



RICH WITH PROGRESS

BEAUMONT

FIRE-RESCUE

MONTHLY REPORT

NOVEMBER 2010

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**Beaumont Fire/Rescue
Services**
City of Beaumont

—————
Anne Huff, Fire Chief

Charles Mullins, Assistant Fire Chief

Danny Cross, Fire Administrator

Jack Maddox, Chief Fire Marshal

Jared Smith, Chief Training Officer

*Keith Stewart, Chief Communications
Officer*

*Carol Gary, Executive Director-
Fire Museum of Texas*

Chief's Message

In our personal lives, we can choose to surround ourselves with people who only support our personal philosophy—our beliefs, ways of thinking and behaving, culture and world view. Our similarities with these people draw us closer together. We may find it easier to relate to them, and by extension, to trust them.

But in our professional lives, most people don't have a choice about those they will or won't surround themselves with. It simply isn't within our control. At work, we are compelled to interact with some people that under the best of circumstances we may philosophically disagree with, and at worst we find abhorrent. If our dealings with these "difficult" people at work spark drama, getting the job done becomes more difficult, and the work environment becomes unnecessarily stressful.

Every hour of every day, we are bombarded with information from our modern culture that seems almost addicted to polarization and drama. In the midst of this, we are asked to take positions on particular issues, which are influenced by our thoughts, ideas and life experiences. If we aren't careful to filter out the drama, it can be easy to allow ourselves to get sucked in by it. Bottom line—drama and discord don't support effective operations.

Polarizing, emotion-laden

behavior is intellectually and ethically dishonest and serves no greater purpose than, at best, keeping progress stagnant. Practically speaking, for drama to perpetuate itself at any level, the players must be getting some benefit from it. And if we allow ourselves to devolve into polarizing "tit-for-tat" vindictive behavior patterns, *everybody* really ends up losing. Taking all of these realities back to our workplace, the relevant question for us would seem to be, "Is reactionary or polarizing behavior really in the best interest of the citizens that we're here to serve?"

If we can all agree that it's important to be efficient and effective at getting the job done AND minimizing the unnecessary drama at work, it's essential to make sure that the positions we take on issues are based on reasonable, practical, managed-risk applications of our mission and organizational values. When we lose sight of these, our personal feelings and biases take over, and we effectively lose the ability to make sound decisions that are in the long term best interest of both our internal and external customers.

Diversity of thoughts and ideas is a basic principle within our system of government. If professionally applied, this freedom can be a huge organizational asset supporting progress and innovation. If used as a tool to polarize or

demonize, its negative effects can be overwhelmingly divisive and destructive. Will I use my freedom in support of a greater good, or to support just what's good for me? As public servants, the choice should be obvious.

Next month—When faced with those who, for whatever reason, absolutely drive us crazy—How should a “professional” interact? What is the right thing to do?

Administrative & Support Services

Personnel Updates:



Captain Otis Brooks was recognized at the Salvation Army of Beaumont's Life Changers Awards Banquet & Annual Meeting on November 9th for his contributions to the Salvation Army and community. Congratulations on a well-deserved award, and thank you for all that you do!

Chief Huff announced on November 1st that Deputy Chief Christian Singler will be taking over as Assistant Fire Chief when Chief Mullins retires early next year. Congratulations Chief Singler!

The annual Thanksgiving luncheon was held at Fire Headquarters on November 18. Thanks to City Council persons Alan Coleman, Get Williams-Wright, W.L. Pate, City Manager Kyle Hayes, and Local 399 Executive Board members Galen Key and Earl White for joining in fellowship at the event. Special thanks to Debra Smith, Glenda Tristan, Carol Gary and our Fire Logistics Group for organizing the event. A great time was had by all!

Special Teams Updates:

Captain Charles Cox has resigned his position as A-Shift Haz Mat Team Leader to allow more time to dedicate to his new role as Chair of the Technical Rescue Advisory Group. Captain David Stacey will fill a dual role as the department's Team Coordinator and the A-Shift Team Leader until further notice. Thanks to both Captains for their service and leadership in the development of the department's operational capabilities!

Final Report on 2011 Hiring List:

The list will become effective January 1, 2011. Of the 199 persons initially applying for the position of Firefighter/EMT, only 27 have survived the vetting process (13.6%). A summary and recap of the process follows:

Written test:

92 Tested

67 Passed

Screening Packets:

51 Submitted

47 Passed

Oral Boards:

38 Interviewed

35 Passed

CPAT (Agility Test):

28 Tested

27 Passed

Advisory Group Updates:

The Diversity & Inclusion Council met on November 15. Items discussed included diversity of current hiring list and CPAT results, development of recruitment materials, student ride-along program, and recruitment trips to area fire academies.

The HMRT Advisory Group met on November 1. First Responder Operations Level benchmarks and current status of team member's annual training hours were reviewed. Items discussed included technician level certification class, 2011 team training calendar, and entry of HMRT equipment inventory into Firehouse.

