



RICH WITH PROGRESS
BEAUMONT
FIRE-RESCUE

MONTHLY REPORT

OCTOBER 2010

INSIDE:

Updates & Reports

Chief's Message 1
 Administrative & Support Services . 2
 Emergency Operations 5
 Community Risk Reduction 5
 Fire Museum of Texas 7
 Certification & Training 8
 Communications & Preparedness .. 9
 HR-Positions Report 11
 Customer Survey Summary 12
 Daily Staffing Report 13

Beaumont Fire/Rescue Services
 City of Beaumont

Anne Huff, Fire Chief

Charles Mullins, Assistant Fire Chief

Danny Cross, Fire Administrator

Jack Maddox, Chief Fire Marshal

Jared Smith, Chief Training Officer

Keith Stewart, Chief Communications Officer

*Carol Gary, Executive Director-
 Fire Museum of Texas*

Chief's Message

I'm going to step out on a limb this month and talk about the interactions between Local 399 and City Management—what has been lacking, how we might improve things over time, and why it's vitally important that we do. You'll notice that I intentionally didn't use the word "relationship" to describe the communications between the two sides, and there's a reason for that. In this case, there is an essential element in all healthy relationships that was lost quite a while ago by both parties—TRUST.

Whether it's personal or professional, if trust is lacking, there will be recurrent problems. When couples lose trust, they either work through it over time or get divorced. In this case, the two sides are tied together in a marriage that happened before any of us were born and will likely outlive all of us who are here today. And divorce is simply not an option.

Without trust we're really only acquaintances who have no vested interest in each other's welfare. Without trust, it becomes easier to rationalize and focus on "me" instead of "we." Without trust, there is no commitment to work towards "win-win," but instead a focus on shifting blame and further divisiveness. In the long run, without trust, everybody loses.

I'm sure that most everyone

who reads this realizes that the Fire Chief sits in a very unique position that's between both sides. Every day I see good people, smart people, people who really care about the citizens that we serve, who want very much to do the "right" thing—*on both sides*. I also see people who can be afraid to give an inch for fear that they'll lose 1,000 miles. All of this because trust is missing from the equation.

It may help for both sides to apologize for any past actions that eroded the relationship. Even though many things happened before any of the current stakeholders were here, offering heartfelt apologies with promises to do their best to not violate the trust again could be a first step toward reconciliation. When both sides sincerely agree to work cooperatively on issues and rebuild trust, it shows that there is a vested interest in not giving up on the relationship. This may make room, over time, for forgiveness.

Forgiveness is never easy, but holding on to past slights means living in a constant state of stress, anger or paranoia. Forgiving doesn't mean that unappreciated behavior is excused. It doesn't mean that one side can be made to "feel" a certain way about the other, or force the other to see things their way. It does mean that we make a conscious decision and commitment to letting go of the past. Forgiveness really

isn't about our feelings, it is a practical and unemotional resolution made in the interest of the greater good (*which includes balancing the needs of individuals, competing interest groups and the community as a whole*).

I'm pretty sure that stakeholders on both sides could draw up long lists of things in the past that have contributed to the erosion of trust over the last 50 years or so. And there will always be competing priorities and interests that must be balanced. But any way you choose to look at it, the citizens should always be first on the list. When all is said and done, nothing that has happened in the past, or will ever happen in the future changes the reason that all of us are here today—providing efficient and effective public services to our customers.

If through our actions each and every day, we do our best to rebuild trust, we all can be winners. Rebuilding trust is a marathon, it won't happen over night. It will take time and much effort, patience, empathy, understanding, and on-going communications. It is vitally important because there are a lot of people depending on us. This marriage is worth it! It deserves the very best that we have to give.

Administrative & Support Services

Personnel Updates:

On October 19, Charles Cox, Jody Herrera, Mike Holland, and Wes Newcomer were recognized by the Mayor and City Council for 30 years of

service to the City. A reception was held after the recognition for those receiving awards and their families. Congratulations and thank you for your service!

Special Teams Updates:

SCBA Team: Andy Kuebodeaux took over as the overall coordinator of the SCBA Team. He will coordinate completion of SOG 601.02-Inspection & Maintenance of SCBA/PASS, to include compliance with TCFP mandates.

Progress-to-date on the current hiring process:

Written test:

- 199 Signed up
- 92 Took the test
- 67 Passed

Screening Packets:

- 51 Submitted

Oral Boards:

- 38 Interviewed
- 35 Passed

CPAT (Agility Test):

23 Have passed the test thus far. The final round of testing will take place on November 10, with 12 persons still pending.

Advisory Group Updates:

The Medical Services Advisory Group met on October 5 & 25. The Medical Director has approved initiation of an ALS Engine Company program. The MSAG worked on development of benchmarks and training issues associated with this service upgrade.

The Tactical Operations Advisory Group met on October 20. The group continued work on the High Rise Firefighting SOG.

The Safety Committee met on

October 12. The group discussed reviewing the NFPA Health and Safety codes in 2011 and developing a stepped plan towards compliance. There no on-duty lost-time injury and two (2) on-duty no lost-time injuries reviewed. There were no vehicle accidents reviewed. There was one (1) exposure report reviewed. Members are reminded to provide complete and detailed information on all accident and injury reports so that the committee can properly assess the preventability of the occurrence and provide appropriate feedback and follow-up relative to the circumstances.

