



RICH WITH PROGRESS
BEAUMONT 
FIRE-RESCUE

MONTHLY REPORT

APRIL 2011

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**Beaumont Fire/Rescue
 Services
 City of Beaumont**

Anne Huff, Fire Chief

Christian Singler, Assistant Fire Chief

Danny Cross, Fire Administrator

Jack Maddox, Chief Fire Marshal

*Joseph Condina, Chief Training
 Officer*

*Keith Stewart, Chief Communications
 Officer*

*Carol Gary, Executive Director-
 Fire Museum of Texas*

Chief's Message

It's probably fair to say that no one really likes criticism. Yet facing and solving problems implies dealing with criticism and our own imperfection. Even though this can be difficult and uncomfortable, it's something we must learn to navigate professionally so that we continue to grow and progress. To become more aware of our use (and potential abuse) of criticism, and its effects on people and our organization, it may be helpful to explore the topic a bit deeper.

Constructive criticism is meant to be helpful and lead to improvement. This is (*or should be*) a good thing, because it is given with positive intentions. The person providing the criticism wants the best for us and feels that he/she owes us honest feedback that will ultimately serve to lift us up and help us to be successful going forward. Ideally, this would be the kind of criticism that supervisors give to subordinates, and that peers give to each other. In our system, we'd call this counseling or mentoring.

While healthy criticism can have positive effects, unjust or undeserved criticism can result in exactly the opposite. Unjust criticism brings everyone down, and saps everyone's energy. It can be damaging, and is often based in resentment, bitterness or personal agendas. Unjust criticism is a breeding grounds for poor morale and dis-

satisfaction because it's grounded in negative intentions and focused on casting blame. Characteristics of Unjust Critics:

- Fault-finders
- Stuck in the Past
- Chaotic, Controversial, Dramatic Relationships
- Provocative—My Way or the Highway
- Narrow-Banded—Personal Agendas and Special Interests
- Talk the Talk

In the fire service, our shared values and purpose are grounded in both service and sacrifice. It's important that criticism (*given or received*) is in line with these values so that it's beneficial. It's also valuable to be able to accurately assess criticism to gauge its intention (*positive or negative*) and validity in fact. Accurate assessment of criticism gives unjust critics the attention and importance that they deserve—none.

So whether you're on the giving or receiving end of the transaction, aspire instead to emulate the attributes of the Counselor:

- Encourager
- Planning for the Future
- Peacemaker with Positive Relationships
- Problem-Solver—Foster Resolution & Compromise
- The Big Picture—Public Service and the Greater Good
- Walk the Walk

Administrative & Support Services

Personnel Updates:

Retirements - Assistant Fire Chief Charles Mullins retired with 34 years of service on April 4. Thanks to Chief Mullins for his dedication and service to the City. Good luck!

Promotions - Christian Singler to Assistant Chief; Calvin Carrier to Deputy Chief; and Scott Wheat to District Chief. Congratulations to all! We know you will continue to do an outstanding job for our citizens.

Hired - Cara Crawford was hired April 25 as part-time Supply Officer. Please help in welcoming Cara.

Special Recognition - A pinning ceremony was held on April 8. The ceremony brings all those recently promoted and hired together to share a rite of passage with co-workers, family and friends. Those participating in the ceremony included promotions:

Assistant Chief Christian Singler

Deputy Chiefs Calvin Carrier, Jeff McNeel and Keith Nolen

District Chiefs Christiaan Bordelon, John Bourgeois, Joseph Condina, and Scott Wheat

Captains Brandon Lee, Cecil Parsons, Michael Croaker, and Ryan Jones

Driver/Operators Casey Parigi, Derrick Landor, Justin Dilbeck, Michael Nix, and Russell Brian

Recently hired Firefighter/EMTs Joseph Vosters, Justin Arnold, Ryan Miller, Justin Hall, Travis Melancon, Cameron Nielsen, and Andrew Neely

Congratulations to all! Your hard work and dedication is appreciated. We look forward to your continued growth and development in the service of our citizens.

Administrative Professionals Day was celebrated at the Alice Keith Activity Center on April 25. Big thanks again to all of our administrative staff here in the fire department and throughout the City. Your efforts make our response operations possible! Thank you for your support and for all that you do for us every day!

Special Operations Response Teams Updates:

Nicholas Zumo was added as an active member to C-Shift Hazmat Team. John Butcher was transferred to C-Shift Hazmat Team from B-Shift.

Grants Updates:

Site visits were made to determine the vendor choice (Motorola or Zetron) for the fire altering system (2001 Port Security Supplemental). Decision will be forthcoming.

Advisory Group Updates:

The Diversity and Inclusion Group did not meet in April.

The Fire Management Group met on April 13 & 27. Items discussed included Company Store process development, FY12 budget development, NFPA online information distribution, Command Teams Pilot Program, personal leave conversion, Houston Community

College Recruitment visit, temporary promotion policy, Firehouse maintenance test record implementation, ISO rating status, out of City deployments policies, appropriate use of EL code, billable responses policy, development of bundled .pdf forms packets for accidents, injuries and exposures. FY12 budget requests for technology services, fleet, facilities maintenance and capital improvement program were submitted.

The Joint Union-Management Safety Group met on April 12. There were two on-duty lost-time injury reports reviewed. There were five on-duty no lost-time injury reports and zero vehicle accident reports reviewed. There were zero exposure reports reviewed. Members are reminded to provide complete and detailed information on all accident and injury reports so that the committee can properly assess the preventability of the occurrence and provide appropriate feedback and follow-up relative to the circumstances.

The Medical Services Advisory Group did not meet in April.

The Tactical Operations Advisory Group met on April 6. Items discussed included group competing an initial review of items being considered for inclusion in the Company Store, life safety rope replacement, and feedback on the draft High Rise Firefighting guideline.