The Medical Services Advisory Group met on November 1 & 18. The group reviewed goals and objectives for the ALS program, which have been requested by the Medical Director. Items discussed were progress on the development of ALS benchmarks, protocols and equipment, infection control policy update, storage of oxygen cylinders at Med 2 Station instead of Fire Station 1, and an operational complaint that was filed.

The Safety Committee met on November 2. The group discussed augmenting the infection control kit to include two OB kits, goggles and a face shield. There was one on-duty lost-time injury and three on-duty no lost-time injuries reviewed. There were no vehicle accidents reviewed. There were no exposure reports reviewed. Members are reminded to provide complete and detailed information on all accident and injury reports so that the committee can properly assess the preventability of the occurrence and provide

appropriate feedback and follow-up relative to the circumstances.

The Tactical Operations Advisory Group did not meet in November.

The Technical Rescue Advisory Group had it's first meeting on November 24. Responsibilities were assigned to group members which included training, equipment, SOG development, benchmarks and safety plans, and team requirements. General discussion of the previously listed items, the direction of the group and time lines for completion were reviewed.

Policy, Guideline & Benchmark Updates:

Implemented/updated this month:
SOG 104.04 - Kelly Day Assignments-REVISION
SOG 111.02 - TDSHS Certification & Renewal Process
SOG 206.02 - Assisting EMS Providers in Patient Transport
SOG 601.01 - Inspection & Maintenance of Structural Firefighting PPE
SOG 702.01 - Investigator Call-Out-RENUMBERED (*was SOG 202.13*)

Final drafts/revisions distributed for review were:
PB 404.03A-S - Driver/Operator Aerial Apparatus Benchmarks
City Policy 7.9 - Fuel Policy

Member comments and the disposition from the Fire Chief distributed:
PB 404.02N - Producing a Compressed Air Foam Stream

(no comments received)

Distributed for member review and comment:

R&R 103.01I - Jury Duty
R&R 103.01J - Military Leave
R & R 103.01K - FMLA Administration

R&R 103.01H - *Compensatory Time Agreement has been tabled until the next contract negotiations.*

Policies in development/revision included:

SOG 111.03 - TCFP Certification & Renewal Process (Chief Smith)
SOG 105.05 - Employee Alcohol & Drug Testing (Management Team/Human Resources)
SOG 111.08 - Higher Education Reimbursement Program (Chief Smith)
SOG 202.01A - Use of Thermal Imaging Camera (Captain Jagoe/Tactical Ops Group)
SOG 202.01B - Positive Pressure Attack (Captain Jagoe/Tactical Ops Group)
SOG 202.03 - High Rise Firefighting (Tactical Ops Group)
SOG 203.04 - HIPAA Compliance (Medical Services Advisory Group)
SOG 204.01 - Hazardous Materials Response & Operations (HMRT Advisory Group)
SOG 204.03 - Water Response & Recovery Operations (Water Response Advisory Group)
SOG 205.01 - Structured Alarm Deployment Matrix (Chief Singler & Deputy Chiefs)
SOG 302.01 - Infection Control (was Bloodborne Pathogens- Medical Services Advisory Group)
PB 402.05C - Use of Thermal Imaging Camera (Captain Jagoe/Tactical Ops Group)
PB 402.06B - Positive Pressure Attack

(Captain Jagoe/Tactical Ops Group)
PB 406.02-04 - Hazardous Materials Performance Benchmarks (HMRT Advisory Group)
PB 407.11-12 - Water Recovery Performance Benchmarks (Water Response Advisory Group)
SOG 601.02 - Inspection & Maintenance of SCBA/PASS (SCBA Coordination Group)

Development and revision of policies and benchmarks is ongoing.

Administrative Update:
Danny Cross, Fire Administrator

In the month of November, the Fire Administrator completed a detailed inventory of asset 7200 (Eng 3) and entered the information into Firehouse. Asset 7016 (Eng 4) will be completed sometime in December.

He also submitted the necessary documents for the nine (9) members who attended the Vincent Dunn Seminar to the Texas Forest and received grant payment of \$630.

The November hazmat response billing information forwarded to Emergency Management for invoicing consisted of:

Location	Amount
795 Lindbergh	\$453.42
1280 I-10 (S)	\$608.46
10225 Hwy 105	\$1,216.77
Highland @ Adams	\$130.56
Monthly Total	\$2,409.21

Personnel are reminded to be sure and include the name and contact information of the responsible party as well as details of

quantity and type of consumables used at the scene so these items can be charged with apparatus and labor hours.

The Kelly Day preferences submitted through the Solutions Box in November netted a total of 43 requests as follows:

Friday	19
Saturday	13
Sunday	8
Monday	1
Wednesday	1
Thursday	1
Total	43

Members have until December 15th to submit their requests.

Administrator Danny Cross attended a Firehouse Education and Training Seminar (FHETS) in early November. Topics included structural changes coming to FH (.NET platform), building queries and automating tasks, as well as customizing reports and inventory.

