



**RICH WITH PROGRESS**  
**BEAUMONT**  
**FIRE-RESCUE**

**MONTHLY REPORT**

**DECEMBER 2010**

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 Updates & Reports**

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**Beaumont Fire/Rescue  
 Services  
 City of Beaumont**

*Anne Huff, Fire Chief*

*Charles Mullins, Assistant Fire Chief  
 Christian Singler, Acting Asst. Chief*

*Danny Cross, Fire Administrator*

*Jack Maddox, Chief Fire Marshal*

*Jared Smith, Chief Training Officer*

*Keith Stewart, Chief Communications  
 Officer*

*Carol Gary, Executive Director-  
 Fire Museum of Texas*

**Chief's Message**

Last month I talked about the fact that relationships are difficult to navigate, even under the best of circumstances. We are all human and will all make mistakes. Through my doctorate degree in the school of hard knocks, I've managed to learn a few things along the way that have seemed to help. I do my best to apply these each and every day. I share these with you in the hopes that they will help guide our members and our organization to be the best that we can be. They are my "Top Ten List" for *Doing the Right Thing* in professional relationships:

**#1.** I must truly know and assess **myself** first. If I am in denial of my personal biases or emotional reactions and behaviors, I can't filter these out to deal with situations in a fact-based, business-like manner. I must work every day to become more and more aware of these things in myself, so that I can relate to everyone with the highest degree of professionalism possible.

**#2.** It's all about the facts. To be "fair" (consistent) in how I treat others, it always has to be about facts, not about feelings. Particularly when a situation involves someone or something that I may *personally* either like or dislike very much, it is **crucial** that my feelings are recognized and filtered out so that the assessment is as fact-based as would be humanly possible. To do anything less is to show unmerited

favoritism or personal bias—neither of which helps to build a strong team.

**#3.** And it's also about communicating. Whenever I can, I do my best to make people aware of potential changes that affect them and provide them an opportunity for input before making a change. Even though they may not like the resulting change, at least they had a voice and weren't blind-sided by it. (Unfortunately I'm also painfully aware that there is no practical way to communicate everything to everybody, and that communications systems oftentimes fail.)

**#4.** Everybody is included. I work hard to find ways to interact positively with everybody. I do my best to be as up-front as I possibly can be. I am committed to a keeping lines of communication open—***NO MATTER WHAT***. I've found that avoidance of people or issues, and passive-aggressive behavior only allows problems to fester. When I must disagree or confront a difficult situation or person, I try my best to do so in the most tactful and compassionate way possible, without compromising the intended message.

**#5.** I am committed to being as prepared as I can possibly be to solve problems. Knowing my job and being able to do it are a given. I do my best to come to the table with the necessary background information and solution options so that productive debate on the right thing

to do can actually occur.

#6. I put myself in as many pairs of other people’s shoes as I can. I’ve come to realize that “win-win” solutions become possible if everyone comes to the table with, at the very least, an appreciation of the possible effects decisions may have on others. It’s never just about me. It’s about **WE**.

#7. Compromise is actually preferable to “*You win some and you lose some.*” There are no perfect solutions. None of us ever gets everything that we want. If I draw artificial boundaries to define “winners” and “losers” within our own team, I create relationship walls that exclude people and reduce our team effectiveness. The only way that I can see to create “win-win” outcomes is for all stakeholders to come to the practical realization that compromise really isn’t a four letter word—it actually has been proven necessary for our long term survival.

#8. If I “agree to disagree” with someone, I let established systems work it out—**nothing becomes personal**. This can be where chain of command, grievance processes and legal actions come into play. Use of these rights for the resolution of disagreements is simply how the system works. The system doesn’t require or become more effective with my emotional baggage, so I consciously strive to leave it at the door.

#9. If I make a mistake, I apologize. I am imperfect and will mess up sometimes. I do my best to mend and strengthen strained relationships. Even

though it can sometimes be really hard, I’ve learned to actively seek and extend forgiveness.

And finally..#10. I’ve found that learning from the mistakes of my past has helped me to become both a stronger and more compassionate person. Applying what I’ve learned every day is always the tricky part. To anyone reading this that I may have offended along the way—I am truly sorry. I promise to do my best every day to “*Walk the Walk*” and live the values discussed here. If I don’t, please reference #4 to tell me about it. Have a great month! :)

**Administrative & Support Services**

**Personnel Updates:**

Deputy Chief Jeff Bundick retired on December 29 with 37 years of service. Thank you for your service and dedication to our community. Good luck!

The Human Resources Department coordinated two service awards events for all City departments during the month. Fire personnel with 30 years of service were recognized by the City Council at the December 14 meeting, which was followed by a reception for family and friends. A service awards breakfast was also held on December 16. The following fire department members were recognized at the events—10 years service: Mike Croaker, Brandon Lee, Ben Payne, Jeff Neson, Cody Schroeder. 30 years service: Andy Kuebodeaux, Pete Wilcox, James Williams, Kenny Bernard, Keith Stewart, Earl White. Congratulations to all and thank you for your service! Thanks also to all of the staff at Human Resources who worked hard to make the events special for everyone!

The 2011 vacation scheduling process was completed for all

divisions. All personnel are reminded that movement of scheduled vacation must comply with SOG 103.01E. Please refer to the guideline or your chain of command if you have questions.

Kelly Day preferences for 2011 were compiled and distributed via email on December 28 to all personnel. If you submitted a request that was not included in the master list, forward the original email that you sent to the Solutions Box to your Deputy and Division Chief. Per SOG 104.04, the original email that you sent serves as the receipt for the transaction and verifies that you followed our guidelines in making the request. For those who can provide this verification, the master list can be adjusted to reflect the request. Individuals who can not provide the appropriate verification or who did not correctly follow our process will not be included on the master list for this year. Thanks for your compliance and understanding in this matter.