Policy, Guideline & Benchmark Updates:

Implemented/updated this month:

SOG 103.01D - Emergency & Funeral Leave (Revision)

Final drafts/revisions distributed on the monthly training memo were:

R&R 102.06 - Eating Out While On-Duty

R&R 103.01E - Vacation (Revision)

Member comments and the disposition from the Fire Chief distributed:

R&R 103.01E - Sick & Off Duty Injury Leave (Revision)-no comments received

R&R 103.01F - Personal Leave (Revision)

R&R 103.01K - FMLA Administration (Revision)-no comments received

Distributed for member review and comment:

PB 406.03A-N - Hazardous Materials Technician Benchmarks

Policies in development/revision included:

SOG 106.04 - Administration of Response Billing (Fire Administrator Cross)

SOG 106.05 - Advisory Group Meeting Guidelines (Chief Huff)

SOG 106.06 - Budget Planning & Administration (Department Pilot for FY2012 requests)

SOG 111.03 - TCFP Certification & Renewal Process (Chief Condina)

SOG 111.08 - Higher Education Reimbursement Program (Chief Condina)

SOG 202.01A - Use of Thermal Imaging Camera (Captain Jagoe/Tactical Ops Group)

SOG 202.01B - Positive Pressure

Attack (Captain Jagoe/Tactical Ops Group)

SOG 203.02 - ALS Treatment Protocols (Medical Services Advisory Group)

SOG 202.03 - High Rise Firefighting (Tactical Ops Group)

SOG 203.04 - HIPAA Compliance (Medical Services Advisory Group)

SOG 204.01 - Hazardous Materials Response & Operations (HMRT Advisory Group)

SOG 204.03 - Water Response & Recovery Operations (Water Response Advisory Group)

SOG 205.01 - Structured Alarm Deployment Matrix (Chief Singler & Deputy Chiefs)

SOG 302.01 - Infection Control (was Bloodborne Pathogens- Medical Services Advisory Group)

PB 402.05C - Use of Thermal Imaging Camera (Captain Jagoe/Tactical Ops Group)

PB 402.06B - Positive Pressure Attack (Captain Jagoe/Tactical Ops Group)

PB 407.01A-? - Rope Rescue Performance Benchmarks (Technical Rescue Advisory Group)

PB 407.11-12 - Water Recovery Performance Benchmarks (Water Response Advisory Group)

SOG 501.03 - Deployment to the ETJ & Contract Service Areas (Chiefs Huff & Stewart)

SOG 501.04 - Mutual Aid (Chiefs Huff & Stewart)

SOG 501.05 - Sabine-Neches Chiefs Association Activation (Chiefs Huff & Stewart)

Development and revision of departmental regulations, policies and benchmarks is ongoing.

Administrative Update:
Danny Cross, Fire Administrator

Back in November of 2010, S.O.G. 601.01 was implemented, not

only to help us comply with Texas Commission on Fire Protection mandates for Firefighter Personal Protective Equipment (P.P.E.), but most importantly to insure firefighter safety and document what is going on with our turn-out gear. Complying with S.O.G. 601.01 requires Firehouse documentation for all inspections where problems are found, ALL advanced inspections, and ALL advanced cleaning where extractor washers are used. As with all new processes, it is necessary to monitor and improve the system. To this end, I would like to encourage each member to be sure and use the **DETAILS** section of the Maintenance/Test records to document Activities Performed and findings, and to enter **NOTES** to document in plain terms, what exactly was done or needs doing. This will help us understand exactly what is going on with our P.P.E and help us better manage this important program.

The March of Dimes fund raiser concluded on April 16 and the Fire Department collected a total of **\$670** from candy sales and Blue Jeans for Babies donations. A sincere “thank you” goes out to all of you that assisted in making this worthwhile project a success.

Also in April, the Fire Administrator assisted in the 2012 Budget preparation for Facilities Maintenance requests and the final document was submitted on April 4.

The Fire Administrator also prepared an S.O.G. draft on Response Invoicing (for Hazmat and unauthorized open burning calls). The draft is at the Management Team review stage and will soon be completed.

Also developed by the Fire Administrator and at the Management

Team review stage are drafts of Accident/Injury/ Exposure fillable pdf forms and instructions sheets. It was recommended through the Solutions Box that these forms be bundled for ease of access and that is the purpose of these drafts. The bundles consist of On-Duty Injury forms, Vehicle Accident forms, Infectious/ Contagious Exposure forms, and Hazmat Chemical Exposure forms.

The April hazmat response billing information forwarded to Emergency Management for invoicing consisted of:

04/11	2219 Broadway	\$288.56
04/14	5500 Calder	\$7,063.61
04/15	10173 Hwy 124	\$4,973.80

And, there were five SecureNet ID replacement badges issued.

Staff processed three promotions, numerous transfers and Kelly Day changes this month.

Logistics Update:
Captain Bill Lambert, Program Manager

Five accident reports were reviewed for the month of April. All of the required information had been entered into Firehouse.

Captain Lambert compiled and submitted five weekly call-out reports for the Streets and Drainage and Traffic Departments. Captain Lambert continued equipment purchases and managing reimbursements associated with the 2009 SHSP grant and began work on planning 2010 SHSP grant purchases. He also began

preparing the draft FY 2012 General Fund budget request and working with the Division Managers in preparing the FY 2011 budget projections.

Fire Purchasing reconciled 13 credit card statements and prepared them for review by Chief Huff. They also completed five Travel Authorizations and Expense Reports for five personnel that attended various classes and seminars. Additionally, nine check requests were completed for travel, certification, equipment repair and tuition reimbursement. Again, we would like to remind everyone that by City policy, expense reports must be completed and submitted to Accounting within 10 days of return from any travel.

Several deposits were made for upgrade reimbursements, birthday parties, donations, and a training class refund.