Operations personnel are getting much better at completing the MEDBAG inventory checks in Firehouse and members are reminded to change the *maintenance/test* record status from “*scheduled*” to “*completed*.. We will soon begin entering our SCBA and facepiece maintenance/test records in accordance with **SOG 601.02** and it is important that every member become proficient and consistent at entering data.

As our department progresses toward electronic records management, information sharing, and training, the management team has prioritized adding work stations to the network. Toward this end, Station 10 is scheduled to receive an additional workstation soon.

Logistics Update:
Captain Bill Lambert, Program Manager

Four accident reports were reviewed for the month of November. All of the required information had been entered into Firehouse.

Captain Lambert compiled and submitted four weekly call-out reports for the Streets and Drainage and Traffic Departments. Captain Lambert also compiled data from the computer aided dispatch (CAD) system for development of a response time report to medical incidents for the MSAG. He continued to purchase equipment for the Hazmat team using 2009 SHSP grant funds and managed reimbursement activities associated with the SHSP and Fire Act grants.

Fire Purchasing entered five requisitions into the purchasing system in November. The requisitions were for hazmat equipment, uniform supplies, and a burn trailer for Fire Training. Twelve credit card statements were reconciled and prepared for review by Chief Huff.

Fire Purchasing also completed Travel Authorizations and Check Requests for four personnel to attend a Pediatric Advanced Life Support (PALS) course, two personnel for EMS skills testing sessions, one person for Fire Commission testing, and one person to attend the EMS conference. Additional check requests were completed for appliance repair, CPR cards, Fire Museum annual dues to Beaumont Main Street, Polygraph

Examiner licensing, and reimbursement for the purchase of Fire Safety Camp supplies.

Travel expense reports were processed for seven personnel following return from various testing sessions, seminars, and conferences. Arranging for and closing out travel is a very tedious and time consuming process for the Fire Purchasing staff. Repeated efforts expended to schedule personnel to come to Headquarters to close out expense reports increases the work and delays this process. City Policy # 6.1, *Travel and Training* (available in the shared folder on the “G” drive) identifies the guidelines that must be followed by all employees involved in travel or outside training as a part of their employment. Requirements for allowed expenditures, mileage reimbursement, timely completion of expense reports, etc. as identified in this policy are based on Federal IRS regulations. Like we, as individuals pay taxes and are subject to IRS audit, so is the City. Please assist Fire Purchasing and the City of Beaumont by promptly reporting to Headquarters upon return from your trip, present the appropriate receipts, and reconcile the expense reports. Your efforts will be greatly appreciated by all parties involved.

Deposits were made for a reimbursement by the Texas Forest Service for nine personnel who attended the Vincent Dunn seminar and for donations and birthday parties at the Fire Museum.

Supply personnel received and processed 10 work requests for the month of November for submission to Building Services. Twenty pieces of protective clothing were sent out for cleaning, annual inspection, and repair by Lion Total Care. They picked up and delivered

75 cases of paint to Station 1 for hydrant maintenance, removed 6 beds from the dormitory at Headquarters, relocating 4 to Fire Station 10. Additionally, they purchased and delivered materials for construction of shelving at Fire Station 4 and assisted with the installation of a new stove at Fire Station 7.

Community Service Workers from the Federal Corrections Complex (FCC) began work on remodel of the kitchen at Fire Headquarters. The remodel included installation of new floor tile, counter tops, ceiling fan, and back splash.

Emergency Operations

Emergency Response:

Emergency Operations personnel responded to 1,185 calls for service in November. The calls for service are broken down in the following **National Fire Incident Reporting System (NFIRS) categories:**

Fires: 44 calls for fire response services, 19 of which were structure fires. Fire responses accounted for 3.71% of the total calls for service, with losses estimated at \$311,050.

Overpressure Rupture, Explosion, Overheat (no fire): 3 call for overpressure rupture, explosion, no fire. This accounted for .25% of the total calls for service.

Rescue and Emergency Medical Services Incidents: 665 calls for rescue and EMS services response. This accounted for 56.11% of total calls for service.

Hazardous Conditions (no fire):

54 calls for response to hazardous conditions. This accounted for 4.55% of the total calls for service.

Service Calls: 125 responses for service calls. This accounted for 10.54% of the total calls for service.

Good Intent Calls: 92 responses for good intent calls. This accounted for 7.76% of the total calls for service.

False Alarm & False Calls: 196 responses for false alarms or false calls. This accounted for 16.54% of the total calls for service.

Severe Weather & Natural Disaster Calls: No responses for severe weather calls.

Special Incident Type: 6 responses on special incident type calls for service. This accounted for .50% of the total calls for service.