**Special Teams Updates:**

Captain Joe Bleuel and Firefighter Chase Dunn have resigned their positions on the B-Shift Haz Mat Team. Thanks to both for their service! Tim Wappler was moved to Candidate status, pending quarterly team training and evaluation.

**Advisory Group Updates:**

The HMRT Advisory Group met on December 14. Reviewed quarterly training deficiencies for HMRT members. Five persons will be counseled. Continued work on First Responder guidelines and appendices.

The Medical Services Advisory Group met on December 7.

Discussed ALS bag inventory needs, protocols, credentialing and development of ALS goals and objectives. ALS draft benchmarks were ready for review.

The Safety Committee met on December 14. There was one on-duty lost-time injury and one on-duty no lost-time injuries reviewed. There were three vehicle accidents reviewed. There was one exposure report reviewed. Members are reminded to provide complete and detailed information on all accident and injury reports so that the committee can properly assess the preventability of the occurrence and provide appropriate feedback and follow-up relative to the circumstances.

**Policy, Guideline & Benchmark Updates:**

*Implemented/updated this month:*

PB 404.03A-S - Driver/Operator Aerial Apparatus Benchmarks

*Final drafts/revisions distributed for review were:*

PB 404.02N - Producing a Compressed Air Foam Stream

*Member comments and the disposition from the Fire Chief distributed:*

R&R 103.01I - Jury Duty

R&R 103.01J - Military Leave (no comments received)

R&R 103.01K - FMLA Administration (no comments received)

*Distributed for member review and comment:*

PB 402.10H - One FF

Connection of the 5" Stortz to 2-1/2" Wye Adapter to S/S FDC

PB 402.10I - Two FF Connection of the 5" Stortz to 2-1/2" Wye Adapter to S/S FDC

PB 406.02A-O - Haz Mat Operations-Level Benchmarks

SOG 601.02 - Inspection & Maintenance of SCBA/PASS

*Policies in development/revision included:*

SOG 111.03 - TCFP Certification & Renewal Process (Chief Smith)

SOG 105.05 - Employee Alcohol & Drug Testing (Management Team/Human Resources)

SOG 111.08 - Higher Education Reimbursement Program (Chief Smith)

SOG 111.09 - Wellness & Fitness Program (Captain Simon)

SOG 202.01A - Use of Thermal Imaging Camera (Captain Jagoe/Tactical Ops Group)

SOG 202.01B - Positive Pressure Attack (Captain Jagoe/Tactical Ops Group)

SOG 203.02 - ALS Treatment Protocols (Medical Services Advisory Group)

SOG 202.03 - High Rise Firefighting (Tactical Ops Group)

SOG 203.04 - HIPAA Compliance (Medical Services Advisory Group)

SOG 204.01 - Hazardous Materials Response & Operations (HMRT Advisory Group)

SOG 204.03 - Water Response & Recovery Operations (Water Response Advisory Group)

SOG 205.01 - Structured Alarm Deployment Matrix (Chief Singler & Deputy Chiefs)

SOG 302.01 - Infection Control (was Bloodborne Pathogens- Medical Services Advisory Group)

PB 402.05C - Use of Thermal Imaging Camera (Captain Jagoe/Tactical Ops

Group)

PB 402.06B - Positive Pressure Attack (Captain Jagoe/Tactical Ops Group)

PB 406.02-04 - Hazardous Materials Performance Benchmarks (HMRT Advisory Group)

PB 407.11-12 - Water Recovery Performance Benchmarks (Water Response Advisory Group)

Development and revision of departmental regulations, guidelines and benchmarks is ongoing.

**Administrative Update:**

***Danny Cross, Fire Administrator***

In the month of December, the Fire Administrator reviewed 44 applications for the vacant, part-time Assistant Supply Officer position. Out of the 44 applicants, staff interviewed 7 candidates and chose Michael J. Peevey to fill the vacancy. He will begin working in Supply on January 11, 2011.

The Administrator reviewed vacation cycles that were provided, and worked with division managers to reconcile the vacation hours scheduled and the vacation hours earned. The vacation cycles are posted in .pdf format at ***G:\Shared Folder\2011 VACATION SCHEDULES***. Staff may print the cycles as needed.

Administration also processed kelly day requests per S.O.G. 104.04 that were submitted to the Solutions Box. The requests were entered into an Excel spreadsheet and placed as a .pdf file located at ***G:\Shared Folder\KELLY DAY REQUESTS\2011***. Administrative staff hopes to streamline this process for next year. We have created a fillable .pdf form that, when completed, can be sent directly to the Solutions Box.

The Administrator also improved the data entry process for the tables and graphs found on the monthly reports. The improvements streamline the data entry process and post the activity hours in an easily reconcilable manner.

Also in December, the Administrator began creating step-by-step instruction sheets to aid members in entering records into Firehouse or running queries or reports. To date, the following instruction sheets have been posted as .pdf documents:

Form 001-2011 (Medbag Inventory Daily Check entry)

Form 002-2011 (Air Compressor Daily Checks )

Form 003-2011 (SCBA Flow test records)

Form 004-2011 (SCBA Facepiece Assignments)

Form 005-2011 (SCBA Fit Test records)

Form 006-2011 (SCBA Bottle fill entry)

Form 007-2011 (Hydrostatic Test due report)

These documents are located at [G:\Shared Folder\Firehouse Software Reference & Training\DATA ENTRY GUIDES](#).