Supply personnel received and processed 16 work requests for the month of April for submission to Building Services. They completed processing Company Store forms for 74 personnel and developed a spreadsheet to maintain a master list of all requests and costs. Anyone that has not completed a Company Store form and in need of uniforms or equipment should fill one out at their earliest opportunity. Although the main uniform order will be submitted by the time this report comes out, another order to the vendor can be placed at a later date.

Supply personnel inspected and issued 14 new sets and 5 reserve sets of protective clothing to personnel for replacement or repair of front line clothing. They also repaired several rechargeable flashlights, a combustible gas indicator, portable suction unit, and engraved 40 accountability tags.

The Community Service Workers from the Federal Corrections Complex (FCC) spent the month of April working with Supply personnel in picking up large items from several stations for transport to Surplus Property or the landfill. They also pressure-washed the Memorial Plaza pavilion and picked up, set up, and returned 100 chairs to the Civic Center used for the Firefighter Memorial dedication. Repair work completed included replacing a water pump on a washing machine, repair of two lawn mowers, and repair of a broken floor tile at Fire Station 1.

Emergency Operations

Emergency Response:

Emergency Operations personnel responded to 1,216 calls for service in April. The calls for service are broken down in the following **National Fire Incident Reporting System (NFIRS) categories:**

Fires: 67 calls for fire response services, 18 of which were structure fires. Fire responses accounted for 5.5% of the total calls for service, with losses estimated at \$174,650.

Overpressure Rupture, Explosion, Overheat (no fire): One call for overpressure rupture, explosion, no fire. This accounted for 0.08% of the total calls for service.

Rescue and Emergency Medical Services Incidents: 691 calls for rescue and EMS services response. This accounted for 56.82% of total calls for service.

Hazardous Conditions (no fire): 73 calls for response to hazardous conditions. This accounted for 6.00%

of the total calls for service.

Service Calls: 133 responses for service calls. This accounted for 10.93 % of the total calls for service.

Good Intent Calls: 86 responses for good intent calls. This accounted for 7.07% of the total calls for service.

False Alarm & False Calls: 164 responses for false alarms or false calls. This accounted for 13.48% of the total calls for service.

Severe Weather & Natural Disaster Calls: No responses to lightning strike severe weather type calls for service.

Special Incident Type: No responses on special incident type calls for service.

NFPA 1710 Fire Response Statistics:
Structure Fire Response

The targeted response time benchmark for the first fire apparatus to arrive on the scene of structure fire is five (5) minutes or less, 90% of the time. For the 18 structure fires occurring in April, fire suppression forces achieved the benchmark 87.50% of the time, **missing the target for the first suppression unit on scene by 2.50% for the month.**

The targeted response time benchmark for ALL first-alarm fire apparatus to arrive on the scene of a structure fire is 9 minutes or less, 90% of the time. Of the 18 structure fires occurring in April, fire suppression forces achieved the

benchmark 38.46% of the time, **missing the target for the first alarm response by 51.54% for the month.**

NFPA 1710 EMS Response Statistics:
Emergency Medical Response

The targeted response time benchmark for the first EMS Responder unit to arrive on the scene of medical emergency is five (5) minutes or less, 90% of the time. For the 618 EMS responses occurring in April, Fire Emergency Operations forces achieved the benchmark 67.37% of the time, **missing the target for the first EMS Responder unit on scene by 22.63% for the month.**

Community Outreach and Education:

During the month of April, Operations Division personnel conducted 15 fire safety and public education programs and Fire Station tours.

Firefighters participated in the annual Muscular Dystrophy Association Fill-the-Boot campaign. A total of \$40,896 was raised to fund research and treatment for over 43 neuromuscular diseases.

Fire Hydrant Maintenance:

Fire Hydrant Maintenance in April consisted of testing of new installations. In May, every hydrant in the City of Beaumont will be inspected. This will consist of opening the valve to flow water, and cutting or removing vegetation from around the hydrant to prevent obstruction of use in an emergency.

Preplanning Program:

Captain Jeff Phillips has completed a PowerPoint presentation to instruct all personnel on how to enter a preplan into Firehouse. In May,

he will be presenting this to our members.

Response Operations, Tours, Training and Drills:

In April, we had a drill with Exxon Mobil on how our departments would work together if a fire were to occur in their administrative building. These types of drills are very beneficial in developing a positive working relationship before an emergency occurs. On April 14 and April 28, Lucite allowed our personnel to train with them at the Sulfur Training Grounds in Louisiana. Our personnel learned how to handle some of the extreme emergency response hazards in a chemical plant facility.

Community Risk Reduction (Fire Marshal's Office)

Code Enforcement Update:
District Chief Jack Maddox, Program Manager

During the month of April, fire inspectors conducted 200 inspections consisting of 131 general inspections and 69 inspections for Certificate of Occupancy. There were 260 code violations identified during these inspections. Thirty-two of the inspections generated \$2,600 in inspection fees. In addition, there were 21 fire-alarm systems tested, 6 sprinkler systems tested, 1 fixed fire extinguishing systems tested, and 1 tank tested. Permits issued included 9 tent permits and 1 tank permits.

Community Risk Reduction personnel were involved in 333 consultations by phone, 105 office consultations, and 137 consultations in the field.

Plan reviews for April included 10 fire alarm systems, 5

Location	Business	Code Requirements (see Key below)
3404 College St.	Beaumont Medical Office	1,2,3,4,5
5335 Fannett Rd.	Abby's Imports	1,3,4,5,6
88 Jaguar Dr.	Central High Field House	1,2,3,4,5,6
6155 Eastex Fwy.	Foot Locker	1,2,3,4,5
3906 Dowlen Rd.	Which Wich	1,2,3,4,5,6,7
2790 S. 8th	Spindletop Center	1,3,4,5,6
755 N. 11th	St. E. OPP	1,2,3,4,5
1495 Major Drive	Creative Learning	1,3,4,5,6
5850 Eastex Fwy.	Target Store (photo area)	1,2,3,4,5
3045 College St.	Ice Cream Store	1,3,4,5,6
3405 College St.	Beaumont Medical Office	1,2,3,4,5
4045 Dowlen	Petsmart (remodel)	1,2,3,4,5,6,
3930 Eastex Fwy	Carl's Jr.	1,2,3,4,5,6,7
3227 Highland Dr.	Christ Gospel Church	1,3,4,5
3522 Washington	Proctor Funeral Home	1,3,4,5,6

Key:
 (1) fire extinguisher (2) sprinkler system (3) fire alarm system (4) exit lights (5) emergency lights (6) knox box (7) fixed hood system (8) additional fire hydrants

sprinkler systems, 4 fixed fire extinguishing systems, and 36 building plans.