NFPA 1710 Fire Response Statistics: Structure Fire Response

The response time benchmark for the first fire apparatus to arrive on the scene of structure fire is five (5) minutes or less, 90% of the time. For the 17 structure fires occurring in November, fire suppression forces achieved the benchmark 90.90% of the time, **exceeding the target for the first suppression unit on scene for the month.**

The response time benchmark for ALL first-alarm fire apparatus to arrive on the scene of a structure fire is 9 minutes or less, 90% of the time. Of the 17 structure fires occurring in November, fire suppression forces achieved the benchmark 57.14% of the time, **missing the target for the first alarm response by 32.86% for the month.**

NFPA 1710 EMS Response Statistics:

Emergency Medical Response

The response time benchmark for the first EMS Responder unit to arrive on the scene of medical emergency is five (5) minutes or less, 90% of the time. For the 617 EMS responses occurring in November, Fire-Rescue First Responders achieved the benchmark 72.93% of the time, **missing the target for the first EMS Responder unit on scene by 17.07 % for the month.**

The response time benchmark for ALL EMS Responder units to arrive on the scene of a multi unit EMS response is 9 minutes or less, 90% of the time. Of the multi-unit EMS responses occurring in November, City medical responders achieved the benchmark 50% of the time, **missing the target for the first alarm response by 40% for the month.**

Public Information and Education:

During the month of November, Operations Division personnel conducted 9 fire safety and public education programs and Fire Station tours.

Fire Hydrant Maintenance:

Fire hydrant maintenance in November consisted of testing of new installations. Beginning November 1, every hydrant will be painted, greased, weeded, and flowed. The deadline to complete this will be December 30.

Preplanning Program:

Chief Bertrand has assigned a group to complete a pre-plan using Firehouse. The group will create a procedure on how to do this. The deadline to complete this project is by the end of December.

Response Operations, Tours, Training and Drills:

This month, Operations Division personnel attended classes put on by Landing Zone. These classes provided our personnel with the knowledge to coordinate better with the landing of a medical helicopter. A benefit of this class was the development of a good interdepartmental working relationship with other regional response organizations.

Community Risk Reduction (Fire Marshal's Office)

Code Enforcement Update:

Captain Brad Penisson, Program Manager

During the month of November, fire inspectors conducted 265 inspections consisting of 199 general inspections and 66 inspections for certificate of occupancy. There were 367 code violations identified during these inspections. Eight of the inspections generated \$350 in inspection fees. In addition, there were 13 fire-alarm systems tested, 10 sprinkler systems tested, and 4 fixed fire extinguishing systems tested. There was one tank inspection conducted. Permits issued included eight tent permits, one tank permit, one fireworks permit, and one bon fire permit.

Community Risk Reduction personnel were involved in 196 consultations by phone, 68 office consultations, and 110 consultations in the field.

Plan reviews for November included 12 fire alarm systems, 5 fixed fire extinguishing systems, 6 sprinkler systems, and 35 building plans.

Investigations Update:

Captain Earl White, Program Manager

Fire investigators were involved in 38 fire and safety investigations during the month. Three of the fires investigated were determined to be arson.

There were 16 complaints investigated concerning possible fire code violations.

Investigations:

- 11/02/2010 - 6370 College - Vehicle Fire - Arson
- 11/03/2010 - 5250 College - Unauthorized Burning
- 11/04/2010 - 1430 Sherman - Structure Fire - Accidental
- 11/04/2010 - 3435 Waverly - Unauthorized Burning
- 11/05/2010 - 4965 Wales - Unauthorized Burning
- 11/08/2010 - 1386 Wall - Structure Fire - Accidental
- 11/08/2010 - 3870 Eastex - Unauthorized Burning
- 11/08/2010 - 2095 Delaware - Structure Fire - Accidental
- 11/09/2010 - 3465 Betty - Unauthorized Burning
- 11/10/2010 - 1825 Elgie - Unauthorized Burning
- 11/12/2010 - 2130 Broadway - Vehicle Fire - Accidental
- 11/13/2010 - 2310 Calder - Structure Fire - Accidental
- 11/14/2010 - 9400 Piney Point - Vehicle Fire - Arson
- 11/15 - 5300 College - Unauthorized Burning
- 11/16/2010 - 2023 Delaware - Structure Fire - Accidental
- 11/17/2010 - 4695 Concord - Structure

- Fire - Accidental
- 11/18/2010 - 2570 North - Structure Fire - Accidental
- 11/18/2010 - 4825 Highland - Structure Fire - Accidental
- 11/19/2010 - 3720 Laurel - Unauthorized Burning
- 11/20/2010 - 707 Goliad - Structure Fire - Accidental
- 11/21/2010 - 110 IH 10 S - Electrical Short - Commercial Structure
- 11/24/2010 - 5315 Downs - Structure Fire - Suspicious
- 11/27/2010 - 300 E Gill - Vehicle - Attempted Arson
- 11/30/2010 - 1495 Louisiana - Unauthorized Burning

Public Education & Information Update:

Captain Brad Penisson, Program Manager

During this month, there were four fire drills conducted at local schools. There were also 4 fire and safety programs conducted with an attendance of 200 persons.

Captain Penisson participated in two recruitment programs at Lamar Institute designed to reach military veterans.