The December hazmat response billing information forwarded to Emergency Management for invoicing consisted of:

12/11: 11<sup>th</sup> & Calder \$ 882.69  
 12/16: 800 McFaddin \$4,434.06

***Logistics Update:***  
***Captain Bill Lambert, Program Manager***

Captain Lambert compiled and submitted five weekly call-out reports for the Streets and Drainage and Traffic Departments. He also attended a meeting with the Clinical Coordinator for BEMS to begin development of a training course for Department personnel. Captain Lambert also continued compiling and reviewing response time data to EMS type calls. Additionally, he continued to obtain quotes for equipment to purchase with 2009 SHSP grant funds and encumbering monies and filing for reimbursement on the State web site.

Fire Purchasing entered five requisitions into the purchasing system in December. The requisitions were for hazmat equipment, protective clothing, uniforms, a refrigerator for Station 3, and training materials. Twelve credit card statements were reconciled and prepared for review by Chief Huff.

Fire Purchasing also completed Travel Authorizations and Check Requests for six personnel to attend various schools, conferences, and skills testing sessions. Additional check requests were completed for fuel pump repair, course registration fees, polygraph examiner bond renewal, and cleaning supplies.

Deposits were made for overtime reimbursement from the City of Nederland for training of Department personnel who are members of the regional rescue team. Overtime for our personnel was obtained through grant funding and is reimbursed upon submission of the appropriate documentation. Additional deposits were made for firefighter upgrade and document processing.

Supply personnel received and processed 16 work requests for the month of December for submission to Building Services. They picked up and

delivered one new refrigerator to Fire Station 3 to replace a unit that could no longer be repaired. They also replaced one sensor in a combustible gas indicator and repaired two weed eaters. Additionally, they moved several pieces of furniture from the Training Offices to Fire Headquarters for relocation or disposal.

The largest task performed by Supply personnel this month involved the annual, routine inspection of personal protective equipment assigned to 108 personnel for compliance with Fire Commission mandates. Title 37, Part 13, Chapter 435 of the Texas Administrative Code requires that all regulated Fire Departments in the State of Texas comply with the current edition of NFPA 1851. Although routine inspections must be performed by all personnel in accordance with Department SOG 601.01, Supply personnel use these inspections to identify clothing that may be in need of replacement. Two problem areas identified during these inspections were the cleanliness and maintenance of this equipment.

The majority of protective clothing inspected indicated that it may not be being cleaned regularly. Carbon, dirt, and other particulate matter increase wear between the clothing fibers and leads to unnecessary damage of the fabric of the clothing. Additionally, chemical substances that are absorbed into the fabric may reduce the fire resistance of the garment or escape into the atmosphere and into the breathing zone of personnel during routine handling or wear outside of fireground operations.

The number of maintenance issues identified during the protective equipment inspection also indicates

that our personnel are not submitting work orders for repair as required by the SOG. Tears or cuts, broken or missing snaps and hooks, worn velcro, and thermal damaged fabric and reflective trim should be reported immediately upon identification. In most cases, replacement garments are available for immediate exchange while repairs are made to the damaged equipment. Although some may like to retain their originally issued equipment, the mandated advanced inspection requires that all protective clothing be sent out annually to a third party vendor for cleaning, inspection, and repair.

The Community Service Workers from the Federal Corrections Complex (FCC) completed work on the kitchen at Fire Headquarters. The completed work involved installation of new floor tile, counter top, range top, back splash, and ceiling fan. The remainder of the month was spent performing routine maintenance around Fire Headquarters.

## Emergency Operations

### Emergency Response:

Emergency Operations personnel responded to 1,307 calls for service in December. The calls for service are broken down in the following **National Fire Incident Reporting System (NFIRS) categories:**

Fires: 56 calls for fire response services, 21 of which were structure fires. Fire responses accounted for 4.28% of the total calls for service, with losses estimated at \$310,950.

Overpressure Rupture, Explosion, Overheat (no fire): 0 calls for overpressure rupture, explosion, no fire.

Rescue and Emergency Medical Services Incidents: 730 calls for rescue and EMS services response. This accounted for 55.85% of total calls for service.

Hazardous Conditions (no fire): 78 calls for response to hazardous conditions. This accounted for 5.96% of the total calls for service.

Service Calls: 143 responses for service calls. This accounted for 10.94% of the total calls for service.

Good Intent Calls: 104 responses for good intent calls. This accounted for 7.95% of the total calls for service.

False Alarm & False Calls: 192 responses for false alarms or false calls. This accounted for 14.69% of the total calls for service.

Severe Weather & Natural Disaster Calls: No responses to lightning strike severe weather type calls for service.

Special Incident Type: 4 responses on special incident type calls for service. This accounted for .30% of the total calls for service.

### NFPA 1710 Fire Response Statistics: Structure Fire Response

The targeted response time benchmark for the **FIRST** fire apparatus to arrive on the scene of structure fire is five (5) minutes or less, 90% of the time. For the 21 structure fires occurring in December, fire suppression forces achieved the benchmark **94.44%** of the time, **exceeding the target for the first**

**suppression unit on scene for the month.**

The targeted response time benchmark for **ALL** first-alarm fire apparatus to arrive on the scene of a structure fire is 9 minutes or less, 90% of the time. Of the 21 structure fires occurring in December, fire suppression forces achieved the benchmark **55%** of the time, **missing the target for the first alarm response by 35% for the month.**

### NFPA 1710 EMS Response Statistics:

#### Emergency Medical Response

The targeted response time benchmark for the **FIRST** EMS response unit to arrive on the scene of medical emergency is five (5) minutes or less, 90% of the time. For the 663 EMS responses occurring in December, First Responders achieved the benchmark **69.39%** of the time, **missing the target for the first EMS Responder unit on scene by 20.61% for the month.**

The targeted response time benchmark for **ALL** EMS response units to arrive on the scene of a multi-unit EMS response is 9 minutes or less, 90% of the time. Of the 5 multi-unit EMS responses occurring in December, City responders achieved the benchmark **62.50%** of the time, **missing the target for the first alarm response by 27.50% for the month.**

#### Public Relations and Education:

During the month of December, Operations Division personnel conducted 11 fire safety and public education programs and Fire Station tours.

