



**RICH WITH PROGRESS**  
**BEAUMONT**  
**FIRE-RESCUE**

**MONTHLY REPORT**

**FEBRUARY 2011**

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 Updates & Reports**

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**Chief's Message**

**Beaumont Fire/Rescue  
 Services  
 City of Beaumont**

*Anne Huff, Fire Chief*

*Charles Mullins, Assistant Fire Chief  
 Christian Singler, Act. Asst. Chief*

*Danny Cross, Fire Administrator*

*Jack Maddox, Chief Fire Marshal*

*Jared Smith, Chief Training Officer*

*Keith Stewart, Chief Communications  
 Officer*

*Carol Gary, Executive Director-  
 Fire Museum of Texas*

We've all heard the saying, "Perception is Reality." If the belief in a perception is strong enough, convincing a person otherwise can be nearly impossible, even if facts show the perception to be completely inaccurate. Sometimes even on a subconscious level, we choose what we want to believe according to how it "fits" within our individual view of the world. By categorizing life in this way, we mentally label things as "good" or "bad" for us as individuals and within the collective groups (family, friends, coworkers, etc.) to which we associate ourselves. It's simply a part of our human condition, but one that we should be keenly aware of because this human tendency can create or perpetuate avoidable problems in all aspects of our lives.

When we take "work" down to the most basic elements, all leaders, managers and workers are really in the business of problem solving. Problems by their nature necessitate solutions. If there were no problems to be solved, there would be no work to be done, and no practical need for workers, managers or leaders.

The problems we experience at work and at home can be either real or perceived. Real problems are based in facts, easier to prioritize, and usually require a logical means or process to be solved. Perceived problems occur when personal feelings or emotional connotations are attached to issues or situations. These may not have any

factual basis whatsoever, but are problems nonetheless. Whether they are real or perceived, a problem simply "is."

This is not to say that perceived problems at work don't pose REAL leadership, management, productivity and worker morale challenges. In fact, leaders and managers probably deal with more fall-out from perceived problems each day than real (fact-based) ones. Personal feelings, biases, and emotions can be deeply rooted into situations and issues by individuals—and are directly related to the particular individual's personal history, perceptions, world views, and yes—egos.

If we all are actually in the business of problem solving, coming to the best possible solutions would seem to be the optimal (and most practical) goal. But there is a human element that compromises this from occurring a great deal of the time. Coming to the best possible solutions means we all must do our best to leave personal biases and agendas, emotions and egos at the door—because these things narrow our perspectives and limit our options. It means we must go in to situations with a willingness to compromise whenever we can. This can be a very difficult for many people to do. "My way or the highway" rarely results in the best possible solutions.

A solution is more than a

comment about a particular situation or practice, and it is more than a simple idea. Solutions are born from ideas, but ideas are generally not solutions. Crafting practical solutions is a process that requires more than simply talking (or just griping) about something. It requires disciplined action and persistent effort. The best solutions are well-planned, comprehensive in scope, and include contingencies (options) for implementation and subsequent evaluation. They are adaptive (flexible) and proactive.

To promote efficiency, effectiveness, and positive worker morale, the essential individual and organizational imperative is for each of us to become more and more aware, consistent and proactive in terms of how we view, classify, and prioritize problems (both individually and organizationally), with an ultimate a goal of continually improving our organizational approaches to problem-solving.

A few things that I've learned about problem solving along the way: 1) There are no perfect solutions; 2) It helps to understand up front that the best possible solution today may not be the best thing to do next year (or even next month), so adapting to a changing environment is essential for survival; 3) Coming to the best possible solutions requires never-ending communications, cooperation, compromise, and disciplined actions that are mission- and values-based, and as devoid of personal feelings or bias as possible; 4) It takes ALL of us working together every day to solve problems and create the

progressive, well-regarded organization that we envision. I'm all in. Are you up to the task?

## Administrative & Support Services

### Personnel Updates:

Retirements - Deputy Chief Tommy Lyons, Driver/Operator Eddie Arnaud and Firefighter Tracy O'Quinn retired this month. Thanks to each for his service to the City. Good luck!

Promotions - Jeff McNeel and Keith Nolen were promoted to Deputy Chief; Christiaan Bordelon was promoted to District Chief; Brandon Lee was promoted to Captain; Scott Nix and Casey Parigi were promoted to Driver/Operator. Congratulations to all! We know you will continue to do an outstanding job for our citizens.

Hired - Josph Vosters, Justin Arnold, Ryan Miller, Justin Hall, Travis Melancon, Cameron Nielsen, Andrew Neely. Congratulations! We're expecting great things from each of you!

### Special Operations Response Teams Updates:

Ben House resigned from the HMRT and SCBA Teams. Captain John Butcher has been added to the C-Shift team roster as Candidate Status. Pending successful completion of quarterly team training and skills, he will be moved to Active Status.

### Grants Updates:

Fire Management Group members compiled status reports and prioritized items to complete the following projects during the month:

1) Extractor Washer Project - The Texas Commission on Fire Protection adopted the NFPA 1851 Standard for

selection and maintenance of structural firefighting personal protective equipment in 2008. The fire department is not yet at full compliance. The TCFP's next bi-annual audit is slated to take place in 2012. Project focus for this year is to switch to installation of the seven washers already procured through previous grants. Prioritized for installation are Stations 3,6,8,9,10,5,& 14. To complete the project, future purchase of washers and installation will be required at Stations 4, 11, 2, & 7.