Captains Penisson and White participated in meetings concerning Boys Haven, Red Cross, and Salvation Army activities.

Attached to this report is a record of the responses received through the citizen surveys from November 2010.

Operations personnel please remember -- if you find that your unit was assigned a report in Firehouse that they did not respond to (cancelled before they left the station), send an e-mail to Captain Penisson to have the report deleted.

Fire Museum of Texas Update:

During the month of

November, the Fire Museum of Texas had a total of 471 visitors. Of those, 204 were from Beaumont, 145 from the Golden Triangle, 64 from the State of Texas, and 44 from across the United States. There were also 14 international visitors from Guatemala, Israel, Canada, and Germany. Nine guided tours were given and four birthday parties were hosted.

November activities included research into the possibility of bidding on items in the Cigna Fire Collection that were going to auction from the Smithsonian. We decided not to invest in additional items for the collection until we have worked out exhibit challenges, including lighting, temperature, security, and the need for additional exhibit cases.

Thank-you letters were written to donors and supporters of the Annual Fire Prevention Festival. A final meeting for the Festival was held at Residence Inn on November 10. Financials were reported and notes for improvement were made for next year. The meeting included dinner, provided generously by Tonia and Tobey Lee at the Residence Inn.

Carol attended meetings to help the City of Beaumont plan holiday activities scheduled for the first weekend in December. As chair of the local Museum's Children Holiday Festival and Tree Lighting, Carol also finalized the plans and made arrangements for activities, set up, sponsorship, music, and made plans to decorate a tree for the contest. The Museum Christmas

decorations were put out on display, including a 9' tall Christmas tree with all fire-related decorations, the week of Thanksgiving.

The dormitory upstairs is being transformed into an activity center by removing six of the beds. The change will make room for the children to dance, stop, drop and roll, perform puppetry, do 911 simulations, and learn about how firefighters lived. This improvement is added to the reading area and television/DVD viewing area already in place.

Firefighter Billy Ware has joined the efforts of previous volunteers to help organize and assess the collection not on display. We are preparing to enter the inventory into our new Museum Past Perfect software. Most all of the collection is now stored in one place as the archives were previously stored in multiple places. We still have some work to do in the attic, but the collection is getting the long, overdue attention it has needed for a long time. Thanks to Billy's attention to detail and organizational skills, this project is seeing tremendous, positive results.

Certification & Training

Officer Development & Occupational

Safety Training Update:

Chief Jared Smith, Programs Manager

For November, the Training Division coordinated enrollment of seven Chiefs and three Captains to attend Texas Department of Emergency Management courses G-627 and G-628 on Damage Assessment, and enrollment of nine Captains in NIMS ICS training, all at the EOC.

For Officer Development and Safety, the Training Division assigned and documented the following FETN

(Fire and Emergency Training Network) class: Making the Right Call: Avoiding LODD (Line Of Duty Death).

Emergency Medical Training

Update:

Captain Christopher Jagoe, Program Manager

Congratulations go out this month to McCullough, Cox, Tharling, Guidry, and Carrier for receiving their EMT-Intermediate Certification and to Parsons, Dixon, Guynes, and Hilton for receiving their ACLS Instructor Certification.

Landing Zone classes taught by Air Rescue were conducted at the Training Center, with 10 personnel attending. Joint training with BEMS on Advanced Pediatric Assessment was coordinated on the 15th and 16th, with three BFRS personnel attending. CPR Renewal classes were conducted on the 2nd and 4th, with 12 personnel attending. Five Requests for Training for a PALS (Pediatric Advanced Life Support) class at St. Elizabeth Hospital were processed and approved. Two Requests for Training were processed for EMT-I skills testing and three applications for EMS renewals were processed.

For continuing EMS certification and self development, the Training Division assigned and documented the following class: FETN: EMS Controversies and CE Solutions: Amputation Injuries, Acute Abdominal Pain, and Use And Abuse Of Herbs.

Firefighter Training Update:

Captain Randy Arrington, Program Manager

The Fireblast 451 Traditional Trainer arrived this month and is

located at Station 1. This unit will allow us to train on forcible entry, fire attack, search and rescue, self rescue, vertical ventilation, basement fires, and flashover recognition and tactics. We will soon be conducting training to certify BFRS personnel as Fireblast instructors. Fifteen Requests for Training have been processed so far.

Congratulations go out to Randy Lynn for receiving his TCFP Advanced Certification this month. The PPA Benchmarks and draft SOG have been completed. The PPA Powerpoint presentation is near completion. Standpipe and Sprinkler Connection Benchmark training was conducted for the new-hires, with 12 personnel participating.

For continuing firefighter education and self development, the Training Division assigned and documented the following FETN (Fire and Emergency Training Network) class: Emergency Procedures for Gasoline/Electric Hybrid Vehicles.

The hands-on benchmark training for the month consisted of Firefighter Benchmarks 402.04A through C.