#### Fire Hydrant Maintenance:

Fire hydrant maintenance in December consisted of testing of new

installations. As of December 30, all hydrants in the City were painted, greased, weeded, and flowed.

**Preplanning Program:**

Chief Bertrand has assigned a group to complete a pre-plan using Firehouse. The group will create a procedure on how to do this. The project is ongoing.

**Response Operations, Tours, Training and Drills:**

A tour of ExxonMobil PE plant was attended by all units responsible for emergency response to that location; also, a one-day drill with ExxonMobil was attended. These drills and tours are beneficial to developing a good working relationship and familiarity with the location before an emergency incident occurs.

Engine 1, Truck 1, and assigned personnel attended a two-day class conducted by Task Force Tips. This class provided information on new technology with firefighting nozzles.

**Community Risk Reduction (Fire Marshal's Office)**

**Code Enforcement Update:**

***Captain Brad Penisson, Program Manager***

During the month of December, fire inspectors conducted 181 inspections consisting of 115 general inspections and 66 inspections for certificate of occupancy. There were 239 code violations identified during these inspections. Thirteen of the inspections generated \$650 in

inspection fees. In addition, there were 20 fire-alarm systems tested, 12 sprinkler systems tested, and 8 fixed fire extinguishing systems tested. Permits issued included one tent permit and one fireworks permit.

Community Risk Reduction personnel were involved in 186 consultations by phone, 34 office consultations, and 62 consultations in the field.

Plan reviews for December included 5 fire alarm systems, 10 fixed fire extinguishing systems, 6 sprinkler systems, and 49 building plans.

**Investigations Update:**

***Captain Earl White, Program Manager***

Fire investigators were involved in 44 fire and safety investigations during the month. Two of the fires investigated were determined to be arson.

There were nine complaints investigated concerning possible fire code violations.

**Investigations:**

12/01 - 5575 Fannett Rd - Commercial Structure Fire - Accidental

12/01 - 5010 Ada - Commercial Structure Fire - Accidental

12/01 - 1245 Ave C - Unauthorized Burning - citation issued

12/03 - 1877 Blanchette - Structure Fire - Accidental

12/06 - 4595 El Paso - Structure Fire - Arson

12/06 - 650 Callaway - Structure Fire - Accidental

12/06 - 2355 IH 10 S - Commercial Structure Fire - Accidental

12/06 - 985 Ave B - Vehicle Fire - Accidental

12/07 - 8605 Landis - Grass Fire - Deliberate - Juveniles involved

12/07 - 5355 Seale - Brush Fire - Deliberate - citation issued

12/08 - 1910 Nora - Structure Fire - Accidental

12/11 - 2460 Hegele - Structure Fire - Accidental

12/13 - 490 Calhoun - Structure Fire - Accidental

12/15 - 3955 Fonville - Structure Fire - Accidental

12/17 - 140 Berkshire - Structure Fire - Accidental

12/23 - 7560 Wickersham - Structure Fire - Accidental

12/23 - 520 Campus - Unauthorized Burning - Deliberate - Juveniles involved

12/24 - 4290 Steelton - Structure Fire - Accidental

12/25 - 560 Buford - Structure Fire - Undetermined

12/26 - 1687 Cartwright - Structure Fire - Accidental

12/27 - 2800 Bonnie Briar - Grass Fire - Deliberate - Juveniles involved

12/29 - 5575 Landry - Structure Fire - Accidental

12/30 - 3300 Lorilee - Vehicle Fire - Arson

**Public Education & Information Update:**

***Captain Brad Penisson, Program Manager***

There were no drills or fire and safety programs conducted due to the holidays.

Captain Penisson participated, with the news media, on several announcements concerning the use of fireworks and general holiday fire safety.

Captains Penisson and White participated in meetings concerning Boys Haven, Red Cross, and Salvation Army activities.

*Operations personnel please remember -- if you find that your unit was assigned a report in Firehouse that they did not respond to (cancelled before they left the*

station), send an e-mail to Captain Penisson to have the report deleted.

Attached to this report is a record of the responses received through the citizen surveys returned during December 2010.

***Fire Museum of Texas Update:***

During the month of December, the Fire Museum of Texas had a total of 362 visitors. Of those, 161 were from Beaumont, 58 from the Golden Triangle, 87 from the State of Texas, and 56 from across the United States. One guided tour was given, two birthday parties were hosted, and held a holiday open house that attracted 75 guests.

December began with the holiday tradition of setting up the Santa House and props for the Holiday Children's Tree Lighting & Festival, hosted by local museums and area attractions. Thanks to C-Shift, from Station 1, for helping to set up the items at the Art Museum. Their efforts helped set the stage for a successful event. On December 2, from 3:30-5:30 p.m., over 300 children enjoyed a visit to Santa, crafts and cookies at the annual event. The firefighters from A-Shift, Station 7, helped make the event even more exciting by letting the children climb into their engine. Community partner, Chili's, joined in the fun as Rachel and volunteers helped the children make chenille stem ladders for the tree. Rosco, "The Amazing Fire Dog" was on hand, dressed in gear, to amuse the children while they listened to Christmas tunes provided by

Jerry May and Captain Brad Penisson. The Fire Museum decorated a tree in the City of Beaumont competition for the Tree Lighting at 6:00.