The HMRT Advisory Group did not meet in October. The last status report on the development of operational SOGs was received on 9/27/2010. A first draft of Operations-Level benchmarks were sent to the HMRT Coordinator and Team Leaders for review on October 1. No feedback received as of this report.

The Technical Rescue Advisory Group was stood up in October. A sub-group of the Tactical Operations Advisory Group, they will be tasked with developing our capabilities in the range of technical rescue disciplines. Captain Charles Cox is the Chair of the group and members are Paul Hunt, Richard Land, Joe McCullough, Dennis Pellerin, Jamey Wilkins, and Scott Young. Thanks to all who applied for group membership. We are looking forward to making great progress through the efforts of this group!

Policy Updates:

Implemented/updated this month:

SOG 108.01 - Safety Committee Accident/Injury/Exposure Review
SOG 108.01A - On-Duty Injury Reporting & Review
SOG 108.01B - Vehicular Accident Reporting & Review
SOG 108.01C - Exposure Reporting & Review

Final drafts/revisions of SOGs/R&Rs/PBs distributed for review on the monthly training memo were:

SOG 111.02 - TDSHS Certification & Renewal Process
SOG 206.02 - Assisting EMS Providers in Patient Transport
SOG 601.01 - Inspection & Maintenance of Structural Firefighting PPE

Member comments and the disposition from the Fire Chief that were distributed concerning SOGs/R&Rs/PBs included:

PB 404.03A-S - Driver/Operator Aerial Apparatus Benchmarks

SOGs/R&Rs/PBs that were distributed for member review and comment during the month included:

PB 404.02N - Producing a Compressed Air Foam Stream

Policies in the rough draft stage of development during the month included:

R&R 103.01H - Compensatory Time (Executive Board/City Management agreement due to FLSA mandates)

R&R 103.01I - Jury Duty (Management Team/Human Resources)

R&R 103.01J - Military Leave (Management Team/Human

Resources)
R & R 103.01K - FMLA Administration (Management Team/Human Resources)
SOG 105.05 - Employee Alcohol & Drug Testing (Management Team/Human Resources)
SOG 111.08 - College Reimbursement Program (Chief Smith)
SOG 202.05 - High Rise Firefighting (Tactical Advisory Group)
SOG 203.04 - HIPAA Compliance (Medical Services Advisory Group)
SOG 204.01 - Hazardous Materials Response & Operations (HMRT Advisory Group)
SOG 204.03 - Water Response & Recovery Operations (Water Response Advisory Group)
SOG 205.01 - Structured Alarm Deployment Matrix (Chief Mullins & Deputy Chiefs)
SOG 302.01 - Infection Control (was Bloodborne Pathogens- Medical Services Advisory Group)
PB 406.02-04 - Hazardous Materials Performance Benchmarks (HMRT Advisory Group)
PB 407.11-12 - Water Recovery Performance Benchmarks (Water Response Advisory Group)
SOG 601.02 - Inspection & Maintenance of SCBA/PASS (SCBA Coordination Group)

Development and revision of policies and benchmarks is ongoing.

Administrative Update:

Danny Cross, Fire Administrator

With the relocation of asset 7060 to Station 11, asset 7200 to Station 3, asset 7016 to Station 4 and asset 7003 to Station 7, the Fire Administrator will be conducting inventory counts for all department vehicles and stations. In the month of October, the Administrator completed

a thorough inventory of Engine 7 (asset 7003). There were over 150 items documented in Firehouse with serial numbers, asset tags (where applicable) and photographs. One problem of note is establishing correct terminology for the tools and appliances linked to apparatus. It will be necessary for the same terminology to be used throughout the department to avoid confusion in identifying tools and equipment. Goals for November include inventory documentation of asset 7200 and 7060. As units are completed, personnel can access and print out inventory checklists by going to *Reports, Fire Custom Reports, Fire Operations, Apparatus Inventory Checklist*, query by asset ID, and run the report. Questions regarding this report should be referred to Danny Cross at extension 3937.

On October 30, a total of nine members were funded to attend the Vincent Dunn Seminar. The Fire Administrator has submitted reimbursement requests to the Texas Forest Service in the amount of \$630. The reimbursement process normally takes two to three weeks.

The Administrator also prepared an Excel spreadsheet to document the Kelly-day preference requests submitted by department members through the Solutions Box. Staff has received and documented 27 requests so far. Of these requests, 12 requested a change to a Friday kelly-day, 8 to a Saturday kelly-day, and 7 to a Sunday kelly-day. Members have until December 15 to submit requests.

In our effort to reduce paperwork and utilize Firehouse Software to document events and to gather data in an efficient manner,

Administrator Danny Cross will attend a Firehouse Education and Training Seminar (FHETS) in early November. Upon his return he will report on the expected software changes in 2011 as well as practice skills learned in developing queries, reports, and automating tasks. It has been announced that FHETS 2011 will be held September 27-30 in Fort Worth, Texas.