Driver/Operator Training Update:
Captain Randy Arrington, Program Manager

Training sessions were conducted at the Training Center and at the BEST Complex on the operation of the CAFS (Compressed Air Foam Systems), with 14 personnel participating. Tests were also conducted with CAFS and Class B foam using

various nozzles to compare application and finished foam blanket results. Results will be forwarded to the Tactical Advisory Group for review.

The monthly review consisted of SOGs 404.03A through S.

This month, six (6) personnel attended “Closed Course” training, and 13 section and final tests were conducted. Two employees were enrolled in the Driver Certification Pumper program. A total of 11 employees are currently enrolled. Congratulations go out this month to B. Williams for completing the Pumper portion of the training. He is now certified to drive and operate department pumpers under emergency conditions.

Two more employees were enrolled in the Aerial Apparatus Certification Program. Currently, there are 12 personnel enrolled. In development of a Benchmark draft, training sessions on 5"Storz to 2 ½" Wye appliances assigned to Aerials were conducted, with 10 personnel attending, and the draft has been submitted for review.

Technical Rescue Training Update:
Captain Christopher Jagoe, Program Manager

Forty Requests for Training were processed for the 40-hour Rope Rescue Class at the Training Grounds. Twenty were approved and 20 were denied. Five Requests for Training for the Extrication school in Katy, Texas were processed, approved and coordinated.

This month’s benchmark review consisted of: RIG benchmarks PB 407.06 G &H.

Health and Wellness Update:
Captain Christopher Jagoe, Program

Manager

The Training Division is currently working with Lamar University to implement a Health and Wellness Program. Doctor Julio Morales, with Lamar University’s Kinesiology Department, toured all stations this month to inspect exercise equipment and facilities and get a better understanding of the departments needs.

Communications

The Beaumont Fire-Rescue Services Communications Division proudly announces, with profound recognition and admiration, the selection of Captain Otis Brooks for “Salvation Army Volunteer of the Year.” His caring and sharing has benefitted the community and department throughout. Kudos to you, Captain Otis Brooks!

The Communications Division managed a total of 6,310 calls and created 2,242 events for the month of November. The total fire incidents were 1,187 with 65% being first responder calls and 15% were private fire alarms. Fire/Rescue responded to 39 one-alarm incidents and 117 motor vehicle accidents during the month. The average dispatch time was twenty-four seconds.

Total after hour calls were as follows:

Traffic	16
Streets	25
Bldg. Maint.	3
Highway Dept.	2
Health Vaccine	1

During the November Officers’ meetings, information concerning the Voice Amplifier was provided in hopes of having a better

understanding of the noise distortion that occurs on occasion. In the last few months, accessories have been acquired to reduce the impact of noise interference, but background noise can still significantly degrade communication capabilities, regardless of the radio components. Personnel need to be considerate of noisy environments during task assignments. There are some practices radio users can consider to minimize or eliminate the distortion problem, such as:

- Try to speak 1 to 2 inches from the mouth or voice emitter with the microphone positioned directly in front of the audio source as much as possible
- Speak in a strong, clear and controlled voice to maximize audio understanding
- When practical, turn or move away from the noise source and/or shield

the microphone

- If possible, turn off the source creating the noise if other means does not work

The foregoing are just a few of the practices users can implement. Continuing adjustment practices and training at the fire stations or district training in the proper use of radio equipment, in conjunction with all components of the protective equipment, is critical to the successful use of communication equipment. Considering the communication equipment that is afforded the Fire Department, do not expect it to perform flawlessly nor cure all the environmental interferences.

Also, this month, Captain Grimes conducted the 24-hour APCO Public Safety Telecommunicator I course and the 16-hour APCO Fire Service Communications course.

On July 23, an instruction on operating the voice amp and reducing feedback, along with specifics about the microphone, was emailed to all operational personnel. This information was also emailed again to Operation personnel on November 17.

Emergency Management:

Captain Pat Grimes, Program Manager

Tim Ocnaschek, Pat Grimes, Chris Singler, Keith Nolen, Jared Smith, Ingrid Holmes, Sherry Ulmer, and Kenneth Coleman met at the EOC with BCFS representatives, Mario Guerra and Jon Brodie, about developing the City of Beaumont's Medical Surge Plan. Once complete, we will have a plan for taking care of citizens in the event of a mass casualty incident or any event that overwhelms our local medical facilities. Some of the challenges are locating adequate facilities and finding medical personnel and other staff that could work during the incident. Follow-up meetings are scheduled for January.

Chief Stewart and Captain Grimes are reviewing the procedures for activating our emergency mass notification systems. Currently, the three systems we use for mass notifications are First Call, the Emergency Broadcast System, and the Southeast Texas Alerting Network (STAN).