The 1955 American LaFrance Museum Fire Engine was featured in the City of Beaumont Holiday Parade the evening of December 4. The very famous Christmas VIP, aka "Santa Claus," traveled through downtown in style thanks to Driver Marcus Rogers. Special thanks to Terry Denson and the shop for getting the engine ready. Holiday events also included our annual Holiday Open House on Sunday, December 5, from 3:00-5:00 p.m. Over 75 guests enjoyed the beautifully decorated museum and delicious desserts in the newly renovated kitchen. Special thanks to Brandon Gouthier for being here to offer professional photographs by our holiday tree.

The week of December 6-9 included Carol attending the BCBV Open House, the Beaumont Main Street Annual meeting, the City of Beaumont Gumbo luncheon and a meeting for all tourism professionals, hosted by the BCBV. The week of December 13-17 we celebrated Mike's last day at the museum. Mike completed his time and was released to return to his family in Houston. Mike helped lead the group of Federal inmates to the successful completion of many projects here at Fire Department Headquarters/Museum. We are grateful for his contributions of leadership, talent and hard work. John has joined our team of dedicated individuals on the work-release program. The program continues to be a successful partnership.

December also included some excitement for the museum collection. Billy Ware continued to work on the makeover of the collections room. His

attention to detail and organizational skills reflect the outcome of the project. We appreciate his time on the project and wish him the best as he returns to full duty. We are meeting with Galveston Fire Department in January to proceed with negotiations for the acquisition of their steamer and we were contacted by an individual in New York in hopes of gaining possession of the original REO cab on the Light Truck. We will remain focused on both of these important projects into 2011.

Memorial brick sales continue to be popular. They are still available for \$100 each. All proceeds go to the State of Texas Firefighter Memorial, scheduled to be unveiled on April 16, 2011. The molds have been made by Ron Pettit, Artist, and both lifesize statues are at the foundry to be cast in bronze. The remaining balance of \$22,000 is expected to be earned at the 2<sup>nd</sup> Annual Firefighter Memorial Golf Tournament, scheduled for March 26, 2011, at Iron Oaks Golf Club. Sponsorships are now available. Firefighters are urged to put a team together and participate in the event. Teams are only \$300; Teams and Hole Sponsors are \$500. If you know anyone willing to contribute, please have them contact Chief Jack Maddox, Captain Ted Hillin or Captain Charlie Cox. ~Happy New Year...It is going to be a fantastic year at the Fire Museum...Watch for more good things to come!

**Certification & Training**  
***Officer Development & Occupational Safety Training Update:***

***Chief Jared Smith, Programs Manager***

During December, the

Training Division coordinated attendance of seven Chiefs and three Captains to Governor’s Division of Emergency Management (GDEM) courses G-627 and G-628 on Damage Assessment. Classes were held at the City of Beaumont EOC.

For Officer Development and Safety training, the Training Division assigned and documented the following Fire and Emergency Training Network (FETN) classes: American Heat: Management of Strip Mall Fires and “Chain Reaction Collisions.”

Foundational Documents review included SOGs 104.04 and 702.01.

Emergency Medical Training Update:

*Captain Terence Simon, Program Manager*

Captain Simon returned from active military duty this month. Thanks goes out to Captain Chris Jagoe for all he accomplished during his temporary assignment at the Training Division.

Congratulations go out this month to Brad Parsons, Steve Guidry, Justin Guynes, and Steven Hilton for receiving their Pediatric Advanced Life Support (PALS) Certification.

Medical Helicopter Landing Zone classes, taught by Air Rescue, were cancelled due to inclement weather.

Benchmark review consisted of 405.01K-Spinal Immobilization of a Supine Patient.

For continuing EMS certification and self development, the Training

Division assigned and documented the following classes through CE Solutions: “Pediatric Abdominal Pain,” “Non Traumatic Chest Pain,” “Pregnancy Induced Hypertension,” and “Use And Abuse Of Herbs.”

Firefighter Training Update:

*Captain Randy Arrington, Program Manager*

“Train the Trainer” classes on the Fireblast 451 Traditional Trainer were conducted at Station 1, with 14 attendees. Seven received classroom training only, and seven received classroom and hands-on training.

A Positive Pressure Attack (PPA) Powerpoint presentation and instructor outline was completed. Development of the PPA curriculum is ongoing.

Benchmark training for the month consisted of PB 402.12 A through C.

Driver/Operator Training Update:

*Captain Randy Arrington, Program Manager*

There are 10 employees currently enrolled in the Driver/Operator-Pumper Certification Program. Four section tests were conducted and passed during the month. The Training Division is in the process of placing this course on the City G-Drive for employee access.

One employee was enrolled in the Driver/Operator-Aerial Certification Program, bringing current enrollment to 13 personnel. During the month, three section tests were conducted and passed.

Benchmark review consisted of PB 404.02N.

Technical Rescue Training Update:

*Captain Terence Simon, Program Manager*

The Training Division coordinated attendance of 20 employees to a 40-hour Rope Rescue Certification Class at the Training Grounds.

Benchmark review consisted of PB 407.06 I and J.

**Communications**

Overall, the Communications Division ended the year on a good note with improving communication through technology and personnel performance. The Fire Department acquired better equipment and software to enhance our ability to communicate, such as the Epic Voice Amplifier, noise shield software, and remote speaker microphone. Captain Grimes’ perpetual pursuit to improve interoperability and jurisdictional cooperation in emergency management and communications, in general, maintaining equipment operation and supplies, and personnel’s ability to meet the myriad of challenges and training that is expected of them. Also, Technology Services has worked diligently toward servicing our needs to be more effective. But most of all, we have responded to community needs and performed prudently.