Logistics Update:

Captain Bill Lambert, Program Manager

Three accident reports were reviewed for the month of October. One of the reports was properly entered into Firehouse with one remaining to be completed at the time of this report. The third did not require a Firehouse entry as it was associated with an injury to a clerical staff member. The completed NFIRS Casualty report was associated with an exposure to blood products by an employee while cutting an umbilical cord during childbirth. All personnel should remember to wear the proper protective equipment when the possibility of exposure to blood or body fluids may be present. All apparatus should be equipped with protective gowns, masks, gloves, eye protection, germicidal wipes, and bio-hazard bags. These items are available through the Supply Office as separate items or as a package and may be ordered on Mondays with other medical supplies.

Captain Lambert compiled and submitted five weekly call-out reports for the Streets and Drainage and Traffic Departments. Captain Lambert

spent a considerable amount of time in October completing the appropriate documentation requesting approval for and purchasing of hazmat equipment, using 2009 State Homeland Security Program (SHSP) money. Equipment ordered included protective clothing, SCBA face pieces, monitoring devices, leak control equipment, and rescue equipment. Additionally, requests were submitted for rescue training courses and overtime and backfill for attendance at these courses.

Fire Purchasing entered 15 requisitions into the purchasing system in October. Several were for blanket purchase orders, which are established annually for routine expenditures such as protective clothing maintenance, pressurized cylinder maintenance (air bottles and extinguishers), monitoring equipment, fuel, and continuing education training. The remaining requisitions were for defibrillators, firefighting foam, latex gloves, and furniture. Twelve credit card statements were reconciled and prepared for review by Chief Huff.

Fire Purchasing also completed Travel Authorizations and Check Requests for four personnel to attend vehicle extrication school in Katy, two personnel to attend EMS skills testing in Kilgore and Deer Park, one person to attend the EMS conference in Austin and Danny Cross to attend the Firehouse conference in Seattle. Additionally, check requests were completed for renewal of annual Fire Commission certifications for all personnel, a certification upgrade for one person, and instructor examination fees for two persons. Check requests were also completed for CPR card purchases, annual SNCA dues, and the annual shift calendar purchase. Deposits were made for a firefighter upgrade reimbursement,

reimbursement from NETC for Chief McNeel's attendance at the National Fire Academy, and donations and birthday parties for the Fire Museum.

Supply personnel received and processed 20 work requests for the month of October for submission to Building Services. Thirty pieces of protective clothing were sent out for cleaning, annual inspection, and repair by Lion Total Care. Supply personnel assisted Building Services personnel with removal of all office equipment and furniture during remodel of the Fire Administrative offices. They also assisted with the installation and set up of new furniture in these areas. Several pieces of furniture removed from the Administrative offices were moved to outside stations or placed in storage at Fire Headquarters until arrangements can be made for movement to the Goodwill building for storage or the landfill for disposal.

Supply personnel ask that station Captains closely inventory all cleaning and maintenance supplies at their station prior to submitting the weekly supply request. Random inspection indicates a larger than necessary inventory of oven cleaner, dishwashing liquid, and de-greaser at some stations than what may reasonably be used in one week. Please keep in mind that supplies are delivered weekly and it is unnecessary to order multiple bottles of dishwashing liquid in concurrent weeks for a single company station. Your assistance in storage of a reasonable quantity of station inventory is greatly appreciated. Additionally, if extra supplies are discovered in a station, please present to Supply personnel for pick up and return to stock at Fire Headquarters.

Community Service Workers from the Federal Corrections

Complex (FCC) continued with remodeling of the kitchen at Fire Training.

Emergency Operations

Emergency Response:

Emergency Operations personnel responded to 1,310 calls for service in October. The calls for service are broken down in the following **National Fire Incident Reporting System (NFIRS) categories:**

Fires: 53 calls for fire response services, 14 of which were structure fires. Fire responses accounted for 4.04% of the total calls for service, with losses estimated at \$280,200.

Overpressure Rupture, Explosion, Overheat (no fire): 1 call for overpressure rupture, explosion, no fire. This accounted for .07% of the total calls for service.

Rescue and Emergency Medical Services Incidents: 681 calls for rescue and EMS services response. This accounted for 51.98% of total calls for service.

Hazardous Conditions (no fire): 82 calls for response to hazardous conditions. This accounted for 6.25% of the total calls for service.

Service Calls: 178 responses for service calls. This accounted for 13.58% of the total calls for service.

Good Intent Calls: 89 responses for good intent calls. This accounted for 6.79% of the total calls for service.

False Alarm & False Calls: 217 responses for false alarms or false calls. This accounted for 16.56% of the total calls for service.

Severe Weather & Natural Disaster Calls: 0 responses for severe weather calls. This accounted for 0% of the total calls for service.

Special Incident Type: 7 responses on special incident type calls for service. This accounted for .53% of the total calls for service.