2) Vehicle Intercom Systems Project - Front-line apparatus still needing systems, in priority order, are Engines 2, 7, 8, 9, 6 & 14.

3) SecureNet Project - Captain Lambert is working with Bart at TS to determine exact specifications and costs to complete the project, which will include security cameras at some facilities.

Projects brought forward during the month to be considered for future grant submissions included:

1) Wildland/Urban Interface Apparatus Replacement - Project to replace a 1981 Chevy truck with skid-mounted pump. Project includes wildland/urban interface vehicle and specific gear to be carried on apparatus. Total project cost estimate \$130,000. Preferred grant: 2011 Assistance to Firefighters, 20% project match of \$27,000 required.

2) Treadmill Replacment Project - Project to replace 12 treadmills at fire department facilities, most purchased in 1996. Total project cost estimate \$60,000. Preferred grant: 2011 Assistance to Firefighters, 20%

project match of \$12,000 required.

3) Gear Locker (NFPA 1851 Compliance) Project - Project to purchase gear lockers will aid in reaching full compliance with NFPA 1851 (see above regarding TCFP's adoption of this standard), should help to increase useful life of PPE, and aid in equipment security. Total project cost estimate \$72,000. Preferred grant: 2011 Assistance to Firefighters, 20% project match of \$14,400 required.

4) CAFS Retrofit Project - Project to retrofit one apparatus (Engine 2) with a compressed air foam system as a pilot program. If retrofit project is successful, the program could be expanded newer model front-line apparatus. Proper use of CAFS has been shown to improve the safety profile for firefighter's safety profile, extrication of victims and their survivability, and reduce property loss. Total project cost estimate \$60,000. Preferred grant: 2011 Assistance to Firefighters, 20% project match of \$12,000 required.

5) Water Response and Recovery Team (WRRT) Boat Replacement - Project to replace a 1987 model boat and motor. Project also includes surface supplied breathing air system. Total project estimate \$205,000. Preferred grant: 2011 Port Security, 25% project match of \$51,250 required.

6) Mobile Command Center Project - Project to provide mobile command center extend-

a-bed trays for Operations Division Chiefs cars. Total project would require 4 units. Project was requested in the 2010 Assistance to Firefighter's Grant application, but the grant application was denied. Chief Singler and Captain Lambert will complete specifications and update pricing estimates. Preferred grant: 2011 State Homeland Security Program.

Advisory Group Updates:

The Diversity and Inclusion Group met on February 10. Discussion items included 2011 recruitment budget requests, travel to regional fire academies for recruitment, finalize recruitment brochure, career fairs, use of public access channel for recruitment.

The Fire Management Group met on February 10 & 23. Discussion items included development of a Citizen's Fire Academy, Lotus Notes attachment problems, vehicle key security, Franklin Covey course, Company Store updates, Helmet/PPE/Uniform management, forms digitization project, Facebook page project, grants projects, knox box use, Firehouse work order system project, FY2012 budget planning.

The Joint Union-Management Safety Group met on February 1. There was one on-duty lost-time injury report reviewed. There were no on-duty no lost-time injury reports or vehicle accident reports reviewed. There were no exposure reports reviewed. Members are reminded to provide complete and detailed information on all accident and injury reports so that the committee can properly assess the preventability of the occurrence and provide appropriate feedback and follow-up relative to the circumstances.

The Medical Services Advisory Group met on February 18 & 25. QA/QI review was completed on six calls for service. Discussion items included budget requests, ALS engine company pilot program development (protocols, equipment, credentialing, supplies), HIPAA policy development, Infection Control policy development.

Policy, Guideline & Benchmark Updates:

*Implemented/updated this month:*

- R&R 103.01I - Jury Duty
- R&R 103.01J - Military Leave
- R & R 103.01K - FMLA Administration

*Final drafts/revisions distributed on the monthly training memo were:*

- PB 402.10H - One FF Connection of the 5" Stortz to 2-1/2" Wye Adapter to S/S FDC
- PB 402.10I - Two FF Connection of the 5" Stortz to 2-1/2" Wye Adapter to S/S FDC
- PB 406.02A-O - Haz Mat Operations-Level Benchmarks
- SOG 601.02 - Inspection & Maintenance of SCBA/PASS

*Member comments and the disposition from the Fire Chief distributed:*

- SOG 103.01D - Emergency & Funeral Leave (Revision)

*Distributed for member review and comment:*

- R&R 102.06 - Eating Out While On-Duty
- R&R 103.01E - Vacation (Revision)