**Beaumont Fire Department
Authorized Staffing and Vacancies
11/30/2010**

Sworn Personnel

Grade	Classification	Allocated	Actual	Proposed
I	Firefighter	100	96	100
II	Engineer	72	72	72
III	Captain	46	46	47
IV	District Chief	12	12	12
V	Deputy Chief	3	3	3
VI	Assistant Chief	1	1	1
	Fire Chief	1	1	1
	Total	235	231	236
Vacancies	0			

****4 Grade I Vacancies on Freeze**

Civilian Personnel

Division	Classification	Allocated	Actual	Proposed
Administration	Fire Administrator	1	1	1
	Administrative Assistant	1	1	1
	Secretary II	2	2	2
	Laborer (P/T)	3	2	3
Risk Reduction	Secretary I	1	1	1
	Fire Museum Director	1	1	1
Training	Secretary I	1	1	1
	Total	10	9	10
Vacancies	1			

Survey Responses: November 2010

Question

1. Was the 911 system prompt?
2. Was the 911 operator courteous and helpful?
3. Did the fire department respond promptly?
4. Were the fire department personnel courteous?
5. Were the fire department personnel helpful?
6. Did the fire department personnel take the time to explain their actions?
7. Were the firefighters professional in their appearance?
8. After the fire department left, did you feel you received the service that you expected?

Ratings 1=Excellent 6=Poor						
1	2	3	4	5	6	No Response
5						
4						1
5						
5						
5						
5						
5						

Total Surveys Received 5

Citizen Comments:

Report#-10-14455-“B” Shift-CO Check-Justin, Ben and Tommy were more than courteous. They showed real concern for our situation, checking and rechecking to make sure we were safe. Tommy came back to make sure I had the right information to give to my landlord, how great that was.

Report#10-14708-“C” Shift-Building Fire-This was one of the most stressful times for us. The Beaumont Fire Dept and personal performed above and all expectations putting their lives on the line to save lives and property. We are forever grateful, Tim Baker

Report#10-14357-“C” Shift-Building Fire-This was the first occasion that we had to take advantage of the Beaumont Fire Dept. services. The gentlemen I encountered were all very courteous and professional.

Report#10-14970-“C” Shift-Chimney Fire-The Fire Dept.-Car 52, Eng. 4 and 9-“C” Shift were the best. They even cleaned up the mess, they were great. What a great bunch of firemen.

Report#10-15115-“A” Shift- Smoke Scare-Captain White and his crew were awesome. Little damage and fixed it on the spot. Appreciate you guys!!!

CODE							RR & *UP	FO	CF	
DATE	DAY	SHIFT	PERSONNEL ASSIGNED	KELLY DAY	DAILY ASSIGNED STAFFING	FULL TIME EQUIVALENT	REGULAR & UPGRADE	OVERTIME	COMP EARNED	OFF-DUTY
							HOURS	HOURS	HOURS	HOURS
1-Nov-10	Monday	C	68	10	58	46.33	1112.00	0.00	0.00	280.00
2-Nov-10	Tuesday	A	68	10	58	44.00	1056.00	0.00	0.00	336.00
3-Nov-10	Wednesday	B	68	10	58	47.00	1128.00	0.00	0.00	264.00
4-Nov-10	Thursday	C	68	9	59	45.00	1080.00	0.00	0.00	336.00
5-Nov-10	Friday	A	68	10	58	46.00	1104.00	0.00	0.00	288.00
6-Nov-10	Saturday	B	68	10	58	43.97	940.00	115.25	0.00	452.00
7-Nov-10	Sunday	C	68	9	59	44.00	1008.00	48.00	0.00	408.00
8-Nov-10	Monday	A	68	9	59	44.33	1064.00	0.00	0.00	352.00
9-Nov-10	Tuesday	B	67	9	58	44.00	1056.00	0.00	0.00	336.00
10-Nov-10	Wednesday	C	68	9	59	45.01	1042.25	38.00	0.00	390.00
11-Nov-10	Thursday	yh	68	10	58	47.00	1128.00	0.00	0.00	288.00
12-Nov-10	Friday	B	67	8	59	47.00	1128.00	0.00	0.00	240.00
13-Nov-10	Saturday	C	68	10	58	46.14	1107.00	0.25	0.00	276.00
14-Nov-10	Sunday	A	68	10	58	45.00	1080.00	0.00	0.00	312.00
15-Nov-10	Monday	B	67	10	57	46.38	1113.00	0.00	0.00	255.00
16-Nov-10	Tuesday	C	68	10	58	44.00	996.00	60.00	0.00	396.00
17-Nov-10	Wednesday	A	68	10	58	45.50	1092.00	0.00	0.00	300.00
18-Nov-10	Thursday	B	67	9	58	45.13	1080.00	3.00	0.00	312.00
19-Nov-10	Friday	C	68	10	58	44.10	960.00	98.50	0.00	408.00
20-Nov-10	Saturday	A	68	10	58	43.96	998.50	56.50	0.00	393.50
21-Nov-10	Sunday	B	67	10	57	47.00	1128.00	0.00	0.00	240.00
22-Nov-10	Monday	C	67	10	57	44.02	1032.00	24.50	0.00	336.00
23-Nov-10	Tuesday	A	68	10	58	44.00	972.00	84.00	0.00	420.00
24-Nov-10	Wednesday	B	67	10	57	46.88	1125.00	0.00	0.00	243.00
25-Nov-10	Thursday	C	67	9	58	45.00	1080.00	0.00	0.00	312.00
26-Nov-10	Friday	A	68	10	58	46.00	1104.00	0.00	0.00	288.00
27-Nov-10	Saturday	B	67	9	58	46.92	1126.00	0.00	0.00	266.00
28-Nov-10	Sunday	C	67	8	59	45.13	1083.00	0.00	0.00	333.00
29-Nov-10	Monday	A	68	9	59	43.32	986.00	53.75	0.00	430.00
30-Nov-10	Tuesday	B	67	9	58	45.88	1092.00	9.00	0.00	300.00
						1357.98	32000.75	590.75	0.00	9790.50
						45.27	1066.69	19.69	0.00	326.35