Investigations Update:
Captain Earl White, Program Manager

Fire investigators were involved in 44 fire and safety investigations during the month. There were 5 cases of arson this month.

There were 26 complaints investigated concerning possible fire code violations.

Significant Investigations:

- 4/03- 2280 Ave. A-Structure Fire -Accidental- Smoke detector installed by firefighters saved family.
- 4/07- 2290 Pine- Vehicle Fire-Arson
- 4/07-3250 Fannin-DryerFire-Accidental
- 4/07- 5435 Fannett Rd. - Unauthorized Burning
- 4/07- 110 S. 4th - Commercial Structure Fire- Accidental
- 4/09- 1567 Pipkin - Structure Fire - Arson

- 4/13- 4645 Maddox - Structure Fire - Accidental
- 4/15- 1280 Saxe - Structure Fire - Accidental
- 4/15- 2645 San Jacinto - Structure Fire - Accidental
- 4/16- 340 Martin - Vehicle Fire-Arson
- 4/16- 4335 Roland - Structure Fire - Accidental
- 4/17- 2220 Earl - Structure Fire - Accidental
- 4/17- 5185 Cochran -Structure Fire - Accidental
- 4/21- 3710 Magnolia - Vehicle Fire-Arson
- 4/22- 2370 Delaware - Structure Fire - Accidental
- 4/22- 950 Longfellow - Fence Fire - Accidental
- 4/23- 1260 Ranier/ 1275 S. 11th - Structure Fire with commercial exposure - Suspicious
- 4/23- 5655 Winfree - Burn Victim (17 month-old)
- 4/24- 8525 Homer - Rubbish Fire with exposure - Arson
- 4/26- 2950 S. 8th - Cooking Fire - Accidental - controlled by single sprinkler head - no fire damage

4/28 - 6325 Calder - Structure Fire-Accidental

Public Education & Information Update:
Captain Brad Penisson, Program Manager

During the month of April, there were 2 tours conducted of the museum with an attendance of 25 and 4 fire safety education programs conducted with an attendance of 490.

Members of the Community Risk Reduction Division, along with A shift Engines 5 and 6, assisted with the YMBL Rodeo for Special Children at Ford Park on April 1.

Members of the Community Risk Reduction Division, along with multiple engine companies of the A shift, participated in the Firefighter Appreciation Day at Chili's Restaurant on April 13.

Captain Penisson, along with C shift Engines 1 and 10, participated in the 31 Cent Scoop Night at Baskin Robbins on April 17.

Captain Penisson attended a 16 hour course for Public Safety Media Relations.

Captain Penisson and Captain White participated in meetings concerning Boy's Haven, Red Cross and Salvation Army activities.

Attached to this report is a record of the responses received through the citizen surveys from April 2011.

Operations personnel please remember -- if you find that your unit was assigned a report in Firehouse that they did not respond to (cancelled before they left the station), send an e-mail to Captain Penisson to have the report deleted.

Fire Museum of Texas Update:

During the month of April, the Fire Museum of Texas had a total

of 551 visitors. Of those, 180 were from Beaumont, 60 from the Golden Triangle, 237 from the State of Texas, and 71 from across the United States. There were 3 international visitors from Germany. Seven guided tours were given and four birthday parties were hosted.

Publicity this month included an interview on PETLIFE Radio Show. Life on the Road with Mac & Molly is hosted by Donna Hailson. It is a nationally syndicated show. The interview can be heard on http://www.markiac.addr.com/PET_LIFE_RADIO/ontheroaddep8.html. It includes a great interview with Lorraine Carli, Vice President of Communications for NFPA. We received a call from Texas Highways and the Fire Museum will be in the June issue in the Day Tripper section of the magazine. We have received great local media coverage for all our April events in the newspaper and on television.

The Fire Museum supported Firefighter's Local #399 in their efforts to meet and greet and educate the public at the Southeast Texas State Fair. The 10-day presence of the Fire Safety House and the firefighters was a great experience. Thanks to Captain Charlie Cox for his help coordinating this event.

On April 5-6, Carol attended a grant writing class hosted by HUD in Houston. The experience proved to be positive and was paid for by the nonprofit side of the museum. Additional business this month included press releases being prepared and

dates announced for summer camp. Fire Safety & Prevention Summer Camp is scheduled for July 11-15 and July 18-22. The cost of camp for children, ages 5-10, is \$60; tuition includes a t-shirt and a pizza/graduation party with firefighters.

The quarterly meeting for Beaumont Association of Museums was held on April 12 at the McFaddin Ward Visitors Center. Carol attended and gained information on all the upcoming activities of the local attractions. All area museums are hosting summer camps. A list will appear in the Examiner and be listed on www.southeasttexasocialcenter.com.

Our logic model has been updated and placed on the G-drive for anyone needing access to our program. The Board of Directors met on April 7 to conduct quarterly business. Old business included the acquisition of the REO cab and signage on the Plaza. New business included all the upcoming events for April and reports of the successful Golf Tournament.