*Policies in development/revision included:*

- SOG 106.04 - Budget Planning &

Administration (Department Pilot for FY2012 requests)  
SOG 106.05 - Administration of Response Billing (Fire Administrator Cross)  
SOG 111.03 - TCFP Certification & Renewal Process (Chief Smith)  
SOG 105.05 - Employee Alcohol & Drug Testing (Management Team/Human Resources)  
SOG 111.08 - Higher Education Reimbursement Program (Chief Smith)  
SOG 202.01A - Use of Thermal Imaging Camera (Captain Jagoe/Tactical Ops Group)  
SOG 202.01B - Positive Pressure Attack (Captain Jagoe/Tactical Ops Group)  
SOG 203.02 - ALS Treatment Protocols (Medical Services Advisory Group)  
SOG 202.03 - High Rise Firefighting (Tactical Ops Group)  
SOG 203.04 - HIPAA Compliance (Medical Services Advisory Group)  
SOG 204.01 - Hazardous Materials Response & Operations (HMRT Advisory Group)  
SOG 204.03 - Water Response & Recovery Operations (Water Response Advisory Group)  
SOG 205.01 - Structured Alarm Deployment Matrix (Chief Singler & Deputy Chiefs)  
SOG 302.01 - Infection Control (was Bloodborne Pathogens-Medical Services Advisory Group)  
PB 402.05C - Use of Thermal Imaging Camera (Captain Jagoe/Tactical Ops Group)  
PB 402.06B - Positive Pressure Attack (Captain Jagoe/Tactical Ops Group)  
PB 406.02-04 - Hazardous Materials Performance Benchmarks (HMRT Advisory

Group)  
PB 407.11-12 - Water Recovery Performance Benchmarks (Water Response Advisory Group)

Development and revision of departmental regulations, policies and benchmarks is ongoing.

*Administrative Update:  
 Danny Cross, Fire Administrator*

The City kicked-off its 2011 March of Dimes fundraiser in February. The program will conclude April 16, with a March for Babies at Lamar University. Anyone wishing to participate in the walk may contact Fire Administrator Danny Cross by e-mail. We have distributed candy at most of the fire stations to sell as a part of the fundraiser. I would like to thank each of you in advance for your participation and help in making this a successful campaign for a worthy cause.

Also in February, Administration was busy planning for fiscal year 2012. Technology Services, Facilities Maintenance, Fleet, and General Fund needs were identified and documented during February. The Management Team is now in the process discussing and prioritizing these needs as we prepare for budget request submissions.

Josh Fowler was deployed with the Texas Task Force for the Superbowl in Arlington from February 4-7 and Administrative staff processed the required TEEEX paperwork and prepared an invoice to TEEEX for \$3,695.09.

The February hazmat response billing information forwarded to Emergency Management for invoicing consisted of:

2/18	85 I-10 North	\$1,678.78
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There were nine replacement SecureNet ID's issued in February and seven TS Security Forms processed for new hires.

Staff processed three retirees, six promotions, and seven new hires this month.

*Logistics Update:  
 Captain Bill Lambert, Program Manager*

Seven accident reports were reviewed for the month of February. Three of the reports required additional information but all had been entered into Firehouse. Of the seven reports, three involved exposure to the Influenza A virus. Although it is our desire to capture information on airborne and bloodborne pathogens to which our personnel may become exposed, it is not necessary to report exposure to illnesses that are routine to everyday life. Some examples of these routine illnesses include the common cold, upper respiratory infections, mononucleosis, strep throat, etc. Although all of these illnesses are spread by airborne organisms, they are commonly seen in ordinary households and do not warrant completion of exposure reports.

Captain Lambert compiled and submitted four weekly call-out reports for the Streets and Drainage and Traffic Departments. A significant amount of time was spent this month in compiling information for preparation of the 2012 budget request. In addition to continuing equipment purchases and managing reimbursements from the 2009 SHSP grant, Captain Lambert prepared equipment funding justifications for the 2011 SHSP grant.

Fire Purchasing entered six requisitions into the purchasing system in February. The requisitions

were for Station Ten fuel tank repair, protective equipment, communications equipment, medical gloves, and routine maintenance of the breathing air compressor at Station One. Twelve credit card statements were reconciled and prepared for review by Chief Huff.

Fire Purchasing also completed Travel Authorizations and Check Requests for seven Management Team members to attend a time management class in Houston. Additional Travel Authorizations and Check Requests were prepared for the Assistant and Deputy Chiefs to attend a leadership retreat in Huntsville.

Supply personnel received and processed fifteen work requests for the month of February for submission to Building Services. They also outfitted seven new firefighter with uniforms and protective clothing and began sizing personnel for uniform replacement. Approximately thirty five pieces of protective clothing was sent out for annual inspection and repair.

T. K. Davis submitted his resignation from the part time position in the Supply Office. Interviews for replacement will be conducted about the third week of March.

Supply/Logistics personnel again wanted to remind everyone to enter a maintenance record in Firehouse when protective clothing is cleaned in the extractor/washer at Fire Station One. Additionally, a work order must be completed in accordance with SOG 601.01 following identification of

damaged protective clothing. Damages may include, but not be limited to tears, cuts, broken or missing snaps, hooks, or closures, and thermal damaged fabric and reflective trim.

The Community Service Workers from the Federal Corrections Complex (FCC) spent the month of February catching up on routine maintenance at Fire Headquarters and began preparing for refurbishment of the restroom facilities in the Fire Communications office. They also repaired a three pieces of lawn maintenance equipment for the Stations.

## Emergency Operations

### Emergency Response:

Emergency Operations personnel responded to 1,261 calls for service in February. The calls for service are broken down in the following **National Fire Incident Reporting System (NFIRS) categories:**

Fires: 45 calls for fire response services, 19 of which were structure fires. Fire responses accounted for 3.56% of the total calls for service, with losses estimated at \$290,550.