NFPA 1710 Fire Response Statistics: Structure Fire Response

The targeted response time benchmark for the ***first*** fire suppression unit to arrive on the scene of structure fire is five (5) minutes or less, 90% of the time. For the 14 structure fires occurring in October, fire suppression forces achieved the benchmark 75 % of the time, ***missing the target for the first suppression unit on scene by 15% for the month.***

The targeted response time benchmark for ***ALL*** first-alarm fire suppression apparatus to arrive on the scene of a structure fire is 9 minutes or less, 90% of the time. Of the 14 structure fires occurring in October, fire suppression forces achieved the benchmark 50% of the time, ***missing the target for the first alarm response by 40% for the month.***

NFPA 1710 EMS Response Statistics: Emergency Medical Response

The targeted response time benchmark for the ***first*** EMS Responder unit to arrive on the scene of medical emergency is five (5) minutes or less, 90% of the time. For the 609 EMS responses occurring in October, Fire Emergency Operations forces achieved the benchmark

76.44% of the time, ***missing the target for the first EMS Responder unit on scene by 13.56% for the month.***

The targeted response time benchmark for ***ALL*** EMS Responder units to arrive on the scene of a multi unit EMS response is 9 minutes or less, 90% of the time. For the 2 Multi Unit EMS Responses occurring in October, fire Emergency Operations forces achieved the benchmark 50% of the time, ***missing the target for the first alarm response by 40% for the month.***

Public Relations and Education:

During the month of October, Operations Division personnel conducted 52 fire safety and public education programs and fire station tours. Emergency Operations personnel participated in breast cancer awareness program wearing pink t-shirts on October 9, 16, and 23. On October 18th, Emergency Operation personnel participated in the “Gift of Life” parade associated with breast cancer awareness.

Fire Hydrant Maintenance:

Fire hydrant maintenance in October consisted of testing of new installations.

Preplanning Program:

The target to begin the preplanning program has been set for November 2010.

Community Risk Reduction (Fire Marshal’s Office)

Code Enforcement Update:

Captain Brad Penisson, Program Manager

During the month of October, Fire inspectors conducted 296 inspections consisting of 215 general

inspections and 81 inspections for certificate of occupancy. There were 392 code violations identified during these inspections. Four of the inspections generated \$200 in inspection fees. In addition, there were nine fire-alarm systems tested, four sprinkler systems tested, and five fixed fire extinguishing systems tested. There was one tank inspection and two fire flows conducted. Permits issued included eight tent permits, one tank permit, and one bon fire permit.

Community Risk Reduction personnel were involved in 204 consultations by phone, 100 office consultations, and 148 consultations in the field.

Plan reviews for October included 5 fire alarm systems, 4 fixed fire extinguishing systems, 4 sprinkler systems, and 40 building plans.

Investigations Update:

Captain Earl White, Program Manager

Fire investigators were involved in 55 fire and safety investigations during the month. Four of the fires investigated were determined to be arson.

There were 13 complaints investigated concerning possible fire code violations.

Attached to this report is a record of the responses received through the citizen surveys from October 2010.

Significant Investigations:

- 10/01- 10665 Gage- Structure Fire- Accidental
- 10/03- 630 W. Lucas- Vehicle Fire- Arson

- 10/04- 1475 Washington- Unauthorized Burning
- 10/05- Crockett & Ave C- Unauthorized Burning
- 10/06- 3560 Park- Structure Fire, Garage Apartment- Accidental
- 10/06- 2562 IH 10 E- Assist BPD- Code Enforcement at Game Room
- 10/08- 6045 Townhouse- Structure Fire- Accidental
- 10/09- 3950 IH 10 S- Holidome- Sprinkler System Activation
- 10/10- 2550 IH 10 E- Assist BPD- Code Enforcement at Night Club
- 10/10- 6600 Tram- Unauthorized Burning
- 10/11- 2442 McFaddin- Structure Fire- Accidental
- 10/11- 5850 Eastex Frwy- Bomb Threat
- 10/11- 3750 Ogden- Structure Fire- Suspicious
- 10/12- 2214 Briarcliff- Unauthorized Burning
- 10/14- 500 Marina Dr- Vehicle Fire- Arson
- 10/14- 655 Brockman- Unauthorized Burning
- 10/15- 4305 Cartwright- Structure Fire- Accidental
- 10/16- 2700 16th- Structure Fire, Apartment- Arson
- 10/18- 4540 Abilene- Structure Fire- Accidental
- 10/18- 4165 Crow- Unauthorized Burning
- 10/19- 1650 E. Lucas- Structure Fire, Apartment- Arson
- 10/21- 145 IH 10 N- Commercial Structure Fire- Accidental
- 10/22- 4745 Park- Structure Fire, Apartment- Accidental
- 10/25- 2604 S 4th-

- Unauthorized Burning
- 10/26- 960 Chamberlain- Unauthorized Burning
- 10/26- 2140 Monica- Explosive Device
- 10/27- 5990 Windswept- Structure Fire- Accidental
- 10/28- 6195 N. Major Dr- Structure Fire, Apartment- Accidental
- 10/29- 695 Irma- Structure Fire- Accidental
- 10/29- 2925 Washington- Vehicle Fire - Accidental

Public Education & Information Update:

Captain Brad Penisson, Program Manager

During this month, there were nine fire drills conducted at local schools. There were also 10 fire and safety programs conducted with an attendance of 320 persons.

Community Risk Reduction personnel, along with Engine 1, A-Shift, participated in a career fair hosted by Region V Educational Service Center. This career fair takes place at the Beaumont Civic Center and brings in all high school seniors in Region V. Captain Penisson also attended a career fair for junior and seniors at Buna High School.

Captains Penisson and White participated in meetings concerning Boys Haven, Red Cross, and Salvation Army activities.