Captain Galen Key has been assigned to Fire Station 7. I know that his acquired knowledge, experience, and respect for serving as a support member will enhance his leadership abilities.

The Communications Division managed a total of 6,589 calls and created 2,682 events for the month of December. The total fire incidents were 1,309 with 66% being First Responder calls and 13% were private fire alarms. Fire/Rescue responded to 30 one-alarm incidents and 150 motor vehicle accidents

during the month. The Fire Department average response time for first apparatus arriving on scene of a structure fire was three minutes and twenty-nine seconds. The average dispatch time was thirty seconds.

Total after hour calls were as follows:

Traffic	15
Streets	21
Bldg. Maint.	1
Water Dept.	5

Technology Services and the Radio Shop have completed installation of the NetMotion wireless access points in all Fire

Stations. The next process will be to prepare the MCT's, which should begin anytime.

*Emergency Management:  
Captain Pat Grimes, Program  
Manager*

On December 7, the TDEM instructed the G-627 and G-628 classes at the Beaumont Emergency Operations Center. G-627 discusses the fundamentals of different types of damage assessments and categories of damage classifications used by the Federal Emergency Management Agency. G-628 prepares communities for infrastructure assessment before a disaster occurs. Students learned how to set up assessment teams and

identify disaster response costs and losses to infrastructure after a disaster.

On December 13, the annual end of year Sabine-Neches Chief's Association meeting (Bosses Night) was held at the Groves Activity Center. Stephan Curran, the outgoing President, conducted an excellent program. Nimm Kidd, the Chief of the Texas Division of Emergency Management, was the keynote speaker. The executive officers for 2011-2012 are John Owens, President, Terry Basham, Vice President, and Dale Jackson, Secretary-Treasurer.

**Beaumont Fire Department  
Authorized Staffing and Vacancies  
12/31/10**

**Sworn Personnel**

Grade	Classification	Allocated	Actual	Proposed
I	Firefighter	100	96	96
II	Engineer	72	72	72
III	Captain	46	46	56
IV	District Chief	12	12	9
V	Deputy Chief	3	2	3
VI	Assistant Chief	1	1	1
	Fire Chief	1	1	1
<b>Totals</b>		<b>235</b>	<b>230</b>	<b>236</b>

**Vacancies**                      1

**\*\*4 Grade I Vacancies on Freeze**

**Civilian Personnel**

Division	Classification	Allocated	Actual	Proposed
Administration	Fire Administrator	1	1	1
	Administrative Assistant	1	1	1
	Secretary II	2	2	2
	Laborer (P/T)	3	2	3
Risk Reduction	Secretary I	1	1	1
	Fire Museum Director	1	1	1
Training	Secretary I	1	1	1
<b>Totals</b>		<b>10</b>	<b>9</b>	<b>10</b>

**Vacancies**                      1

Survey Responses: December 2010

Question

1. Was the 911 system prompt?
2. Was the 911 operator courteous and helpful?
3. Did the fire department respond promptly?
4. Were the fire department personnel courteous?
5. Were the fire department personnel helpful?
6. Did the fire department personnel take the time to explain their actions?
7. Were the firefighters professional in their appearance?
8. After the fire department left, did you feel you received the service that you expected?

Ratings 1=Excellent 6=Poor						
1	2	3	4	5	6	No Response
2	1					1
2	1					1
4						
3	1					
4						
4						
4						
3	1					