Overpressure Rupture, Explosion, Overheat (no fire): 3 calls for overpressure rupture, explosion, no fire. This accounted for .23% of the total calls for service.

Rescue and Emergency Medical Services Incidents: 692 calls for rescue and EMS services response. This accounted for 54.87% of total calls for service.

Hazardous Conditions (no fire): 59 calls for response to hazardous conditions. This accounted for 4.67% of the total calls for service.

Service Calls: 151 responses for service calls. This accounted for 11.97% of the total calls for service.

Good Intent Calls: 100 responses for good intent calls. This accounted for 7.93% of the total calls for service.

False Alarm & False Calls: 207 responses for false alarms or false calls. This accounted for 16.41% of the total calls for service.

Severe Weather & Natural Disaster Calls: No responses to lightning strike severe weather type calls for service.

Special Incident Type: 3 responses on special incident type calls for service. This accounted for .23% of the total calls for service.

### NFPA 1710 Fire Response Statistics:

#### Structure Fire Response

The targeted response time benchmark for the first fire apparatus to arrive on the scene of structure fire is five (5) minutes or less, 90% of the time. For the 14 structure fires occurring in February, fire suppression forces achieved the benchmark 84.61% of the time, **missing the target for the first suppression unit on scene by 5.39% for the month.**

The targeted response time benchmark for ALL first-alarm fire apparatus to arrive on the scene of a structure fire is 9 minutes or less, 90% of the time. Of the 14 structure fires occurring in February, fire suppression forces achieved the benchmark 27.27% of the time, **missing the target for the first alarm response by 62.73% for the month.**

**NFPA 1710 EMS Response Statistics:**

**Emergency Medical Response**

The targeted response time benchmark for the first EMS Responder unit to arrive on the scene of medical emergency is five (5) minutes or less, 90% of the time. For the 618 EMS responses occurring in February, Fire Emergency Operations forces achieved the benchmark 72.44% of the time, **missing the target for the first EMS Responder unit on scene by 17.56% for the month.**

**Public Relations and Education:**

During the month of February, Operations Division personnel conducted seven fire safety and public education programs and Fire Station tours.

**Fire Hydrant Maintenance:**

Fire hydrant maintenance in February consisted of testing of new installations.

**Preplanning Program:**

Captain Jeff Phillips reported that the first test site for their group to complete a preplan is almost complete. He will then prepare a powerpoint presentation to instruct the rest of the department on how to enter a preplan into Firehouse.

**Response Operations, Tours, Training and Drills:**

On February 2, three students, Chelsea Arcineaux, Adam Chapman, and Chance Fitzgerald, from Hamshire-Fannett High School had a job shadowing assignment with Beaumont Fire/Rescue. Captain Eric Chapman was put in charge

of taking these students to all of our divisions. He gave them a tour of Operations (Fire Station 1), Fire Dispatch, Risk Reduction, and the Training Center. These students were given the opportunity to ask questions to have a better understanding in what it means to be a firefighter and all that is involved in providing a fire service to the community.

**Community Risk Reduction (Fire Marshal's Office)**

**Code Enforcement Update:**

*District Chief Jack Maddox, Program Manager*

During the month of February, fire inspectors conducted 279 inspections consisting of 203 general inspections and 76 inspections for Certificate of Occupancy. There were 429 code violations identified during these inspections. Nine of the inspections generated \$1,250 in inspection fees. In addition, there were 11 fire-alarm systems tested, 7 sprinkler systems tested, and 3 fixed fire extinguishing systems tested. Permits issued included 15 tent permits and 3 tank permits.

Community Risk Reduction personnel were involved in 329 consultations by phone, 125 office consultations, and 136 consultations in the field.

Plan reviews for February included 14 fire alarm systems, 2 sprinkler systems, and 36 building plans.

**Investigations Update:**

*Captain Earl White, Program Manager*

Fire investigators were involved in 47 fire and safety investigations during the month. There were no cases of arson this month. There was one fire fatality investigation at 8050 Evangeline

concerning a vehicle fire. This was the first fire fatality since February 4, 2010.

There were 21 complaints investigated concerning possible fire code violations.

Attached to this report is a record of the responses received through the citizen surveys from February 2011.

**Investigations:**

- 2/01 - 7515 Broussard - Residential Structure Fire - Accidental
- 2/01 - 1625 College - Rubbish Fire - Accidental
- 2/02 - 2220 Hazel - Apartment Fire - Accidental
- 2/02 - 7390 Pindo Cr - Commercial Structure Fire (apartment complex office) - Accidental
- 2/02 - 6455 Phelan - Commercial Kitchen Fire - Accidental
- 2/03 - 1455 Fannin - Commercial Structure Fire with one injury - Accidental
- 2/03 - 807 Ave F - Residential Structure Fire - Accidental
- 2/06 - 4855 Harding - Residential Structure Fire - Accidental
- 2/07 - 1335 Corley - Rubbish Fire - Accidental
- 2/07 - 4340 Westridge - Cooking Fire in apartment - Accidental
- 2/08 - 4095 Dowlen Rd - Gasoline Spill Fire - Accidental
- 2/08 - 5800 Bigner Rd - Unauthorized Burning
- 2/12 - 735 Liberty - Commercial Structure Fire - Accidental
- 2/13 - 2660 Brickyard - Commercial Structure Fire - Accidental
- 2/14 - 6698 Jody Ln - Unauthorized Burning
- 2/15 - 5115 Belmont - Unauthorized Burning
- 2/17 - 5280 Harmony - Residential Structure Fire - Accidental
- 2/19 - 7050 Hwy 105 - Vehicle Fire -