Events this month included Chili's Firefighter Appreciation Day, which netted over \$3,800 for the memorial fund. Special thanks to Felicia Hancock and the staff at Chili's Beaumont for their dedication to this event. April was also the time to celebrate 31 Cent Scoop Night at Baskin Robbins. Mike and Cheryl Conner, owners of the local Baskin Robbins franchise, generously hosted the event at the Gateway location. The tip jar totaling \$290 is being donated to Beaumont Firemen's Benefit Association. Nationally, Baskin Robbins donated \$100,000 to the National Fallen Firefighters Association fund.

Saturday, April 16, 2011, will

go down in history as the day we unveiled the beautiful State of Texas Firefighter Memorial on the C. A. "Pete" Shelton Plaza. Over 125 guests attended with excitement of the completion and dedication of the Memorial. Captain Ted Hillin, Chairperson of the Fundraising Campaign, led the ceremony. Mayor Becky Ames, Allison Getz, Museum Board President, David Wade, SFFMA 2nd Vice President, and Guy Turner representing the IAFF, spoke to the crowd. Ron Pettitt and Chief Anne Huff unveiled the memorial to reveal the life-size firefighters conducting an emotional fire scene. The Memorial is truly an asset to our organization. Lighting and a small metal fence will be added soon. On behalf of the fundraising committee, we would like to say we appreciate all who supported this three-year fundraising project. The sale of engraved bricks will continue to support the maintenance of the memorial and the Plaza.

Grant requests this month included an application to the YMBL and the Stark Foundation. Grants recently awarded include \$2,150 from Jefferson County Tourism, to print brochures, and we will receive a grant in May from The Foundation for Southeast Texas for educational brochures.

Mark your calendars now for the Fire Prevention Festival, scheduled for October 8, 2011. Anyone interested in serving on the committee should contact Carol at the Fire Museum, 409-880-3927, firemuseum@ci.beaumont.tx.us.

Certification & Training
Officer Development & Occupational Safety Training Update:

***District Chief Joseph Condina,
Program Manager***

For Officer Development and Safety training, the Training Division assigned and documented the following: Fire Emergency Training Network (FETN) class: Homeland One Awareness Course 3: "Incident Command in Homeland Security pt 2."

The Training Division coordinated the following Officer Development training: four Management Team members including Assistant Chief Singler, Deputy Chiefs McNeel, Carrier and Nolen attended Fred Pryor: Project Management class in Beaumont; Chief Singler and Captain Grimes attended the Texas Homeland Security & Hurricane Conference in San Antonio.

For Officer Development, the Training Division processed the following: one request to attend the Fred Pryor: Managing Multiple Priorities, Projects, and Deadlines (approved); two requests to attend the ETHANOL Safety Seminar in Beaumont (approved).

Foundational Documents review included:

- R&R 102.6: "Eating Out While On Duty"

- R&R 103.01E: "Vacation"

Emergency Medical Training Update:

***Captain Terence Simon,
Program Manager***

For continuing basic EMS certification, the Training Division assigned and documented the following Fire

Emergency Training Network (FETN) class: "Chest and Abdominal Trauma." For continuing advanced EMS certification and self development, the Training Division assigned and documented the following class through CE Solutions: "Bicycle Injuries," "Body Cavity Injuries," "Closed Head Injuries," and "Adult Cardiac."

Beaumont EMS conducts Continuing Education classes during the year in which advanced EMS certified fire personnel are invited to attend. For the month of April, three Beaumont Fire personnel attended a class on *Strokes and CPR*. One received his refresher CPR certification.

Personnel were assigned the following Performance Benchmarks for review and practice:

- 405.01E: "Bronchodilator Administration/Handheld Metered Dose Inhaler."

The Training Division submitted 15 EMS re-certification applications TDSHS, including 9 ECA Certifications, 4 EMT-Basic Certifications and 2 EMT-Intermediate Certifications. One re-certification for EMT-B Certification was received.

Driver/Operator Training Update:
Captain Randy Arrington, Program Manager

Driver Certification Program training for the month of April included skills training for both the Pumper and the Aerial segments of the program; these skills included:

Pumper apparatus driving skills course (closed course) of which the following elements were evaluated:

404.01C: "Driving on a Public Roadway (department driving test)"
404.01D: "Backing From a Roadway into a Restricted Spaces"
404.01e: - "Serpentine Maneuver"

404.01F: "Confined Space Turn-Around"

404.01G: "Diminished Clearance"

404.01H: "Driving Defensively Under Emergency Conditions (simulated)"

Aerial apparatus skills practice included:

404.03H: "Engaging Aerial Apparatus PTO (for aerial device use)"

404.03I: "Stabilizing Aerial Apparatus for Aerial Device Operations"

404.03J: "Operating Telescoping Aerial Devices"

There are seven employees currently enrolled in the Driver/Operator-Pumper Certification Program. Three completed this certification program during April and four new personnel were added to the program.

Currently, there are 16 personnel enrolled in the Driver/Operator-Aerial Certification Program. One completed this certification program and six new personnel were added to the Aerial program in April.

Congratulations to Richard Land, William Roane, and Matt Roy for completing the Pumper segment of the program in April. They will soon be enrolled in the Aerial segment of the program. Congratulations to Jeremy Cobb for completing the Aerial segment of the program in April.

The Training Division is

continuing the process of placing this course on the city G: drive and Members Only web page for employee access.

Personnel were assigned the following Performance Benchmarks for review and practice:

- 404.01D: “Backing From a Roadway Into Restricted Spaces”
- 404.03G: “Driving Aerial Apparatus on a Public Roadway”
- 404.03H: “Engaging Aerial Apparatus PTO: (Aerial Device Use Only)”
- 402.02D: “Auxiliary Cooling Systems”

Technical Rescue Training Update:

Captain Terence Simon, Program Manager

The Training Division assigned and documented the following Fire Emergency

Training Network (FETN) class: Swift Water Safety and Rescue: “A Matter of Survival.”

Hazardous Materials Training Update:

Captain Randy Arrington, Program Manager

The Training Division processed one Special Team Assignment Request to the Haz-Mat Team (approved).

