Sep-10	C	192.00	44.00	0.00	72.00	4.00	0.00	48.00	0.00	0.00	0.00	0.00	0.00
21-Sep-10	A	204.00	48.00	0.00	0.00	0.00	0.00	61.00	24.00	0.00	24.00	0.00	12.00
22-Sep-10	B	120.00	72.00	0.00	0.00	0.00	0.00	24.00	0.00	24.00	0.00	0.00	24.00
23-Sep-10	C	216.00	48.00	0.00	72.00	24.00	0.00	36.00	24.00	0.00	0.00	0.00	0.00
24-Sep-10	A	168.00	48.00	0.00	0.00	0.00	0.00	24.00	24.00	0.00	24.00	0.00	0.00
25-Sep-10	B	192.00	72.00	0.00	0.00	0.00	0.00	0.00	0.00	24.00	24.00	0.00	0.00
26-Sep-10	C	144.00	0.00	24.00	48.00	24.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00
27-Sep-10	A	144.00	72.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
28-Sep-10	B	216.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00
29-Sep-10	C	120.00	27.00	24.00	48.00	24.00	0.00	36.00	0.00	0.00	3.00	0.00	0.00
30-Sep-10	A	132.00	24.00	0.00	0.00	0.00	0.00	96.00	0.00	0.00	5.50	0.00	0.00
TOTAL		4890.00	2027.00	48.00	600.00	176.00	5.00	703.50	120.00	126.00	125.13	48.00	72.00
AVERAGE		163.00	67.57	1.60	20.00	5.87	0.17	23.45	4.00	4.20	4.17	1.60	2.40