Accidental  
 2/20 - 8050 Evangeline - Vehicle Fire with one Fatality - Under Investigation  
 2/20 - 5601 College - Vehicle Fire - Accidental  
 2/22 - 3565 Goliad - Residential Structure Fire - Accidental  
 2/23 - 4484 Ector - Residential Structure Fire - Accidental  
 2/25 - 6770 Lexington - Brush Fire - Juvenile with Fireworks  
 2/26 - 1075 Pinchback - Commercial Structure Fire (apartment complex office) - Accidental  
 2/28 - 68 4th - Vehicle Fire - Accidental

Public Education & Information Update:

*Captain Brad Penisson, Program Manager*

This month, there were 2 tours conducted of the museum, with an attendance of 20, and 2 fire safety education programs conducted, with an attendance of 340.

KITU TV, Channel 34, aired a 15-minute public safety program five times during February, which Captain Penisson had recorded in January.

Captains Penisson and White participated in meetings concerning Boys Haven, Red Cross, and Salvation Army activities.

*Operations personnel please remember -- if you find that your unit was assigned a report in Firehouse that they did not respond to (cancelled before they left the station), send an e-mail to Captain Penisson to have the report deleted.*

Fire Museum of Texas Update:

During the month of February, the Fire Museum of Texas had a total of 418 visitors. Of those, 106 were from Beaumont, 99 from the Golden Triangle, 143 from the State of Texas, and 66 from across the United States. There were four international visitors from Honduras and the United Kingdom. Seven guided tours were given and five birthday parties were hosted.

General business this month included preparing income tax documents for the 501(c)(3) and delivering to our CPA. 9-1-1 educational reports were prepared and sent to SETRPC to receive small giveaways, including crayons and coloring books. The preliminary budget for the museum 2011-2012 was submitted to Chief Maddox for consideration. A grant application was sent to Southeast Texas Foundation and also to Jefferson County Tourism. New blinds were purchased and installed in the museum office. The dormitory renovations have been completed and visitors are enjoying the new learning center.

Firefighter Memorial Golf Tournament meetings and collection of donations were priorities in February. We met several times to plan the event, scheduled for March 26, 2011, at Iron Oaks Golf Club. Local golfers, merchants and restaurants have been generous to support our fundraiser. We are hoping to be able to pay off the remaining \$20,000 owed on the memorial from the net profit of the event. Volunteers are welcome to help us the day of the event. For additional information about the golf tournament, please contact Chief Maddox, Captain Ted Hillin or Captain Charlie Cox.

Carol attended a grant seeking

class at the Nonprofit Center on February 16 and Pipeline training at Ford Park on the 17th. Carol also attended a workshop, sponsored by Cruisin' Texas, to learn how to market events and promote attendance through their website.

**Certification & Training**  
Officer Development & Occupational Safety Training Update:

*District Chief Jared Smith, Programs Manager*

For Officer Development and Safety training, the Training Division assigned and documented the following Federal Emergency Management Agency (FEMA) required classes: Independent Study-00703a "Resource Management" and Independent Study-00704 "Communications and Information Management." The Training Division also assigned and documented the following Fire Emergency Training Network (FETN) class: Homeland 1: "Introduction to Homeland Security."

The Training Division coordinated the following Officer Development training: three employees attended the FEMA required NIMS ICS 300 classes and eight employees attended the required NIMS ICS 400 class at the City of Beaumont EOC.

For Officer Development, the Training Division processed the following: seven requests to attend a Franklin Covey Time Management "Achieving Your Highest Priorities" course (all were approved), one request to attend the 56<sup>th</sup> Texas Fire and Arson Investigator Seminar (approved), two requests to attend an ICS Train the Trainer course (one was approved and one was denied due to lack of funding), and one

request to attend an NFA Incident Command System for Multi-story Operations class (approved but cancelled due to low enrollment).

Foundational Documents review included SOG 601.02.

Emergency Medical Training Update:

*Captain Terence Simon, Program Manager*

The American Heart Association is requiring all instructors to be updated and teaching 2010 information by March 1, 2011. Thirteen personnel attended the update course at St. Elizabeth Hospital in February.

For continuing basic EMS certification, the Training Division assigned and documented the following Fire Emergency Training Network (FETN) class: “The A and the B: Airway and Breathing.”

For continuing advanced EMS certification and self development, the Training Division assigned and documented the following class through CE Solutions: “Basic Airway Management,” “Seated Orotracheal Intubation,” “Crime Scenes,” and “Blind Nasal Intubation.”

Benchmark review consisted of 405.01B.

The Training Division processed one training request to attend an International Trauma Life Support class. It was approved.

Firefighter Training Update:

*Captain Randy Arrington, Program Manager*

For Firefighter Training,

the Training Division assigned and documented the following Fire Emergency Training Network (FETN) classes: Forcible Entry part 1: “Introduction,” Forcible Entry part 3: “Advanced Forcible Entry,” and Search and Rescue part 1.