Communications

The Communications Division managed a total of 6725 calls and created 2655 events for the month of April. The total fire incidents were 1266 with 65% being first responder calls and 14% were automatic fire alarms. Fire/Rescue responded to 21 one-alarm incidents and 124 motor vehicle accidents during the month. The Fire Department’s average response time for first apparatus

arriving on scene of a structure fire was three minutes and seventeen seconds. The average dispatch time was twenty-two seconds.

Total after hour calls were:

Traffic	22
Streets	26
Bldg. Maint.	1
Parks	2
Radio Shop	1

April 12th and 13th Captain Grimes, Bart Bartkowiak, and Terry Lafluer traveled to the City of Sugarland and the City of Round Rock to observe Fire Alerting Systems at both of these cities. Recent Grant funding has been approved for the City to purchase a Fire Alerting System for Fire and EMS dispatching. Several meetings and conference calls have been conducted researching alerting systems.

**Beaumont Fire Department
Authorized Staffing and Vacancies
04/30/2011**

Sworn Personnel

Grade	Classification	Allocated	Actual	Proposed
I	Firefighter	100	97	100
II	Engineer	72	71	72
III	Captain	46	44	46
IV	District Chief	12	12	12
V	Deputy Chief	3	3	3
VI	Assistant Chief	1	1	1
	Fire Chief	1	1	1
Total		235	229	235
Vacancies	2			

****3 Grade I Vacancies on Freeze**

Civilian Personnel

Division	Classification	Allocated	Actual	Proposed
Administration	Fire Administrator	1	1	1
	Administrative Assistant	1	1	1
	Secretary II	2	2	2
	Laborer (P/T)	3	3	3
Risk Reduction	Secretary I	1	1	1
	Fire Museum Director	1	1	1
Training	Secretary I	1	1	1
Total		10	10	10
Vacancies	0			

Survey Responses: April 2011

Question

1. Was the 911 system prompt?
2. Was the 911 operator courteous and helpful?
3. Did the fire department respond promptly?
4. Were the fire department personnel courteous?
5. Were the fire department personnel helpful?
6. Did the fire department personnel take the time to explain their actions?
7. Were the firefighters professional in their appearance?
8. After the fire department left, did you feel you received the service that you expected?

Ratings 1=Excellent 6=Poor						
<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>No Response</u>
2						1
2						1
3						
3						
3						
3						
3						
3						

Total Surveys Received 3

Citizen Comments:

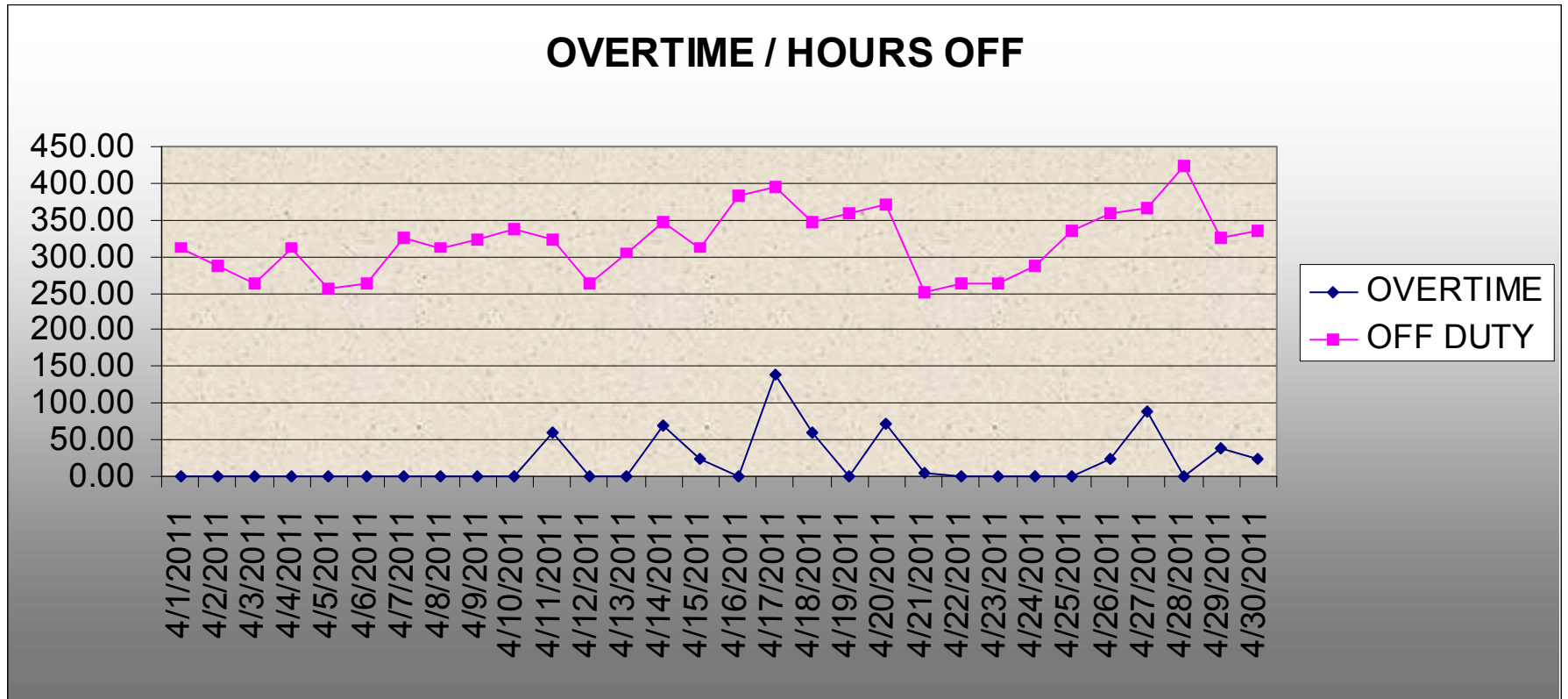
Report#-11-03023-“B” Shift-Structure Fire-Captain White was very patient and the whole team was polite. The service was great.