Total Surveys Received

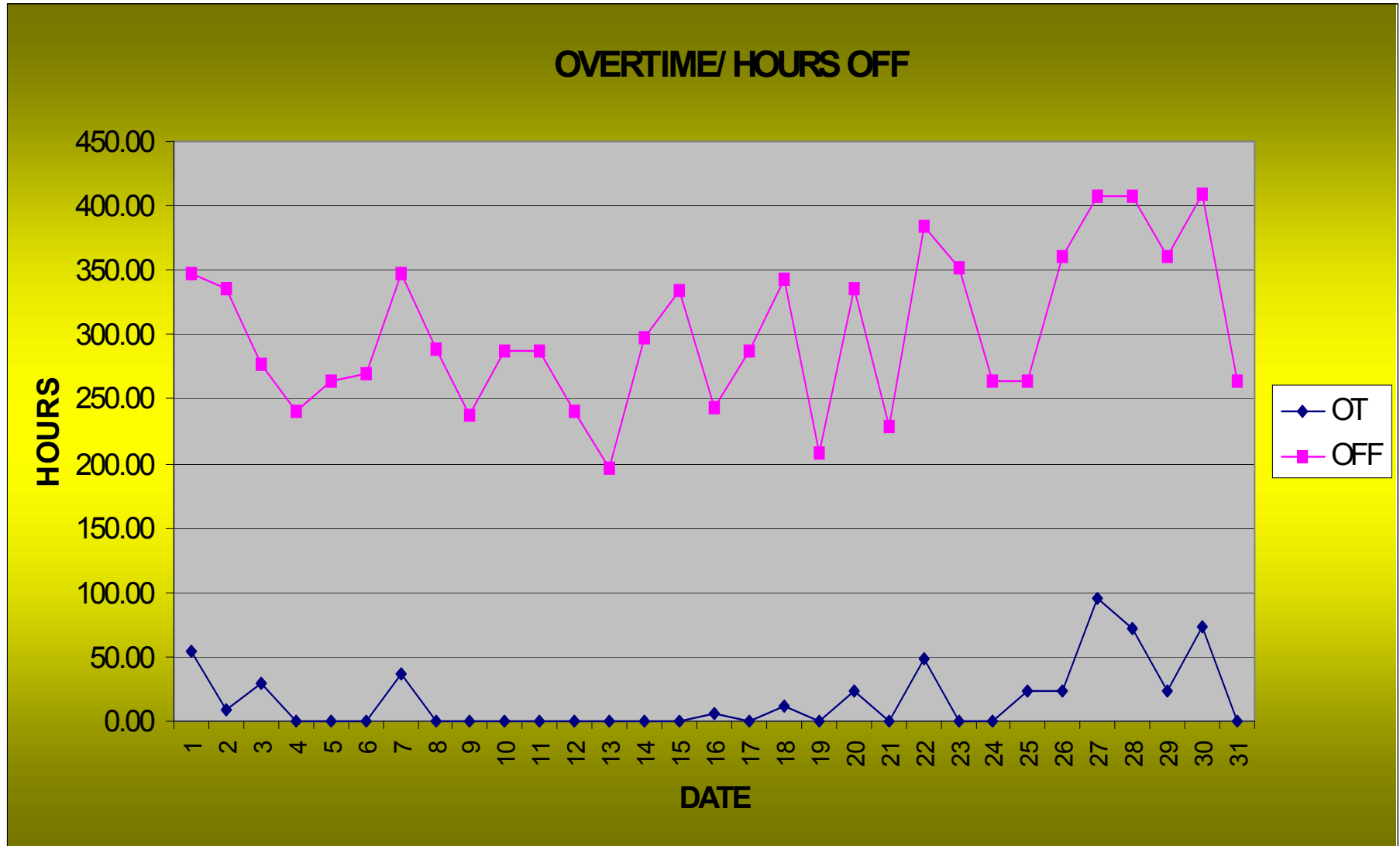
4

Citizen Comments:

Report#-10-14455-“A” Shift- Building Fire-The service was very good and the response was great. Everything went well. They were able to save the things on the wall. That’s how fast they were working. So we were so happy with the service. Thanks to all the Firemen, May God Bless Them.

DATE	DAY	SHIFT	PERSONNEL ASSIGNED	KELLY DAY	DAILY ASSIGNED STAFFING	PAYROLL CODES AVAILABLE STAFF HOURS	RR & *UP	FO	CF	FULL TIME EQUIVALENT FTE	OFF-DUTY HOURS
							REGULAR & UPGRADE HOURS	OVERTIME HOURS	COMP EARNED HOURS		
1-Dec-10	Wednesday	C	67	9	58	1392.00	1001.50	54.50	0.00	44.00	348.00
2-Dec-10	Thursday	A	68	9	59	1416.00	1046.00	8.50	0.00	43.94	336.00
3-Dec-10	Friday	B	67	10	57	1368.00	1046.50	29.00	0.00	44.81	276.50
4-Dec-10	Saturday	C	67	10	57	1368.00	1128.00	0.00	0.00	47.00	240.00
5-Dec-10	Sunday	A	68	10	58	1392.00	1128.00	0.00	0.00	47.00	264.00
6-Dec-10	Monday	B	67	10	57	1368.00	1098.00	0.00	0.00	45.75	270.00
7-Dec-10	Tuesday	C	67	10	57	1368.00	1020.00	37.00	0.00	44.04	348.00
8-Dec-10	Wednesday	A	68	10	58	1392.00	1103.50	0.00	0.00	45.98	288.50
9-Dec-10	Thursday	B	67	9	58	1392.00	1155.00	0.00	0.00	48.13	237.00
10-Dec-10	Friday	C	67	10	57	1368.00	1080.00	0.00	0.00	45.00	288.00
11-Dec-10	Saturday	A	68	10	58	1392.00	1104.00	0.00	0.00	46.00	288.00
12-Dec-10	Sunday	B	67	10	57	1368.00	1128.00	0.00	0.00	47.00	240.00
13-Dec-10	Monday	C	67	10	57	1368.00	1171.00	0.00	0.00	48.79	197.00
14-Dec-10	Tuesday	A	68	10	58	1392.00	1095.00	0.25	0.00	45.64	297.00
15-Dec-10	Wednesday	B	67	10	57	1368.00	1034.00	0.00	0.00	43.08	334.00
16-Dec-10	Thursday	C	67	9	58	1392.00	1149.00	6.25	0.00	48.14	243.00
17-Dec-10	Friday	A	68	10	58	1392.00	1104.00	0.00	0.00	46.00	288.00
18-Dec-10	Saturday	B	67	9	58	1392.00	1048.50	12.00	0.00	44.19	343.50
19-Dec-10	Sunday	C	67	9	58	1392.00	1183.50	0.00	0.00	49.31	208.50
20-Dec-10	Monday	A	68	9	59	1416.00	1080.00	24.00	0.00	46.00	336.00
21-Dec-10	Tuesday	B	67	9	58	1392.00	1163.00	0.00	0.00	48.46	229.00
22-Dec-10	Wednesday	C	67	9	58	1392.00	1008.00	48.00	0.00	44.00	384.00
23-Dec-10	Thursday	A	68	9	59	1416.00	1063.50	0.00	0.00	44.31	352.50
24-Dec-10	Friday	B	67	10	57	1368.00	1104.00	0.00	0.00	46.00	264.00
25-Dec-10	Saturday	C	67	10	57	1368.00	1104.50	24.00	0.00	47.02	263.50
26-Dec-10	Sunday	A	68	10	58	1392.00	1032.00	24.00	0.00	44.00	360.00
27-Dec-10	Monday	B	67	10	57	1368.00	960.00	96.00	0.00	44.00	408.00
28-Dec-10	Tuesday	C	68	10	58	1392.00	984.00	72.00	0.00	44.00	408.00
29-Dec-10	Wednesday	A	68	10	58	1392.00	1032.00	24.00	0.00	44.00	360.00
30-Dec-10	Thursday	B	67	9	58	1392.00	982.75	73.25	0.00	44.00	409.25
31-Dec-10	Friday	C	67	10	57	1368.00	1104.00	0.00	0.00	46.00	264.00
TOTALS							33441.25	532.75	0.00	1415.58	9373.25
AVERAGE			67.35484	9.645161	57.70968	1385.032258	1078.75	17.19	0.00	45.66	302.36