Operations personnel need to remember -- if they find that their unit was assigned a report in Firehouse that they did not respond to (cancelled before they left the station), they need to send an e-mail to Captain Penisson to have the report deleted.

Fire Museum of Texas Update:

During the month of October,

the Fire Museum of Texas had a total of 2,103 visitors. Of those, 1,840 were from Beaumont, 16 from the Golden Triangle, 204 from the State of Texas, and 37 from across the United States. There were also six international visitors from Germany, Canada, and Austria. Forty-two guided tours were given, one birthday party was hosted, and the annual Fire Prevention Festival was held.

Ron Petitt, Artist and Sculptor for the State of Texas Firefighter Memorial visited this month. He released photos of the two figures in clay that are almost ready to go to the foundry to be cast in bronze. He also met with Captain Ted Hillin and Chief Jack Maddox to redesign the base of the memorial. The City of Beaumont donated four benches for our Plaza that will be added to the memorial site as soon as the new concrete is poured.

On October 5, the Festival Planning Committee accompanied Chief Huff and Chief Jack Maddox to City Council to receive a Proclamation for Fire Prevention and promote the Fire Prevention & Family Safety Festival. Several promos for the month and the event were featured in local media, promoting Fire Prevention, and including a segment especially for children on Fox 4 on October 14. Thanks to Clear Channel and Time Warner for all the public service announcements.

Wow, what a fabulous Fire Festival! The planning skills of a great committee combined with awesome volunteers and community support resulted in huge success! Local generosity and support of our efforts helped

make a \$16,000 donation to the State of Texas Fire Fighter Memorial fund, leaving only a \$20,000 balance. The partnership with Beaumont Main Street Dogtoberfest proved to be successful drawing in a big crowd.

The Life Share Blood Drive drew in 8 donors and Cooks 2 Dozen Plus flipped pancakes for almost 350 people. Our educational fire prevention and safety message was delivered to over 1,000 people in attendance. The Kid's Zone, Fire Demonstrations and the Miss Flame Contest contributed to a fun-filled day of excitement in downtown, complete with delicious concessions and entertainment.

Objectives for Beaumont Fire & Rescue and the Fire Museum are met through the implementation of extensive fire prevention activities, including this event. The dedicated and trained personnel, volunteers and partners like you work together to educate the public to prevent fires and accidents in our community and teach them how to respond to an emergency. The Museum could not deliver its mission without the support of Professional Firefighter's Local 399 and the staff at Headquarters! Thank you for all your support! Mark your calendars now for next year. October 8, 2011 is expected to be an even bigger and better Fire Prevention & Family Safety Festival.

Carol traveled to Baltimore to attend the Fire Museum Conference. A visit to five Fire Museums including Baltimore, Harrisburg, Philadelphia, DC and Alexandria proved to be a positive experience. The conference offered a networking opportunity with Fire Museum Directors from over 50 Fire Museum's across the United States. It was also an educational opportunity offering renewed excitement, energy and exhibit ideas.

The month also included some of the planning for the local museums' Children's Tree Lighting at the Art Museum. The event is scheduled for Thursday, December 2, 2010, from 3:30-5:30 p.m., and it is free to the public. The City will light up at 6:00 p.m. following our event. The Fire Museum Holiday Open House and Dessert Social is scheduled for Sunday, December 5, 2011, from 3:00-5:00 p.m. Brandon Gouthier, Professional Photographer, will be on hand at the Open House to photograph families for a minimal charge. Don't miss this opportunity to be photographed near the 1909 Ladder Truck and the 9' decorated firefighter tree.

Don't forget, if you haven't already, to become a friend of the Fire Museum of Texas on Facebook. Your comments and suggestions are always welcome.

Certification & Training

The Beaumont Fire Department participated in the American Heart Association Golden Triangle Heart Walk this month. Seventeen personnel and their family members attended and \$601 were donated by Department members. Special thanks to Captain Jagoe for coordinating Fire Department participation in this event and to all who donated time or contributions.

Officer Development & Occupational Safety Training Update:

Chief Jared Smith, Programs Manager

For October Officer Development Training, Captain Penisson attended an All Hazard Incident Management Team Training course on October 18-23 and Chiefs Smith, Nolen, Carrier and Captains

Hillin, Butcher, and Wheat attended an NFPA 472 Hazmat Incident Command class at the BEST complex on October 25-26. T. Barnes, C. Carrier, J. Fowler, P. Hunt, G. Henderson, T. Dixon, M. Croaker, J. Herrera, J. Butcher, G. Godwin, and R. Land attended a Vincent Dunn Firefighting Strategies and Tactics seminar on October 30.

The monthly review consisted of SOGs 111.02, 206.02, 601.01, and R&R 103.01B.

For compliance and continuing self development, the Training Division assigned and documented the following class: FEMA IS-701A (NIMS) “Multiagency Coordination System.”

Requests for officer development training for the month included: Deputy Chief Singler, District Chiefs Carrier, Hebert, Shelton, Nolen, Smith, and Captains Cox, Chapman, and Grimes to attend Texas Department of Emergency Management courses G-627 and G-628 on Damage Assessment on December 7; R. Jones and M. Croaker to attend NIMS ICS training on November 4-5. R. Jones, Captains Vandewater, Dabbs, Palmer, Crawford, Boyett, and M. Croaker requested to attend NIMS ICS 400 on November 6; C. Schroeder to attend the World Burn Congress in Galveston on October 20-23; and Captain Penisson to attend a TDEM Public Information Officer course in Austin on December 6-9.