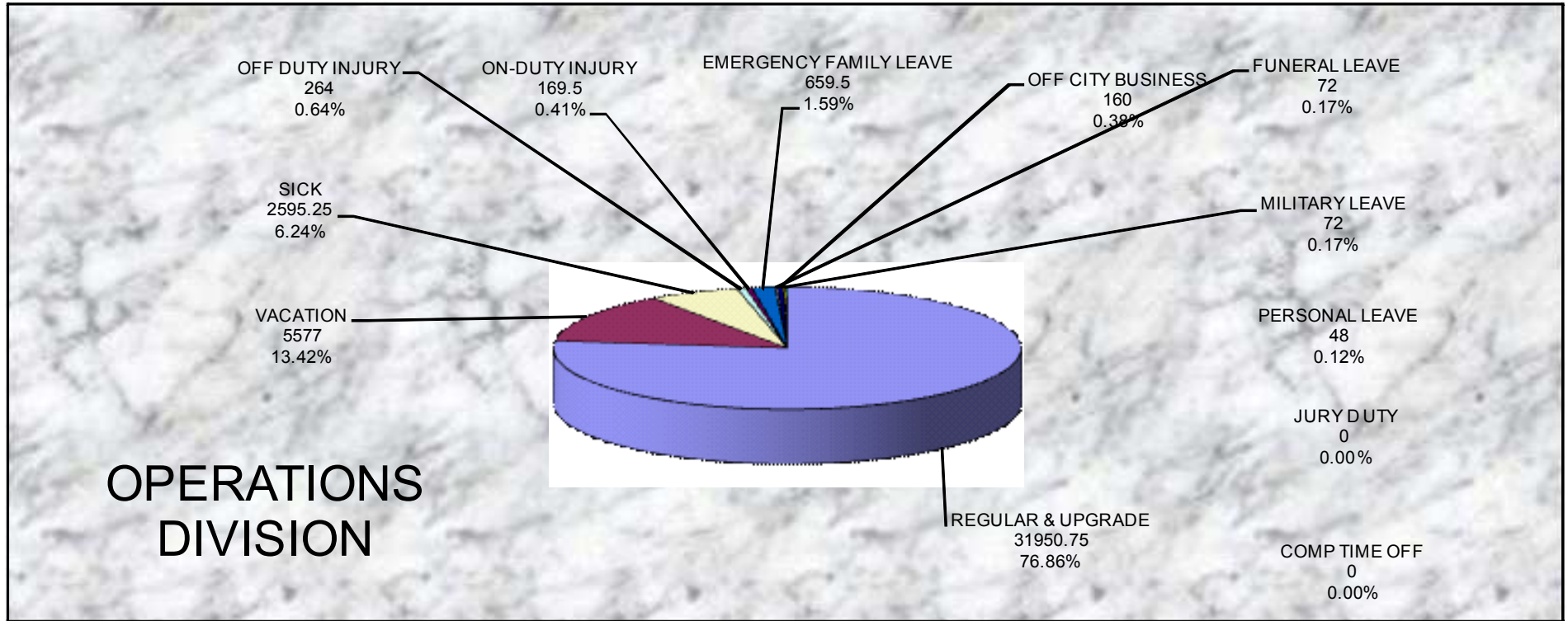
Report#11-04847-“B” Shift-Structure Fire-Fire dept. went above and beyond what we expected. They all took time to talk to us and see to my needs. A truly great group of guys. Thanks!

Pre-Plan at 4295 Fonville St.-“B” Shift, E-3, R56-The firefighter’s were very professional, they came in and did what they had to do, explained to me on what they were doing. The children enjoyed seeing them, they let them view the fire truck and the children did a fire dance. They are great at # 3. Way to go fire station # 3, We Love You.

CODE							RR & *UP	FO		
DATE	DAY	SHIFT	PERSONNEL ASSIGNED	KELLY DAY	DAILY ASSIGNED STAFFING	AVAILABLE STAFF HOURS	REGULAR & UPGRADE	OVERTIME	FULL TIME EQUIVALENT	OFF-DUTY
							HOURS	HOURS		HOURS
1-Apr-11	Friday	A	70	10	60	1440.00	1128.00	0.00	47.00	312.00
2-Apr-11	Saturday	B	67	10	57	1368.00	1080.00	0.00	45.00	288.00
3-Apr-11	Sunday	C	65	9	56	1344.00	1080.00	0.00	45.00	264.00
4-Apr-11	Monday	A	70	10	60	1440.00	1128.00	0.00	47.00	312.00
5-Apr-11	Tuesday	B	67	8	59	1416.00	1160.00	0.00	48.33	256.00
6-Apr-11	Wednesday	C	65	10	55	1320.00	1056.00	0.00	44.00	264.00
7-Apr-11	Thursday	A	70	10.5	59.5	1428.00	1102.50	0.00	45.94	325.50
8-Apr-11	Friday	B	67	10	57	1368.00	1056.00	0.00	44.00	312.00
9-Apr-11	Saturday	C	65	7	58	1392.00	1068.00	0.00	44.50	324.00
10-Apr-11	Sunday	A	70	10	60	1440.00	1102.00	0.00	45.92	338.00
11-Apr-11	Monday	B	65	10	55	1320.00	996.00	60.25	44.01	324.00
12-Apr-11	Tuesday	C	66	10	56	1344.00	1080.00	0.00	45.00	264.00
13-Apr-11	Wednesday	A	71	10	61	1464.00	1160.00	0.00	48.33	304.00
14-Apr-11	Thursday	B	65	9	56	1344.00	996.50	70.00	44.44	347.50
15-Apr-11	Friday	C	66	10	56	1344.00	1032.00	24.00	44.00	312.00
16-Apr-11	Saturday	A	71	9.5	61.5	1476.00	1092.00	0.00	45.50	384.00
17-Apr-11	Sunday	B	65	10	55	1320.00	925.75	138.00	44.32	394.25
18-Apr-11	Monday	C	66	10	56	1344.00	996.00	60.00	44.00	348.00
19-Apr-11	Tuesday	A	71	10.5	60.5	1452.00	1092.00	0.00	45.50	360.00
20-Apr-11	Wednesday	B	65	9	56	1344.00	974.00	72.00	43.58	370.00
21-Apr-11	Thursday	C	66	9	57	1368.00	1116.00	4.50	46.69	252.00
22-Apr-11	Friday	A	71	10	61	1464.00	1200.00	0.00	50.00	264.00
23-Apr-11	Saturday	B	65	10	55	1320.00	1056.00	0.00	44.00	264.00
24-Apr-11	Sunday	C	65	8	57	1368.00	1080.00	0.00	45.00	288.00
25-Apr-11	Monday	A	70	9	61	1464.00	1128.50	0.00	47.02	335.50
26-Apr-11	Tuesday	B	66	8	58	1392.00	1032.00	24.00	44.00	360.00
27-Apr-11	Wednesday	C	65	9.5	55.5	1332.00	966.50	89.00	43.98	365.50
28-Apr-11	Thursday	A	70	10	60	1440.00	1015.50	0.00	42.31	424.50
29-Apr-11	Friday	B	66	10	56	1344.00	1019.50	37.50	44.04	324.50
30-Apr-11	Saturday	C	65	8	57	1368.00	1032.00	24.00	44.00	336.00
TOTALS						41568.00	31950.75	603.25	1356.42	9617.25
AVERAGE						1385.60	1065.025	20.11	45.21	320.58