CODES		VV & VF	SK & SF	RJ & FJ	RI & WF	WC	JP	EF & EL	FL	RA	CU	MF	PP	LD
DATE	SHIFT	VACATION	SICK	OFF DUTY INJURY	ON-DUTY INJURY	W/C WO PAY	JURY DUTY	EMERGENCY FAMILY LEAVE	FUNERAL LEAVE	OFF CITY BUSINESS	COMP TIME OFF	MILITARY LEAVE	PERSONAL LEAVE	LIGHT DUTY
		HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	
1-Dec-10	C	194.00	82.00	0.00	24.00	0.00	0.00	24.00	0.00	24.00	0.00	0.00	0.00	0.00
2-Dec-10	A	168.00	72.00	0.00	0.00	0.00	0.00	48.00	0.00	0.00	0.00	0.00	48.00	0.00
3-Dec-10	B	216.00	26.00	0.00	0.00	0.00	0.00	10.50	0.00	0.00	0.00	0.00	24.00	0.00
4-Dec-10	C	168.00	48.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5-Dec-10	A	144.00	96.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
6-Dec-10	B	192.00	54.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00
7-Dec-10	C	144.00	117.00	0.00	48.00	0.00	0.00	9.00	0.00	0.00	18.00	0.00	12.00	0.00
8-Dec-10	A	120.00	77.50	0.00	0.00	0.00	0.00	43.00	0.00	0.00	0.00	0.00	48.00	0.00
9-Dec-10	B	123.00	48.00	0.00	0.00	0.00	0.00	29.25	0.00	12.75	0.00	0.00	24.00	0.00
10-Dec-10	C	120.00	48.00	0.00	48.00	0.00	0.00	48.00	0.00	0.00	0.00	0.00	24.00	0.00
11-Dec-10	A	192.00	48.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	24.00	0.00	0.00
12-Dec-10	B	168.00	48.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
13-Dec-10	C	24.00	72.00	0.00	48.00	0.00	0.00	29.00	24.00	0.00	0.00	0.00	0.00	0.00
14-Dec-10	A	177.00	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	24.00	0.00
15-Dec-10	B	222.00	96.00	0.00	0.00	0.00	4.00	12.00	0.00	0.00	0.00	0.00	0.00	0.00
16-Dec-10	C	99.00	72.00	0.00	48.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
17-Dec-10	A	168.00	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	24.00	0.00
18-Dec-10	B	250.50	69.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
19-Dec-10	C	48.00	96.00	0.00	24.00	0.00	0.00	40.50	0.00	0.00	0.00	0.00	0.00	0.00
20-Dec-10	A	210.00	126.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
21-Dec-10	B	216.00	13.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
22-Dec-10	C	168.00	120.00	0.00	48.00	0.00	0.00	48.00	0.00	0.00	0.00	0.00	0.00	0.00
23-Dec-10	A	216.00	120.00	0.00	0.00	0.00	0.00	16.50	0.00	0.00	0.00	0.00	0.00	0.00
24-Dec-10	B	204.00	48.00	0.00	0.00	0.00	0.00	12.00	0.00	0.00	0.00	0.00	0.00	0.00
25-Dec-10	C	132.00	59.50	0.00	24.00	0.00	0.00	24.00	0.00	0.00	24.00	0.00	0.00	0.00
26-Dec-10	A	192.00	120.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	24.00	0.00
27-Dec-10	B	240.00	144.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
28-Dec-10	C	168.00	120.00	0.00	48.00	0.00	0.00	48.00	0.00	0.00	0.00	0.00	24.00	0.00
29-Dec-10	A	216.00	120.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
30-Dec-10	B	216.00	120.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	23.25	0.00	48.00	2.00
31-Dec-10	C	96.00	96.00	0.00	48.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	24.00	0.00
TOTALS:		5211.50	2568.00	0.00	432.00	0.00	4.00	609.75	48.00	36.75	89.25	24.00	348.00	2.00
AVERAGE:		168.11	82.84	0.00	13.94	0.00	0.13	19.67	1.55	1.19	2.88	0.77	11.23	2.00



ACTIVITY CODE	HOURS	Percent
Regular/Upgrade	33441.25	77.15%
Vacation	5211.50	12.02%
Sick	2568.00	5.92%
Emergency Family Leave	609.75	1.41%
Overtime	532.75	1.23%
On-Duty Injury	432.00	1.00%
Personal Leave	348.00	0.80%
Comp Time Off	89.25	0.21%
Funeral Leave	48.00	0.11%
City Business	36.75	0.08%
Military Leave	24.00	0.06%
Jury Duty	4.00	0.01%
Light Duty	2.00	0.00%
Off-Duty Injury	0.00	0.00%
Worker's Comp w/o Pay	0.00	0.00%
<b>TOTAL</b>	<b>43347.25</b>	<b>100.00%</b>

# RICH WITH PROGRESS BEAUMONT FIRE-RESCUE