Emergency Medical Training Update:

Captain Christopher Jagoe, Program Manager

This month, 37 personnel attended Air Rescue’s Landing Zone class given on October 26-28. CPR renewal classes were conducted at the Training Center on October 1, 12, and 22. Four personnel attended an ACLS Instructor course at St. Elizabeth Hospital this month. There were seven EMS re-certifications received.

For continuing EMS certification and self development, the Training Division assigned and documented the following class: FETN- “Pregnancy Complications” and “Geriatric Patient Down” and CE Solutions-Acid Base, Advanced Airway Management, and Acute Abdominal Pain.

The monthly EMS benchmark review consisted of 405.01C & 405.01D.

Forty-four personnel were benchmark tested on Bandaging and Splinting on October 5, 7, 12, and 21.

Requests for emergency medical training consisted of: Captain Cox to attend EMT-I skills testing on November 13, and J. Blanchard to attend the Texas EMS Conference in Austin on November 11-20.

Firefighter Training Update:
Captain Randy Arrington, Program Manager

Bullard Thermal Imaging classes were conducted at the Training Center this month, with 18 personnel attending.

For continuing firefighter education and self development, the Training Division assigned and documented the following FETN (Fire and Emergency Training Network) class: Managing the Fireground ICS for RIT parts 1 and 2.

The hands-on benchmark training for the month consisted of

Firefighter Benchmarks 402.02 A-G.

Driver/Operator Training Update:
Captain Randy Arrington, Program Manager

Training sessions were conducted at Stations 3 and 4 on the operation of the CAFS systems on their engines, with 30 personnel participating.

This month there were several dates where driver training was conducted. There are currently eight employees enrolled in the Driver/Operator Pumper Certification Program and seven personnel enrolled in the Aerial Apparatus Certification Program, with six more scheduled to begin in November. Congratulations go out this month to Gavin Henderson for completing this training. He is now certified to drive and operate Department Aerial Apparatus under emergency conditions.

Technical Rescue Training Update:
Captain Christopher Jagoe, Program Manager

This month’s benchmark review consisted of: RIG benchmarks PB 407.06 E&F. Forty-four personnel were benchmark tested on RIG Airpack Conversion on October 5, 7, 12, and 21. Requests for technical rescue training for the month included: Captain Wilkins, S. Evans, G. Henderson, C. Hendon, and M. Kiser to attend the Katy Vehicular Extrication class on November 11-14.

Communications

The Beaumont Fire/Rescue Communication Division managed a total of 6,771 calls and created 2,608 events for the month of October. The total fire incidents were 1,313 with

68% being first responder calls and 16% were automatic fire alarms. Fire/Rescue responded to 21 one-alarm incidents and 124 motor vehicle accidents during the month. The average dispatch time for structure fires was thirty-four seconds.

Total after hour calls were as follows:

Traffic	14
Streets	26
Bldg. Maint.	3
Parks	1

The ShoreTel phone system was installed at Fire Headquarters October 25-28. Technology service personnel Terry Lafluer, C.J. Bihm, Dwight Thomas and Creative Switch Design (CSD) deserve recognition for all their efforts in getting the system installed. These men worked hard to accommodate everyone's needs during the installation.

Technology Services has begun the installation of the Netmotion/Wireless access point project at all Fire stations. Once complete, this project will benefit all Mobile Data Computer users by providing a point at the Fire stations to allow software and data updates. Technology Service personnel will no longer have to touch each MCT when updates are necessary. The wireless access points will also keep Fire MCTs connected while they are parked in the Fire stations.

All Fire stations have the wireless installed, except Station 11 and Headquarters. Technology Services has begun installing the Netmotion icons on the Arson MDCs and will finish Fire station

MDCs in November. This project should be completed in December.

Sixty new fire hydrants have been plotted using the Global Positioning System (GPS) device at Technology Services. The hydrants will appear on the Computer Aided Dispatch (CAD) System Map and on the Mobile Data Computers on the Fire trucks.

Driver/Operator Ryan Jones began training in the Communications Division on October 11. Captain Grimes conducted 120 hours of Communications training with Ryan this month.

Two hours of APCO Communications specific training was required of all dispatchers in the month of October. The training was entitled, "What Everyone Needs to Know Before Flu Season Strikes."

NorthStar Emergency Medical Service has began taking 911 rollover calls for the City of Beaumont. We now have Acadian, Southeast Texas, and NorthStar on our rotation list.

Emergency Management:

Captain Pat Grimes, Program Manager

Currently, the City of Beaumont has 3,248 Special Needs registrants in the Sabine Neches Chief's Special Needs database. Citizens that require transportation only to evacuate the City number 1,320 and are level 0; 289 are level 1 or dependent on others or in need of others for routine care (eating, walking, toileting, ect); 95 are level 2 and are either blind, hearing impaired, deaf/blind, or have an amputation; 1,210 are level 3 and are in need of assistance with medical care administration, monitoring by a nurse, help with equipment, assistance with medications or care for a mental disorder; 334 are citizens that are

living outside an institutional facility that require extensive medical oversight. The Fire Department and Public Health Department have spent many hours and have done a fantastic job keeping this critical information up to date throughout the year.