		VV & VF	SK & SF	RJ & FJ	RI & WF	EF & EL	FL	RA	MF	PP
DATE	SHIFT	VACATION	SICK	OFF DUTY INJURY	ON-DUTY INJURY	EMERGENCY FAMILY LEAVE	FUNERAL LEAVE	OFF CITY BUSINESS	MILITARY LEAVE	PERSONAL LEAVE
		HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS
1-Apr-11	A	192.00	72.00	0.00	0.00	24.00	0.00	24.00	0.00	0.00
2-Apr-11	B	216.00	72.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
3-Apr-11	C	168.00	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
4-Apr-11	A	168.00	96.00	0.00	0.00	24.00	0.00	24.00	0.00	0.00
5-Apr-11	B	120.00	48.00	24.00	12.00	52.00	0.00	0.00	0.00	0.00
6-Apr-11	C	120.00	72.00	0.00	24.00	0.00	0.00	24.00	24.00	0.00
7-Apr-11	A	168.00	120.00	0.00	13.50	24.00	0.00	0.00	0.00	0.00
8-Apr-11	B	216.00	72.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
9-Apr-11	C	204.00	96.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
10-Apr-11	A	198.00	48.00	0.00	0.00	68.00	24.00	0.00	0.00	0.00
11-Apr-11	B	156.00	120.00	24.00	24.00	0.00	0.00	0.00	0.00	0.00
12-Apr-11	C	168.00	72.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
13-Apr-11	A	129.00	125.75	24.00	0.00	25.25	0.00	0.00	0.00	0.00
14-Apr-11	B	180.00	131.00	24.00	0.00	12.50	0.00	0.00	0.00	0.00
15-Apr-11	C	168.00	72.00	0.00	24.00	48.00	0.00	0.00	0.00	0.00
16-Apr-11	A	240.00	120.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00
17-Apr-11	B	240.00	120.00	24.00	0.00	10.25	0.00	0.00	0.00	0.00
18-Apr-11	C	180.00	72.00	24.00	0.00	72.00	0.00	0.00	0.00	0.00
19-Apr-11	A	207.00	81.00	0.00	0.00	48.00	0.00	0.00	24.00	0.00
20-Apr-11	B	216.00	120.00	24.00	0.00	0.00	0.00	10.00	0.00	0.00
21-Apr-11	C	156.00	24.00	0.00	24.00	24.00	0.00	0.00	0.00	24.00
22-Apr-11	A	168.00	48.00	0.00	0.00	24.00	0.00	0.00	24.00	0.00
23-Apr-11	B	168.00	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
24-Apr-11	C	216.00	24.00	0.00	0.00	24.00	0.00	0.00	0.00	24.00
25-Apr-11	A	156.00	120.00	0.00	0.00	59.50	0.00	0.00	0.00	0.00
26-Apr-11	B	192.00	96.00	48.00	0.00	0.00	24.00	0.00	0.00	0.00
27-Apr-11	C	240.00	53.50	0.00	0.00	48.00	0.00	24.00	0.00	0.00
28-Apr-11	A	171.00	175.50	0.00	0.00	24.00	0.00	54.00	0.00	0.00
29-Apr-11	B	192.00	84.50	24.00	0.00	0.00	24.00	0.00	0.00	0.00
30-Apr-11	C	264.00	48.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00
TOTALS		5577.00	2595.25	264.00	169.50	659.50	72.00	160.00	72.00	48.00
AVERAGE		185.90	86.51	8.80	5.65	21.98	2.40	5.33	2.40	1.60





ACTIVITY	HOURS	%
REGULAR & UPGRADE	3195.75	76.86%
VACATION	5577.00	13.42%
SICK	2595.25	6.24%
OFF DUTY INJURY	264.00	0.64%
ON-DUTY INJURY	169.50	0.41%
JURY DUTY	0.00	0.00%
EMERGENCY FAMILY LEAVE	659.50	1.59%
FUNERAL LEAVE	72.00	0.17%
OFF CITY BUSINESS	160.00	0.38%
COMP TIME OFF	0.00	0.00%
MILITARY LEAVE	72.00	0.17%
PERSONAL LEAVE	48.00	0.12%
TOTALS	41568.00	100.00%