	VV & VF	SK & SF	RJ & FJ	RI & WF	WC	EF & EL	FL	RA	CU	MF	PP	OTHER
DATE	VACATION	SICK	OFF DUTY INJURY	ON-DUTY INJURY	WORKMAN'S COMP W/O PAY	EMERGENCY FAMILY LEAVE	FUNERAL LEAVE	OFF CITY BUSINESS	COMP TIME OFF	MILITARY LEAVE	PERSONAL LEAVE	Other
	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS
1-Nov-10	144.00	72.00	0.00	48.00	4.00	12.00	0.00	0.00	0.00	0.00	0.00	0.00
2-Nov-10	144.00	120.00	0.00	24.00	0.00	24.00	0.00	0.00	0.00	0.00	24.00	0.00
3-Nov-10	168.00	72.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
4-Nov-10	168.00	48.00	48.00	48.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5-Nov-10	192.00	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
6-Nov-10	228.00	164.00	0.00	0.00	0.00	24.00	0.00	0.00	24.00	0.00	12.00	0.00
7-Nov-10	192.00	72.00	24.00	24.00	24.00	24.00	0.00	0.00	24.00	0.00	0.00	24.00
8-Nov-10	192.00	96.00	4.00	0.00	0.00	36.00	0.00	24.00	0.00	0.00	0.00	0.00
9-Nov-10	240.00	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
10-Nov-10	168.00	48.00	38.00	48.00	24.00	0.00	24.00	0.00	0.00	24.00	0.00	16.00
11-Nov-10	192.00	24.00	0.00	0.00	0.00	24.00	0.00	24.00	0.00	0.00	24.00	0.00
12-Nov-10	192.00	0.00	0.00	0.00	0.00	0.00	0.00	48.00	0.00	0.00	0.00	0.00
13-Nov-10	48.00	48.00	48.00	24.00	24.00	24.00	24.00	0.00	0.00	24.00	12.00	0.00
14-Nov-10	96.00	48.00	0.00	0.00	0.00	24.00	0.00	72.00	0.00	0.00	72.00	0.00
15-Nov-10	147.00	72.00	0.00	0.00	0.00	24.00	0.00	0.00	12.00	0.00	0.00	0.00
16-Nov-10	164.00	144.00	24.00	48.00	4.00	12.00	0.00	0.00	0.00	0.00	0.00	0.00
17-Nov-10	168.00	60.00	0.00	0.00	0.00	48.00	0.00	24.00	0.00	0.00	0.00	0.00
18-Nov-10	159.00	48.00	0.00	24.00	0.00	72.00	0.00	9.00	0.00	0.00	0.00	0.00
19-Nov-10	216.00	72.00	24.00	48.00	24.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
20-Nov-10	168.00	105.50	0.00	0.00	0.00	24.00	24.00	0.00	0.00	24.00	48.00	0.00
21-Nov-10	168.00	72.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
22-Nov-10	216.00	0.00	24.00	48.00	24.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
23-Nov-10	168.00	144.00	24.00	0.00	0.00	60.00	0.00	0.00	24.00	0.00	0.00	0.00
24-Nov-10	216.00	27.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
25-Nov-10	168.00	0.00	0.00	48.00	24.00	48.00	0.00	0.00	12.00	0.00	12.00	0.00
26-Nov-10	192.00	48.00	0.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	24.00	0.00
27-Nov-10	216.00	18.00	0.00	0.00	0.00	0.00	0.00	0.00	8.00	0.00	0.00	24.00
28-Nov-10	216.00	0.00	24.00	24.00	24.00	9.00	0.00	0.00	0.00	24.00	12.00	0.00
29-Nov-10	216.00	72.00	0.00	0.00	0.00	91.00	0.00	0.00	0.00	0.00	0.00	51.00
30-Nov-10	168.00	72.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	24.00	36.00
	5330.00	1958.50	282.00	456.00	200.00	652.00	96.00	201.00	104.00	96.00	264.00	151.00
	177.67	65.28	9.40	15.20	6.67	21.73	3.20	6.70	3.47	3.20	8.80	5.03

OVERTIME/OFF DUTY HOURS