Five tropical storms formed in the Atlantic basin during the month of October and all became hurricanes. These numbers are far above the long term averages of two tropical storms and one hurricane. The number of hurricanes was one below the record of six, which occurred in October 1870. Many of these storms were very short lived and posed no threat to the United States mainland.

The winter (December-February) weather outlook shows high chances for below normal precipitation for Southeast Texas. This outlook along with high chances of above normal temperatures will be conducive to higher chances of grass/brush fires in our region. We have seen an increase in grass/brush fires throughout the region and should take special care in prevention efforts in the next few months.

On October 14, the Regional Kick-Off meeting for the Hazard Mitigation Action Plan was held at SETRPC. As a result of the last Mitigation Action Plan, this region has received more than \$75 million in Hazard Mitigation Grant Program funds.

**Beaumont Fire Department
Authorized Staffing and Vacancies
10/31/10**

Sworn Personnel

Grade	Classification	Allocated	Actual	Proposed
I	Firefighter	100	96	100
II	Engineer	72	72	72
III	Captain	46	46	47
IV	District Chief	12	12	12
V	Deputy Chief	3	3	3
VI	Assistant Chief	1	1	1
	Fire Chief	1	1	1
Total		235	231	236

Vacancies 0

****4 Grade I Vacancies on Freeze**

Civilian Personnel

Division	Classification	Allocated	Actual	Proposed
Administration	Fire Administrator	1	1	1
	Administrative Assistant	1	1	1
	Secretary II	2	2	2
	Laborer (P/T)	3	2	3
Risk Reduction	Secretary I	1	1	1
	Fire Museum Director	1	1	1
Training	Secretary I	1	1	1
Total		10	9	10

Vacancies 1

Survey Responses: October 2010

Question

1. Was the 911 system prompt?
2. Was the 911 operator courteous and helpful?
3. Did the fire department respond promptly?
4. Were the fire department personnel courteous?
5. Were the fire department personnel helpful?
6. Did the fire department personnel take the time to explain their actions?
7. Were the firefighters professional in their appearance?
8. After the fire department left, did you feel you received the service that you expected?

Ratings 1=Excellent 6=Poor						
1	2	3	4	5	6	No Response
2						
2						
2						
2						
2						
2						
2						
2						

Total Surveys Received

2

Citizen Comments:

Report#-10-12717-“C ” Shift-Mr. Sanders was very nice and helpful.

Report#10-13483-“A” Shift-Thank You



CODE							RR & *UP	FO	CF	
DATE	DAY	SHIFT	PERSONNEL ASSIGNED	KELLY DAY	DAILY ASSIGNED STAFFING	FULL TIME EQUIVALENT	REGULAR & UPGRADE	OVERTIME	COMP EARNED	OFF-DUTY
							HOURS	HOURS	HOURS	HOURS
1-Oct-10	Friday	B	68	10	58	47.00	1128.00	0.00	0.00	264.00
2-Oct-10	Saturday	C	69	10	59	47.00	1128.00	0.00	0.00	288.00
3-Oct-10	Sunday	A	68	10	58	44.05	975.00	82.25	0.00	417.00
4-Oct-10	Monday	B	68	10	58	46.98	1127.50	0.00	0.00	266.50
5-Oct-10	Tuesday	C	69	10	59	45.58	1094.00	0.00	0.00	298.00
6-Oct-10	Wednesday	A	68	10	58	46.00	1104.00	0.00	0.00	288.00
7-Oct-10	Thursday	B	68	9	59	46.00	1104.00	0.00	0.00	312.00
8-Oct-10	Friday	C	69	10	59	45.00	1080.00	0.00	0.00	312.00
9-Oct-10	Saturday	A	68	10	58	44.10	975.50	83.00	0.00	418.50
10-Oct-10	Sunday	B	68	10	58	44.50	1062.00	6.00	0.00	330.00
11-Oct-10	Monday	C	68	10	58	45.08	1082.00	0.00	0.00	310.00
12-Oct-10	Tuesday	A	68	10	58	46.38	1113.00	0.00	0.00	279.00
13-Oct-10	Wednesday	B	68	10	58	47.21	1133.00	0.00	0.00	259.00
14-Oct-10	Thursday	C	68	9	59	46.00	1104.00	0.00	0.00	312.00
15-Oct-10	Friday	A	68	10	58	46.00	1104.00	0.00	0.00	288.00
16-Oct-10	Saturday	B	68	10	58	44.50	1068.00	0.00	0.00	324.00
17-Oct-10	Sunday	C	68	9	59	47.00	1128.00	0.00	0.00	288.00
18-Oct-10	Monday	A	68	9	59	44.00	1008.00	48.00	0.00	408.00
19-Oct-10	Tuesday	B	68	9	59	46.69	1120.00	0.50	0.00	288.00
20-Oct-10	Wednesday	C	68	9	59	51.92	1245.00	1.00	0.00	171.00
21-Oct-10	Thursday	A	68	9	59	44.00	1051.00	5.00	0.00	365.00
22-Oct-10	Friday	B	68	10	58	44.50	1068.00	0.00	0.00	324.00
23-Oct-10	Saturday	C	68	10	58	44.63	1071.00	0.00	0.00	300.00
24-Oct-10	Sunday	A	68	10	58	45.63	1095.00	0.00	0.00	297.00
25-Oct-10	Monday	B	68	10	58	47.38	1137.00	0.00	0.00	255.00
26-Oct-10	Tuesday	C	68	10	58	45.38	1089.00	0.00	0.00	303.00
27-Oct-10	Wednesday	A	68	10	58	45.00	1080.00	0.00	0.00	312.00
28-Oct-10	Thursday	B	68	9	59	49.44	1186.50	0.00	0.00	229.50
29-Oct-10	Friday	C	68	8	60	44.00	1056.00	0.00	0.00	336.00
30-Oct-10	Saturday	A	68	10	58	44.41	980.00	85.75	0.00	412.00
31-Oct-10	Sunday	B	68	10	58	47.00	1128.00	0.00	0.00	264.00
TOTALS						1422.33	33824.50	311.50	0.00	9518.50
AVERAGE						45.88	1091.11	10.05	0.00	307.05