No scenarios were conducted this month in the ongoing NFPA 1710 turnout time study.

Benchmark review consisted of PB 402.02 A thru C and 402.05 A thru B.

Driver/Operator Training Update:

*Captain Randy Arrington, Program Manager*

There are nine employees currently enrolled in the Driver/Operator-Pumper Certification Program. Six additional members are scheduled to be enrolled in March. The Training Division is continuing the process of placing this course on the city G: drive and Members Only web page for employee access.

Currently, there are 13 personnel enrolled in the Driver/Operator-Aerial program. During the month, two section tests were conducted and passed.

Benchmark review consisted of PB 404.01B, 404.02B, and 404.03C thru D.

Technical Rescue Training Update:

*Captain Terence Simon, Program Manager*

The Training Division coordinated the attendance of 14 members to an eight-hour extrication course conducted by TNT Rescue.

The Training Division processed one request to attend a TEEX Swift-water Rescue Technician course. It was denied due to lack of funding.

Hazardous Materials Training Update:

*Captain Randy Arrington, Program Manager*

The Training Division coordinated the following Hazmat training: 29 Captains attended a Texas Division of Emergency Management (TDEM) sponsored “Hazardous Materials Incident Command” course at the City of Beaumont EOC and 15 members attended “Texas Pipeline Safety Training” at Ford Park.

The Training Division processed one Special Teams Assignment Request for Hazmat Team membership.

Benchmarks review included 406.02A thru O. Random Benchmark testing was conducted over PB 406.01A thru J, with nine personnel being evaluated. All met the basic requirements.

**Communications**

The Communications Division managed a total of 6,596 calls and created 2,567 events for the month of February. The total fire incidents were 1,266 with 65% being first responder calls and 16% were private fire alarms. Fire/Rescue responded to 28 one-alarm incidents and 152 motor vehicle accidents during the month. The Fire Department average response time for first apparatus arriving on scene of a structure fire was three minutes and seventeen seconds. The average dispatch time was twenty-five seconds.

Total after hour calls were as follows:

Traffic	14
Streets	22
Bldg. Maint.	4
Water Dept.	1

Netmotion, the wireless access system, is completed, but there remain problems with the system reconnecting with the air card once the unit is beyond the range of the wireless. Technology Services is advising to keep your communication manager window (the air card connect) displayed while the

engine is in the station so that whenever you get ready to depart the station, the user will only need to select connect, to reconnect to the air card. The Netmotion is performing as expected, but connecting back to the air card is an AT&T problem, of which Technology Services is working diligently to correct.

The window and virus updates

on the MCTs are going well - there have only been one or two units hanging up during the process. Everyone should review the MDC update instructions posted on the station's PC desktop. MCT updates are being scheduled every Wednesday and software updates conducted as needed.

**Beaumont Fire Department  
Authorized Staffing and Vacancies  
02/28/11**

**Sworn Personnel**

Grade	Classification	Allocated	Actual	Proposed
I	Firefighter	100	98	94
II	Engineer	72	72	72
III	Captain	46	46	56
IV	District Chief	12	11	9
V	Deputy Chief	3	3	3
VI	Assistant Chief	1	1	1
	Fire Chief	1	1	1
Total		235	232	236
<b>Vacancies</b>	1			

**\*\*2 Grade I Vacancies on Freeze**

**Civilian Personnel**

Division	Classification	Allocated	Actual	Proposed
Administration	Fire Administrator	1	1	1
	Administrative Assistant	1	1	1
	Secretary II	2	2	2
	Laborer (P/T)	3	2	3
Risk Reduction	Secretary I	1	1	1
	Fire Museum Director	1	1	1
Training	Secretary I	1	1	1
Total		10	9	10
<b>Vacancies</b>	1			

Survey Responses: February 2011

Question

1. Was the 911 system prompt?
2. Was the 911 operator courteous and helpful?
3. Did the fire department respond promptly?
4. Were the fire department personnel courteous?
5. Were the fire department personnel helpful?
6. Did the fire department personnel take the time to explain their actions?
7. Were the firefighters professional in their appearance?
8. After the fire department left, did you feel you received the service that you expected?

Ratings 1=Excellent 6=Poor						
1	2	3	4	5	6	No Response
3						
3						
3						
3						
3						
3						
3						
3						

Total Surveys Received

**3**

Citizen Comments:

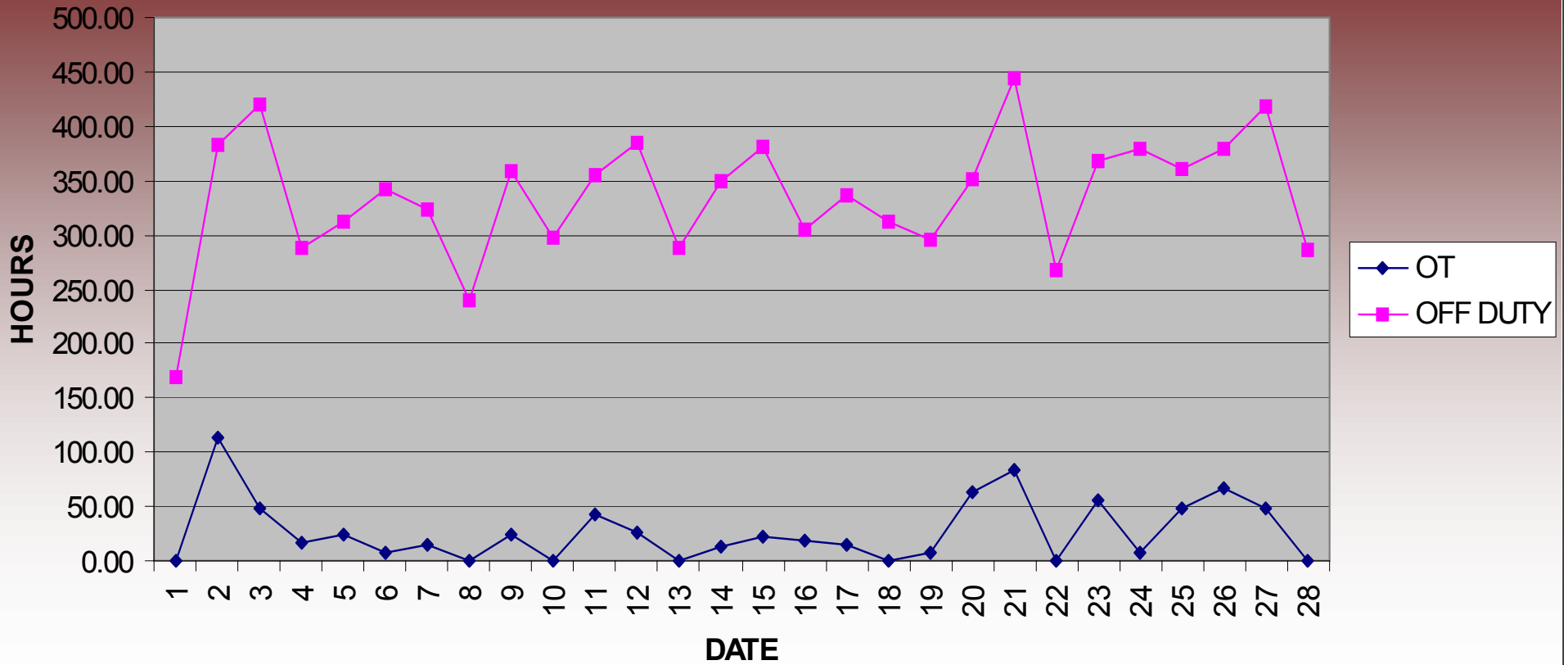
Report#-11-01603-“A” Shift-Building Fire-The service and promptness was beyond my expectations. The fire was of our control completely. Your men made us feel secure when they went into action. Thank you so very much. It could have been much worse without you”ll. Lewis and Peggy

Report# 11-01743- “C ” Shift-Building Fire-They were very respectful, prompt and professional.

CODE							RR & *UP	FO	CF					
DATE	DAY	SHIFT	PERSONNEL ASSIGNED	KELLY DAY	DAILY ASSIGNED STAFFING	AVAILABLE STAFF HOURS	REGULAR & UPGRADE HOURS	OVERTIME HOURS	COMP EARNED HOURS	FULL TIME EQUIVALENT	OFF-DUTY HOURS			
1-Feb-11	Tuesday	B	66	9	57	1368.00	1198.50	0.00	0.00	49.94	169.50			
2-Feb-11	Wednesday	C	66	9	57	1368.00	986.00	114.00	0.00	45.83	382.00			
3-Feb-11	Thursday	A	69	9	60	1440.00	1020.00	48.00	0.00	44.50	420.00			
4-Feb-11	Friday	B	66	9	57	1368.00	1080.00	16.00	0.00	45.67	288.00			
5-Feb-11	Saturday	C	66	9	57	1368.00	1056.00	24.00	0.00	45.00	312.00			
6-Feb-11	Sunday	A	69	9	60	1440.00	1098.00	8.00	0.00	46.08	342.00			
7-Feb-11	Monday	B	66	9	57	1368.00	1045.50	15.00	0.00	44.19	322.50			
8-Feb-11	Tuesday	C	67	11	56	1344.00	1104.00	0.00	0.00	46.00	240.00			
9-Feb-11	Wednesday	A	69	11	58	1392.00	1033.50	23.50	0.00	44.04	358.50			
10-Feb-11	Thursday	B	66	9	57	1368.00	1071.00	0.00	0.00	44.63	297.00			
11-Feb-11	Friday	C	67	10	57	1368.00	1012.50	43.25	0.00	43.99	355.50			
12-Feb-11	Saturday	A	69	10	59	1416.00	1030.75	25.25	0.00	44.00	385.25			
13-Feb-11	Sunday	B	66	10	56	1344.00	1056.00	0.50	0.00	44.02	288.00			
14-Feb-11	Monday	C	66	8	58	1392.00	1042.00	13.25	0.00	43.97	350.00			
15-Feb-11	Tuesday	A	69	10	59	1416.00	1035.00	21.75	0.00	44.03	381.00			
16-Feb-11	Wednesday	B	66	10	56	1344.00	1038.50	18.00	0.00	44.02	305.50			
17-Feb-11	Thursday	C	66	9	57	1368.00	1032.00	15.00	0.00	43.63	336.00			
18-Feb-11	Friday	A	69	10	59	1416.00	1104.00	0.00	0.00	46.00	312.00			
19-Feb-11	Saturday	B	66	10	56	1344.00	1049.00	7.00	0.00	44.00	295.00			
20-Feb-11	Sunday	C	66	10	56	1344.00	993.50	62.75	0.00	44.01	350.50			
21-Feb-11	Monday	A	69	10	59	1416.00	972.00	84.50	0.00	44.02	444.00			
22-Feb-11	Tuesday	B	66	9	57	1368.00	1099.50	0.00	0.00	45.81	268.50			
23-Feb-11	Wednesday	C	66	9	57	1368.00	1000.00	56.25	0.00	44.01	368.00			
24-Feb-11	Thursday	A	69	9	60	1440.00	1061.00	8.00	0.00	44.54	379.00			
25-Feb-11	Friday	B	66	9	57	1368.00	1008.00	48.00	0.00	44.00	360.00			
26-Feb-11	Saturday	C	66	9	57	1368.00	988.00	66.75	0.00	43.95	380.00			
27-Feb-11	Sunday	A	69	9.5	59.5	1428.00	1009.00	48.00	0.00	44.04	419.00			
28-Feb-11	Monday	B	66	9	57	1368.00	1081.00	0.00	0.00	45.04	287.00			
<b>TOTALS</b>						<b>38700.00</b>	<b>29304.25</b>	<b>766.75</b>	<b>0.00</b>	<b>1252.96</b>	<b>9107.75</b>			
<b>AVERAGE</b>						67.035714	9.446429	57.589286	1382.142857	1046.58	27.38	0.00	44.75	335.56