DATE	VV & VF VACATION	SK & SF SICK	RJ & FJ OFF DUTY INJURY	RI & WF ON-DUTY INJURY	WC WORKMAN'S COMP W/O PAY	EF & EL EMERGENCY FAMILY LEAVE	FL FUNERAL LEAVE	RA OFF CITY BUSINESS	CU COMP TIME OFF	MF MILITARY LEAVE	PP PERSONAL LEAVE
	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS	HOURS
1-Oct-10	168.00	48.00	0.00	0.00	0.00	0.00	24.00	24.00	0.00	0.00	0.00
2-Oct-10	192.00	24.00	0.00	24.00	24.00	24.00	0.00	0.00	0.00	0.00	0.00
3-Oct-10	216.00	72.00	0.00	0.00	0.00	48.00	48.00	24.00	3.00	0.00	6.00
4-Oct-10	72.00	98.50	0.00	0.00	0.00	48.00	24.00	0.00	24.00	0.00	0.00
5-Oct-10	167.00	55.00	0.00	48.00	4.00	24.00	0.00	0.00	0.00	0.00	0.00
6-Oct-10	96.00	120.00	0.00	0.00	0.00	24.00	48.00	0.00	0.00	0.00	0.00
7-Oct-10	204.00	96.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	12.00
8-Oct-10	168.00	0.00	0.00	48.00	24.00	24.00	0.00	0.00	0.00	24.00	24.00
9-Oct-10	216.00	120.00	0.00	0.00	0.00	24.00	0.00	34.50	24.00	0.00	0.00
10-Oct-10	228.00	96.00	0.00	0.00	0.00	0.00	0.00	0.00	6.00	0.00	0.00
11-Oct-10	144.00	70.00	0.00	48.00	24.00	24.00	0.00	0.00	0.00	0.00	0.00
12-Oct-10	144.00	111.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
13-Oct-10	184.50	74.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
14-Oct-10	120.00	96.00	0.00	48.00	24.00	24.00	0.00	0.00	0.00	0.00	0.00
15-Oct-10	216.00	48.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
16-Oct-10	216.00	72.00	0.00	0.00	0.00	24.00	0.00	0.00	0.00	0.00	12.00
17-Oct-10	216.00	24.00	0.00	24.00	24.00	0.00	0.00	0.00	0.00	0.00	0.00
18-Oct-10	216.00	120.00	24.00	24.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
19-Oct-10	192.00	24.00	0.00	0.00	0.00	48.00	0.00	0.00	0.00	0.00	24.00
20-Oct-10	48.00	0.00	0.00	48.00	24.00	24.00	0.00	24.00	3.00	0.00	0.00
21-Oct-10	192.00	120.00	24.00	0.00	0.00	24.00	0.00	0.00	5.00	0.00	0.00
22-Oct-10	168.00	120.00	0.00	0.00	0.00	0.00	0.00	0.00	12.00	0.00	24.00
23-Oct-10	180.00	48.00	0.00	24.00	24.00	0.00	0.00	24.00	0.00	0.00	0.00
24-Oct-10	186.00	48.00	0.00	24.00	0.00	33.00	0.00	0.00	3.00	0.00	3.00
25-Oct-10	135.00	120.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
26-Oct-10	168.00	24.00	0.00	48.00	24.00	39.00	0.00	0.00	0.00	0.00	0.00
27-Oct-10	216.00	48.00	0.00	24.00	0.00	24.00	0.00	0.00	0.00	0.00	0.00
28-Oct-10	180.00	46.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.00
29-Oct-10	144.00	72.00	0.00	48.00	24.00	24.00	0.00	0.00	24.00	0.00	0.00
30-Oct-10	216.00	144.00	0.00	24.00	0.00	24.00	0.00	0.00	4.00	0.00	0.00
31-Oct-10	204.00	24.00	0.00	0.00	0.00	24.00	0.00	0.00	12.00	0.00	0.00
TOTAL	5412.50	2183.50	48.00	528.00	220.00	600.00	144.00	130.50	120.00	24.00	108.00
AVERAGE	174.60	70.44	1.55	17.03	7.10	19.35	4.65	4.21	3.87	0.77	3.48