DATE	SHIFT	VV & VF Vac.	SK & SF SICK	RI & WF ON-DUTY INJURY	JP JURY DUTY	EF & EL EMER FMLY LEAVE	FL FUNERAL LEAVE	RA OFF CITY BUSINESS	CU COMP TIME OFF	PP PERSONAL LEAVE
		HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS
2/1	B	120.00	49.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2/2	C	240.00	106.00	24.00	0.00	12.00	0.00	0.00	0.00	0.00
2/3	A	180.00	216.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00
2/4	B	216.00	72.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2/5	C	240.00	48.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
2/6	A	210.00	72.00	0.00	0.00	24.00	0.00	24.00	0.00	12.00
2/7	B	153.00	145.50	0.00	0.00	0.00	0.00	0.00	0.00	24.00
2/8	C	96.00	96.00	24.00	0.00	24.00	0.00	0.00	0.00	0.00
2/9	A	138.00	172.50	0.00	0.00	36.00	0.00	0.00	0.00	12.00
2/10	B	141.00	132.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00
2/11	C	168.00	139.50	24.00	0.00	0.00	24.00	0.00	0.00	0.00
2/12	A	192.00	144.00	0.00	0.00	49.25	0.00	0.00	0.00	0.00
2/13	B	168.00	96.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00
2/14	C	144.00	120.00	24.00	0.00	37.00	0.00	0.00	13.00	12.00
2/15	A	168.00	177.00	0.00	0.00	36.00	0.00	0.00	0.00	0.00
2/16	B	201.00	96.00	0.00	8.50	0.00	0.00	0.00	0.00	0.00
2/17	C	144.00	144.00	24.00	0.00	0.00	0.00	0.00	0.00	24.00
2/18	A	192.00	120.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2/19	B	240.00	48.00	0.00	0.00	0.00	0.00	0.00	7.00	0.00
2/20	C	240.00	110.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2/21	A	120.00	288.00	0.00	0.00	24.00	0.00	0.00	0.00	12.00
2/22	B	156.00	88.50	0.00	0.00	24.00	0.00	0.00	0.00	0.00
2/23	C	168.00	140.00	24.00	0.00	24.00	0.00	0.00	0.00	12.00
2/24	A	144.00	168.00	0.00	0.00	24.00	0.00	0.00	7.00	36.00
2/25	B	240.00	96.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00
2/26	C	168.00	72.00	44.00	0.00	24.00	0.00	24.00	0.00	48.00
2/27	A	216.00	149.00	0.00	0.00	24.00	0.00	0.00	6.00	24.00
2/28	B	120.00	165.00	0.00	2.00	0.00	0.00	0.00	0.00	0.00
<b>TOTALS</b>		<b>4923.00</b>	<b>3471.00</b>	<b>212.00</b>	<b>10.50</b>	<b>410.25</b>	<b>72.00</b>	<b>48.00</b>	<b>33.00</b>	<b>216.00</b>
<b>AVERAGE</b>		175.82	123.96	7.57	0.38	14.65	2.57	1.71	1.18	7.71

### OVERTIME/ HOURS OFF



ACTIVITY	HOURS	Percent
REGULAR & UPGRADE	29304.25	75.72%
Vac.	4923.00	12.72%
SICK	3471.00	8.97%
ON-DUTY INJURY	212.00	0.55%
JURY DUTY	10.50	0.03%
EMER FMLY LEAVE	410.25	1.06%
FUNERAL LEAVE	72.00	0.19%
OFF CITY BUSINESS	48.00	0.12%
COMP TIME OFF	33.00	0.09%
PERSONAL LEAVE	216.00	0.56%
	38700.00	100.00%

